

Business and Government Activity Report

For the	month	ending:	September	30th
I OI till	*******		September	00111

	For the month ending 2021		ing. Septemb	er som	2020		YTD or MT	D Variance
Activity	MONTH	Monthly Change	YTD	MONTH	Monthly Change	YTD	Variance	Variance %
Cable/Internet	*New							
TV Residential Sunscribers	410	(22)		636	0		(226)	-35.5%
Fiber Video *	188	16		na	NA		NA	NA
TV Bulk Subscribers	655	(3)		508	0		147	28.9%
Fiber Commercial *	20	3		na	NA		NA	NA
TV Inactive Digital Subscribers	64	7		88	6		(24)	-27.3%
Cable Modem Residential Cable Modem Subscribers	711	(25)		958	0		(247)	-25.8%
Cable Modern Residential Cable Modern Subscribers Cable Modern Business Net Service Subscribers	30	1		37				-23.876 -18.9%
	272	0		278	2		(7)	-2.2%
Cable Modem Hospitality Subscribers					 		(6)	
Dark Fiber Transport	8	0		7	0		1	14.3%
Fiber Hospitality Subscribers	8	0		8	0	L	0	0.0%
Fiber Residential Subscribers	409	23		181	45	L	228	126.0%
Phone Subscribers	64	0		78	(1)		(14)	-17.95%
'illage Court Apartments		7	1	(i	ſ	7		
Occupancy Rate %	99.55%	0.00%	99.70%	100.00%	0.00%	99.49%	0.21%	0.2%
# Vacated Units	3	0	22	2	0	19	3	15.8%
# Work Orders Completed	18	4	130	12	(16)	205	(75)	-36.6%
# on Waiting List	232	(5)		252	62		(20)	-7.9%
ublic Works				•	•		<u>, </u>	
Service Calls	1,502	433	8,440	1,550	60	6,863	1,577	23.0%
Truck Rolls	839	182	3,659	889	65	2,531	1,128	44.6%
Snow Fall Inches	0	0	188	3	3	142	46	32.4%
	-		 		 	 	}	
Snow Removal - Streets & Prkg Lots Hours		0	2,396	43	43	2,528	(132)	-5.2%
Roadway Maintenance Hours	301	(84)	2,141	185	78	633	1,508	238.2%
Water Billed Consumption Gal.	20,442,000	417,000	137,636,000	20,611,000	(2,001,000)	112,696,000	24,940,000	22.1%
Sewage Treatment Gal.	6,152,000	(1,872,000)	74,402,000	11,722,000	3,800,000	83,998,000	(9,596,000)	-11.4%
hild Development Fund								
# Infants Actual Occupancy	6.11	(1.17)		4.53	0.82		1.58	34.9%
# Toddlers Actual Occupancy	10.47	2.25		11.18	(0.11)		(0.71)	-6.3%
# Preschoolers Actual Occupancy	11.76	0.59		13.11	(0.65)		(1.35)	-10.3%
ransportation and Parking		.1			,		, ,	
GPG (noon snapshot)	6,078	(152)	59,758	5,531	(539)	49,133	10,625	21.6%
GPG Parking Utilization (% of total # of spaces occupied)	44.0%	0.30%	47.6%	40.10%	-2.50%	39.0%	8.6%	22.1%
		+	ļ		<u> </u>	<u> </u>		L
HPG (noon snapshot)	1,204	(69)	13,736	1,325	(99)	10,476	3,260	31.1%
HPG Parking Utilization (% of total # of spaces occupied)	37.9%	-0.80%	47.5%	41.70%	-1.60%	36.1%	11.4%	31.6%
Total Parking (noon snapshot)	11,221	(268)	108,206	9,758	(959)	85,630	22,576	26.4%
Parking Utilization (% of total # of spaces occupied)	46.2%	0.40%	49.0%	40.20%	-2.50%	38.6%	10.4%	26.9%
Paid Parking Revenues	\$42,705	\$9,505	\$365,600	\$45,118	(\$10,375)	\$290,037	\$75,563	26.1%
Bus Routes # of Passengers	5,043	(791)	28,132	2,734	181	12,281	15,851	129.1%
