	For th	ne month endi	ing: Novembe	er 30th				
	er son	2020		YTD or M	ΓD Variance			
Activity	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %
Cable/Internet	*New							
TV Residential Sunscribers	6	(367)		591	(4)		(585)	-99.0%
Fiber Video *	531	343		na	NA		NA	NA
TV Bulk Subscribers	572	(83)		483	0		89	18.4%
Fiber Commercial *	20	0		na	NA		NA	NA
TV Inactive Digital Subscribers	24	(46)		122	0		(98)	-80.3%
Cable Modem Residential Cable Modem Subscribers	694	27		829	(76)		(135)	-16.3%
Cable Modem Business Net Service Subscribers	29	(1)		36	(1)		(7)	-19.4%
Cable Modem Hospitality Subscribers	269	(3)		278	0		(9)	-3.2%
Dark Fiber Transport	8	0		5	0		3	60.0%
Fiber Hospitality Subscribers	8	0		8	0		0	0.0%
Fiber Residential Subscribers	447	18		240	16		207	86.3%
Phone Subscribers	49	(15)		76	0		(27)	-35.53%
Village Court Apartments	00.550/	0.4594	00.000	100.000/	0.4704	00.550/	0.000/	0.101
Occupancy Rate %	+	0.46%	99.63%	100.00%	0.45%	99.55%	0.08%	0.1%
# Vacated Units	3	1	27	2	0	23	4	17.4%
# Work Orders Completed	12	(20)	174	18	10	231	(57)	-24.7%
# on Waiting List	227	(2)		253	(1)		(26)	-10.3%
Public Works	1 101	(107)	10.000	<i></i>	(616)	0 000	2 100	22 00/
Service Calls	1,181	(107)	10,909	665	(616)	8,809	2,100	23.8%
Truck Rolls	537	(165)	4,898	144	(740)	3,559	1,339	37.6%
Snow Fall Inches		(12)	202	27	22	147	55	37.4%
Snow Removal - Streets & Prkg Lots Hours	92	19	2,562	228	171	2,814	(252)	-9.0%
Roadway Maintenance Hours	+	142	2,557	90	39	774	1,783	230.4%
Water Billed Consumption Gal	. 22,306,000	(1,639,000)	183,887,000	39,306,000	29,015,000	162,293,000	21,594,000	13.3%
Sewage Treatment Gal	3,420,000	(1,863,000)	113,885,000	6,957,000	(1,708,000)	99,620,000	14,265,000	14.3%
Child Development Fund	5.20	(1.10)		6.20	(0.10)		1.00	15.70/
# Infants Actual Occupancy	7.38	(1.10)		6.38	(0.12)		1.00	15.7%
# Toddlers Actual Occupancy	9.00	(1.00) 1.69		12.06	0.12		(3.06)	-25.4%
# Preschoolers Actual Occupancy <b>Fransportation and Parking</b>	14.88	1.09		14.00	(1.53)		0.88	6.3%
GPG Parking Utilization (% of total # of spaces occupied)	18.8%	-9.50%	43.2%	23.70%	-2.50%	36.4%	6.8%	18.7%
HPG Parking Utilization (% of total # of spaces occupied)	14.0%	-7.90%	42.1%	31.00%	-0.70%	35.2%	6.9%	19.6%
Parking Utilization (% of total # of spaces occupied)	23.8%	-8.10%	45.1%	30.10%	0.80%	37.0%	8.1%	21.9%
	\$21,622	\$8,475	\$400,369	\$16,860	(\$15,899)	\$339,656		17.9%
Paid Parking Revenues Bus Routes # of Passengers	2 200	(660)	33,392	3,021	+	19,147	\$60,713 14,245	74.4%
Bus Routes # of Passengers		(000) Council (7), Judge (1)			(824)			
	Gondola Seasonal,	1 Deputy Town Cler						
Human Resources	season, took anothe	<u>^</u>						
FT Year Round Head Count	81	0		81	(5)		0	0.0%
Seasonal Head Count (FT & PT)	0	(2)		0	(2)		0	NA
PT Year Round Head Count	14	0		14	(3)		0	0.0%
Gondola FT YR, Seasonal, PT YR Head Count	58	11		63	7		(5)	-7.9%
Total Employees	160	7		158	(3)		2	1.3%
Gondola Overtime Paid Hours	+	(247)	3,617	313	175	2,733	884	32.3%
Other Employee Overtime Paid	177	56	836	149	27	895	(59)	-6.6%
# New Hires Total New Hires	14	11	57	14	11	74	(17)	-23.0%
# Terminations	9	2	61	10	5	75	(14)	-18.7%
# Workmen Comp Claims	0	0	11	1	0	3	8	266.7%
Workmen Comp Claims Costs	\$0	\$0	\$23,527	\$0	(\$448)	\$7,538	\$15,989	212.1%
Communications & Business Development			Tow		include Zoom mee	tings		
Town Hosted Meetings	6	(1)	56	6	1	106	(50)	-47.2%
Email Correspondence Sent	22	(1)	206	15	(3)	175	31	17.7%
E-mail List #	8,193	(46)		7,904	(10)		289	3.7%
Ready-Op Subscribers	2,062	1		1,960	4		102	5.2%
News Articles	21	3	257	23	(7)	227	30	13.2%
Press Releases Sent	4	2	42	1	(1)	26	16	61.5%
Gondola and RETA								
Gondola # of Passengers	51,533	(96,206)	2,529,694	47,070	(115,623)	2,204,307	325,387	14.8%
Chondola # of Passengers	+	0	77,388	3,983	3,983	84,515	(7,127)	-8.4%
RETA fees collected by TMVOA	\$ 939,578	\$ (1,460,272)		\$ 1,755,548	\$ (397,936)	\$ 10,240,540	\$5,279,645	51.6%

MOUNTAIN VILLAGE				Busines	s and Govern	nment Activit	y Report						
B				For th	ne month end	ing: Novemb	er 30th	2020		VTD or M			
				2021 Monthly				Monthly	1	YID OF M	TD Variance		
	Activit	ty		MONTH	Change	YTD	MONTH	Change	YTD	Variance	Variance %		
Police													
Calls for Service			#	348	(11)	5,130	399	13	3,769	1,361	36.1%		
			#	8		†		+	124	╢	- <b>†</b>		
Investigations Alarms			#	8 14	(1) (2)	142 176	6 24	(3)	235	18 (59)	14.5% -25.1%		
Arrests			#	0	0	1/0	1	(2)	15	(5)	-33.3%		
Summons			#	2	0	13	0	(3)	20	(7)	-35.0%		
Traffic Contacts			#	3	0	116	1	(6)	117	(1)	-0.9%		
Traffic Tickets	Written		#	2	(1)	14	1	0	21	(7)	-33.3%		
Parking Tickets	Written		#	326	52	4,080	350	33	2,717	1,363	50.2%		
Administrative I	Dismissals		#	3	(5)	50	1	0	20	30	150.0%		
Building/Planning													
Community Dev		nues		\$291,938	\$242,435	\$2,416,221	\$30,075	(\$10,722)	\$1,373,805	\$1,042,416	75.9%		
# Permits Issued				63	35	231	61	19	394	(163)	-41.4%		
Valuation of Mt	<u>~</u>			\$8,652,050	\$8,072,050	\$77,849,009	\$862,425	(\$433,718)	\$41,693,440	\$36,155,569	86.7%		
Valuation Mtn V			r Permits	\$184,004	(\$923,024)	\$4,570,621	\$296,045	(\$242,159)	\$3,217,213	\$1,353,408	42.1%		
Valuation Tellu		mbing Permits		\$922,336	\$603,686	\$4,339,373	\$302,258	\$58,760	\$2,488,228	\$1,851,145	74.4%		