uman Resources	Groundskeepers ? Operations, 1 Part ?	New Hires: 3 Gondo	, Child Care (6), IT Tola Seasonal, 1 VCA					
ET Voor Dougd Hood Court	1	re out of area, took an		e IT Tech Terms: 2			Plaza Supervisor Re	
FT Year Round Head Count	79	0		e IT Tech Terms: 2	0		1	1.3%
Seasonal Head Count (FT & PT)	79 4	0		78 0	0		1 4	1.3% NA
Seasonal Head Count (FT & PT) PT Year Round Head Count	79 4 14	0 0	other local position	78 0 13	0 0 0		1 4 1	1.3% NA 7.7%
Seasonal Head Count (FT & PT)	79 4	0 0 0		78 0	0 0 0		1 4 1 (8)	1.3% NA
Seasonal Head Count (FT & PT) PT Year Round Head Count	79 4 14	0 0	other local position	78 0 13	0 0 0		1 4 1	1.3% NA 7.7%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count	79 4 14 51	0 0 0	other local position	78 0 13 59	0 0 0		1 4 1 (8)	1.3% NA 7.7% -13.6%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees	79 4 14 51 156	0 0 0 0 18	nother local position	78 0 13 59 150	0 0 0 0	Sr Deputy Clerk, 1	1 4 1 (8) 6	1.3% NA 7.7% -13.6% 4.0%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Other Employee Overtime Paid	79 4 14 51 156 387 56	0 0 0 0 18 (142)	other local position	78 0 13 59 150 250 81	0 0 0 0 0 0	1,952 606	1 4 1 (8) 6 939 (68)	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Other Employee Overtime Paid # New Hires Total New Hires	79 4 14 51 156 387 56 8	0 0 0 0 18 (142) 14 3	2,891 538 40	78 0 13 59 150 250 81	0 0 0 0 0 0 0	1,952 606 59	1 4 1 (8) 6 939 (68) (19)	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Other Employee Overtime Paid # New Hires Total New Hires # Terminations	79 4 14 51 156 387 56 8 4	0 0 0 0 18 (142) 14 3	2,891 538	78 0 13 59 150 250 81 18	0 0 0 0 0 0 0 0 8	1,952 606 59 62	1 4 1 (8) 6 939 (68) (19) (17)	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Other Employee Overtime Paid # New Hires Total New Hires # Terminations # Workmen Comp Claims	79 4 14 51 156 387 56 8 4	0 0 0 18 (142) 14 3 1	2,891 538 40 45	78 0 13 59 150 250 81 18	0 0 0 0 0 0 0 0 8 4	1,952 606 59 62	1 4 1 (8) 6 939 (68) (19) (17) 5	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4% 250.0%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Other Employee Overtime Paid # New Hires Total New Hires # Terminations # Workmen Comp Claims Workmen Comp Claims Costs	79 4 14 51 156 387 56 8 4	0 0 0 0 18 (142) 14 3	2,891 538 40 45 7 \$18,868	78 0 13 59 150 250 81 18 11 1 \$0	0 0 0 0 0 0 0 0 8 4	1,952 606 59 62 2 \$7,094	1 4 1 (8) 6 939 (68) (19) (17)	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4%
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Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Hours Other Employee Overtime Paid # New Hires Total New Hires # Terminations # Workmen Comp Claims Workmen Comp Claims Costs ommunications & Business Development Town Hosted Meetings Email Correspondence Sent E-mail List ##	79 4 14 51 156 387 56 8 4 2 \$0 5 13 8,177	0 0 0 18 (142) 14 3 1 0 \$0	2,891 538 40 45 7 \$18,868 Tow	78 0 13 59 150 250 81 18 11 1 \$0 vn hosted meetings 5 12 7,936	0 0 0 0 0 0 8 4 0 \$0 include Zoom meet	1,952 606 59 62 2 \$7,094 tings	1 4 1 (8) 6 939 (68) (19) (17) 5 \$11,774 (51) 19 241	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4% 250.0% 166.0% -53.7% 13.4% 3.0%
Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Hours Other Employee Overtime Paid # New Hires Total New Hires # Terminations # Workmen Comp Claims Workmen Comp Claims Costs communications & Business Development Town Hosted Meetings Email Correspondence Sent E-mail List # Ready-Op Subscribers	79 4 14 51 156 387 56 8 4 2 \$0 5 13 8,177 2,068	0 0 0 18 (142) 14 3 1 0 \$0	2,891 538 40 45 7 \$18,868 Tow	78 0 13 59 150 250 81 18 11 1 \$0 n hosted meetings 5 12 7,936 1,939	0 0 0 0 0 0 8 4 0 \$0 include Zoom meet	1,952 606 59 62 2 \$7,094 tings	1 4 1 (8) 6 939 (68) (19) (17) 5 \$11,774 (51) 19 241 129	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4% 250.0% 166.0% -53.7% 13.4% 3.0% 6.7%
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Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Hours Other Employee Overtime Paid # New Hires Total New Hires # Terminations # Workmen Comp Claims Workmen Comp Claims Costs communications & Business Development Town Hosted Meetings Email Correspondence Sent E-mail List # Ready-Op Subscribers News Articles Press Releases Sent	79 4 14 51 156 387 56 8 4 2 \$0 5 13 8,177 2,068	0 0 0 18 (142) 14 3 1 0 \$0	2,891 538 40 45 7 \$18,868 Tow	78 0 13 59 150 250 81 18 11 1 \$0 n hosted meetings 5 12 7,936 1,939	0 0 0 0 0 0 8 4 0 \$0 include Zoom meet	1,952 606 59 62 2 \$7,094 tings	1 4 1 (8) 6 939 (68) (19) (17) 5 \$11,774 (51) 19 241 129	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4% 250.0% 166.0% -53.7% 13.4% 3.0% 6.7%
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Seasonal Head Count (FT & PT) PT Year Round Head Count Gondola FT YR, Seasonal, PT YR Head Count Total Employees Gondola Overtime Paid Hours Other Employee Overtime Paid # New Hires Total New Hires # Terminations # Workmen Comp Claims Workmen Comp Claims Costs ommunications & Business Development Town Hosted Meetings Email Correspondence Sent E-mail List # Ready-Op Subscribers News Articles Press Releases Sent	79 4 14 51 156 387 56 8 4 2 \$0 5 13 8,177 2,068 18	0 0 0 18 (142) 14 3 1 0 \$0	2,891 538 40 45 7 \$18,868 Tow 44 161	78 0 13 59 150 250 81 18 11 1 \$0 vn hosted meetings 5 12 7,936 1,939 25	0 0 0 0 0 0 0 8 4 0 \$0 include Zoom meet	1,952 606 59 62 2 \$7,094 tings	1 4 1 (8) 6 939 (68) (19) (17) 5 \$11,774 (51) 19 241 129 34	1.3% NA 7.7% -13.6% 4.0% 48.1% -11.2% -32.2% -27.4% 250.0% 166.0% -53.7% 13.4% 3.0% 6.7% 18.5%
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Business and Government Activity Report