# Inspections Co	<sup>_</sup>	1 1.		618 10	336	4,350	352	69	3,174	1,176	37.1%		
	# Design Review/Zoning Agenda Items				(3)	167	19	4	133	34	25.6%		
# Staff Review	Approvals			45	(11)	616	17	(12)	341	275	80.6%		
Plaza Services	-												
Snow Removal Plaza Hours			35	(24)	889	126	123	1,133	(244)	-21.5%			
Plaza Maintenance Hours				387	2	6,134	373	26	3,392	2,742	80.8%		
Lawn Care Hours				88	47	1,014	15	(69)	662	352	53.1%		
Plant Care Hours				20 0	(216)	3,793 869	14 6	(188)	1,707 752	2,086	122.2% 15.5%		
Irrigation Hours TMV Trash Collection Hours				63	(76) (49)	1,168	85	(86) (6)	1,027	117 141	13.7%		
	TMV Trash Collection Hours Christmas Decorations Hours				(49)	1,108	754	371	1,667	(31)	-1.9%		
Vehicle Maintena			IIUuis	527	(37)	1,000	,01	5,1	1,007	(01)	11970		
# Preventive Ma		rmed		18	(2)	200	20	(2)	214	(14)	-6.5%		
# Repairs Comp				29	2	257	15	(13)	210	47	22.4%		
Special Projects				1	(1)	16	1	0	13	3	23.1%		
# Roadside Assists				0	(1)	2	0	0	1	1	100.0%		
Finance			I		J		1			0	jil		
# Other Busines	# Other Business Licenses Issued				0	1,255	23	(8)	1,099	156	14.2%		
# Privately Lice	nsed Rentals			1	0	96	4	3	77	19	24.7%		
# Property Mana	agement License	ed Rentals		3	0	474	15	12	448	26	5.8%		
# Unique VRBO	) Property Adve	rtisements List	ings for MV	512	0		480	19		32	6.7%		
% of Paperless 1	Billing Custome	rs		56.06%	0.56%		49.24%	-6.91%		6.8%	13.9%		
# of TMV AR E	# of TMV AR Bills Processed			2,169	(56)	24,162	2,159	(3)	23,941	221	0.9%		
	Accounts Receiva				ble			General Fund Investment Activity					
	TMV Operating Receivables Utilities - Broadb		adband and VCA - Village Court										
	(includes Gon	8/		r/Sewer	-	tments							
Current	\$48,640	57.8%	\$403,334	82.8%	\$4,863	40.2%			Change in Value	(Month)	\$976,590		
30+ Days	14,741	17.5%	43,072	8.8%	664	5.5%			Ending Balance		\$8,918,378		
60+ Days	7,784	9.3%	16,331	3.4%	-	0.0%			Investment Incom	me (Month)	\$2,750		
90+ Days	2,973	3.5%	20,026	4.1%	6,561	54.3%			Portfolio Yield		na		
over 120 days Total	10,000 \$ 84,138	11.9% 100.0%	4,479 \$ 487,242	0.9%	\$ 12,088	0.0%							
rotar	i	(	\$ 407,242	100.070	, ,	i							
Other Billings - CDF, Construction Parking To		Total	All AR	Change Since Last Month - Increase (Decrease) in AR				Other Statis	stics				
Current	\$26,888	62.7%	\$ 483,725	77.2%	(\$43,991)		Population (estir			1,434			
30+ Days	7,936	18.5%	66,413	10.6%	8,187	-13.4%	1		(Active) Register	·	873		
60+ Days	3,864	9.0%	27,979	4.5%	6,904	-11.3%	1		Property Valuati		310,031,920		
90+ Days	2,620	6.1%	32,180	5.1%	(10,462)	+	1						
-	r					+	1		1				
over 120 days	1,608	3.7%	16,087	2.6%	(21,742)	35.6%							