For the month ending: September 30th

2021

| Monthly | DNTH | Change | YTD | MON

					2021			2020		YTD or M	TD Variance
				1.0	Monthly		1.50	Monthly	•		
	Activi	ty		MONTH	Change	YTD	MONTH	Change	YTD	Variance	Variance %
Police											
Calls for Service #				460	(63)	4,423	410	(60)	2,984	1,439	48.2%
Investigations #				17	7	125	12	(3)	109	16	14.7%
Alarms #				15	8	146	20	1	190	(44)	-23.2%
Arrests			#	0	0	10	2	2	11	(1)	-9.1%
Summons			#	0	0	9	3	3	17	(8)	-47.1%
Traffic Contacts			#	5	(9)	110	12	(2)	109	1	0.9%
Traffic Tickets	Written		#	3	1	9	2	(2)	19	(10)	-52.6%
Parking Tickets Written #		404	(79)	3,480	380	(71)	2,050	1,430	69.8%		
Administrative : Building/Planning			#	6	2	39	1	(2)	18	21	116.7%
Community De		enties		\$283,206	(\$354,687)	\$2,074,780	\$97,623	(\$33,493)	\$1,279,849	\$794,931	62.1%
# Permits Issued		inaco		45	-7	231	41	3	291	(60)	-20.6%
Valuation of Mt		del/New/Addit	ions Permits	\$12,651,431	(\$10,599,223)	\$68,616,959	\$610,268	(\$3,572,890)	\$39,534,872	\$29,082,087	73.6%
Valuation Mtn V				\$368,740	(\$143,041)	\$3,279,588	\$382,420	\$218,284	\$2,382,964	\$896,624	37.6%
Valuation Tellus				\$728,750	\$240,285	\$3,098,387	\$186,455	\$49,895	\$1,942,472	\$1,155,915	59.5%
# Inspections Co		8 - 211116		367	(58)	3,450	317	(123)	2,539	911	35.9%
# Design Review		da Items		12	(6)	144	10	(5)	99	45	45.5%
# Staff Review				59	(101)	515	66	26	295	220	74.6%
Plaza Services										U.	
Snow Removal	Plaza		Hours	0	0	795	28	28	1,004	(209)	-20.8%
Plaza Maintena	nce		Hours	720	58	5,362	467	43	2,672	2,689	100.6%
Lawn Care			Hours	155	(66)	885	101	(9)	563	322	57.1%
Plant Care			Hours	645	75	3,537	344	19	1,492	2,046	137.2%
Irrigation			Hours	102	(97)	793	106	(8)	654	139	21.2%
TMV Trash Collection Hours			Hours	121	(17)	992	117	(12)	851	142	16.6%
Christmas Deco	rations		Hours	12	2	485	10	2	531	(46)	-8.6%
Vehicle Maintena	nce										
# Preventive Ma	intenance Perfo	ormed		20	1	162	24	11	165	(3)	-1.8%
# Repairs Comp				25	6	201	23	(2)	167	34	20.4%
Special Projects				6	6	13	0	(1)	11	2	18.2%
# Roadside Ass	sts			0	0	1	0	0	1	0	0.0%
Finance					_						
# Other Busines		ed		19	(3)	1,143	23	0	1,046	97	9.3%
# Privately Lice				1	(3)	94	1	1	72	22	30.6%
# Property Man				6	(8)	469	3	1	430	39	9.1%
# Unique VRBO Property Advertisements Listings for MV				512	1		460	4		52	11.3%
% of Paperless Billing Accts (total paperless customers)			ustomers)	54.87%	0.79%	10.740	55.09%	7.86%	10.620	 	-0.4%
# of TMV AR E	Ills Processed		4 D 1	2,227	(14)	19,768	2,189	(193)	19,620	148	0.8%
	(include: C	•	ounts Receiva		VCA VIII C	ount Anguture		General F	und Investme	nt Activity	
Current	\$301,682	dola funding) 83.3%	\$500,740	r/Sewer 85.4%		ourt Apartments 0.0%			Change in Value	(Month)	(\$516,983
30+ Days	5,067		 	}	\$0				Ending Balance	(minin)	\$7,471,567
60+ Days	28,146	1.4% 7.8%	56,442 14,479	9.6% 2.5%	 	0.0%			Investment Incom	ne (Month)	\$6,300
90+ Days	13,193	3.6%	13,530	2.3%	+	0.0%			Portfolio Yield	in (ivionili)	na
over 120 days	14,287	3.9%	1,059	0.2%	6,545	100.0%			Yield Change (M	(onth)	na na
Total	\$ 362,375	100.0%	\$ 586,250	100.0%	\$ 6,545	100.0%			e.u chunge (W	,	114
• • • • • • • • • • • • • • • • • • • •		All AR	Increase (Decrease) in AR				Other Statis	tics			
Current	\$23,080	58.6%	\$ 825,502	83.0%	(\$657,512) 47.1%				Population (estimated)		1,43
30+ Days	6,932	17.6%	68,441	6.9%	(281,872)	20.2%			(Active) Register		87.
60+ Days	4,415	11.2%	47,040	4.7%	14,203	-1.0%			Property Valuation		310,031,92
90+ Days	964	2.4%	27,687	2.8%	(480,713)	34.4%					,001,72
over 120 days	4,017	10.2%	25,908	2.6%	9,227	-0.7%					
	.,01/		20,700	100.0%		V.,, v					