|  |                                   |  | ment Activit        | •                     |                       |                        |                     |                         |
|--|-----------------------------------|--|---------------------|-----------------------|-----------------------|------------------------|---------------------|-------------------------|
|  | For the month ending: July 3 2021 |  |                     | 5180                  | 2020                  |                        | YTD or M            | TD Variance             |
|  |                                   | Monthly                                      | I                   |                       | Monthly               | 1                      | 110 01 101          |                         |
| Activity   | MONTH                             | Change                                       | YTD                 | MONTH                 | Change                | YTD                    | Variance            | Variance %              |
| Cable/Internet   | Reporting crite                   | eria is changing,                            | , prior period da   | ta not comparal       | le. *New              |                        |                     |                         |
| TV Residential Sunscribers                                     | 597                               | 128  |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Fiber Video *  | 160                               | 19   |                     | NA                    | NA                    |                        | NA                  | NA                      |
| TV Bulk Subscribers  | 612                               | 0  |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Fiber Commercial *   | 14                                | 0  |                     | NA                    | NA                    |                        | NA                  | NA                      |
| TV Inactive Digital Subscribers                                | 54                                | (15)   |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Cable Modem Residential Cable Modem Subscribers                | 766                               | (22)   |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Cable Modem Business Net Service Subscribers                   | 31                                | (1)  |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Cable Modem Hospitality Subscribers                            | 272                               | 0  |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Dark Fiber Transport   | 8                                 | 0  |                     | NA                    | NA                    |                        | NA                  | NA                      |
| Fiber Hospitality Subscribers<br>Fiber Residential Subscribers | 8<br>382                          | 0<br>17                                      |                     | NA<br>NA              | NA<br>NA              |                        | NA<br>NA            | NA<br>NA                |
| Phone Subscribers  | 66                                | 0  |                     | 81                    | (1)                   |                        | (15)                | -18.52%                 |
| Village Court Apartments                                       | 00                                | 0  |                     | 81                    | (1)                   |                        | (15)                | -10.5270                |
| Occupancy Rate %   | 100.00%                           | 0.45%  | 99.70%              | 100.00%               | 0.91%                 | 99.35%                 | 0.35%               | 0.4%                    |
| # Vacated Units  | 4                                 | 2  | 16                  | 2                     | (2)                   | 15                     | 1                   | 6.7%                    |
| # Work Orders Completed  | 10                                | (10)   | 98                  | 28                    | 1                     | 164                    | (66)                | -40.2%                  |
| # on Waiting List  | 236                               | (1)  | tomoníčovov)        | 190                   | 14                    | חתתת הדרידה את היות    | 46                  | 24.2%                   |
| Public Works   |                                   |  | due to an incre     |                       |                       | cates we have du       |                     |                         |
| Service Calls  | 849                               | 41   | 5,869               | 1,158                 | 628                   | 5,373                  | 496                 | 9.2%                    |
| Truck Rolls  | 457                               | (87)   | 2,163               | 698                   | 143                   | 1,707                  | 456                 | 26.7%                   |
| Snow Fall Inches   | 0                                 | 0  | 188                 | 0                     | 0                     | 142                    | 46                  | 32.4%                   |
| Snow Removal - Streets & Prkg Lots Hours                       | 0                                 | 0  | 2,396               | 0                     | (2)                   | 2,528                  | (132)               | -5.2%                   |
| Roadway Maintenance Hours                                      | 592                               | 143  | 1,840               | 102                   | (435)                 | 526                    | 1,314               | 249.8%                  |
| Water Billed Consumption Gal.                                  | 18,227,000                        | (1,490,000)                                  | 97,169,000          | 22,078,000            | 4,298,000             | 90,084,000             | 7,085,000           | 7.9%                    |
| Sewage Treatment Gal.  | 9,747,000                         | 2,388,000                                    | 50,479,000          | 13,783,000            | (5,527,000)           | 76,076,000             | (25,597,000)        | -33.6%                  |
| Child Development Fund   | The child care                    | facility reopend                             | ed with limited c   | apacity June 20       | 20                    |                        |                     | •                       |
| # Infants Actual Occupancy                                     | 6.50                              | 0.39   |                     | 4.44                  | 2.09                  |                        | 2.06                | 46.3%                   |
| # Toddlers Actual Occupancy                                    | 9.31                              | (4.91)                                       |                     | 6.67                  | 3.97                  |                        | 2.64                | 39.6%                   |
| # Preschoolers Actual Occupancy                                | 14.50                             | (0.22)                                       |                     | 12.22                 | 3.08                  |                        | 2.28                | 18.7%                   |
| Transportation and Parking                                     | 1                                 |  |                     | Ŭ                     |                       | de bulk valet tic      | 1                   | i                       |
| GPG (noon snapshot)  | 7,609                             | 1,811  | 47,450              | 6,352                 | 3,138                 | 37,532                 | 9,918               | 26.4%                   |
| GPG Parking Utilization (% of total # of spaces occupied)      | 53.4%                             | 11.40%                                       | 48.7%               | 44.50%                | 21.20%                | 38.3%                  | 10.4%               | 27.2%                   |
| HPG (noon snapshot)  | 1,447                             | 426  | 11,259              | 1,506                 | 877                   | 7,727                  | 3,532               | 45.7%                   |
| HPG Parking Utilization (% of total # of spaces occupied)      | 44.0%                             | 11.90%                                       | 50.1%               | 45.80%                | 26.00%                | 34.2%                  | 15.9%               | 46.5%                   |
| Total Parking (noon snapshot)                                  | 13,148                            | 2,664  | 85,496<br>49.8%     | 11,110                | 4,714<br>17.90%       | 65,155                 | 20,341              | 31.2%                   |
| Parking Utilization (% of total # of spaces occupied)          | 52.4%<br>\$78,997                 | 9.20%<br>\$30,883                            | \$302,695           | 44.30%<br>\$54,994    | \$40,698              | 37.8%<br>\$189,426     | 12.0%               | 31.7%                   |
| Paid Parking Revenues Bus Routes # of Passengers               | 6,639                             | 1,673  | 17,255              | 2,369                 | 908                   | 6,994                  | \$113,269<br>10,261 | 59.8%<br>146.7%         |
| Employee Shuttle # of Passengers                               | 0,039                             | 0  | 0                   | 0                     | 908<br>0              | 3,598                  | (3,598)             | -100.0%                 |
| Employee Shuttle Utilization Rate %                            | 0.00%                             | 0.00%  | 0.0%                | 0.00%                 | 0.00%                 | 47.0%                  | -47.00%             | -100.0%                 |
| Inbound (Vehicle) Traffic (Entrance) # of Cars                 | 0.0070                            | 0.0070                                       | 0.070               | 91,071                | 24,600                | 418,295                | (418,295)           | -100.0%                 |
| moound (venicle) frame (Endance)                               |                                   |  |                     |                       |                       | E's: Gondola Ops, Pla  | ( .) )              |                         |
|  | Groundskeepers ?                  | New Hires: 5 Gondo                           | la Seasonal, 1 Town | Council Terms: 4 C    | iondola seasonal, 1   | Town Council, 1 Tran   | sit & Housing Coor  | rd, 1 FT Gondola        |
| Human Resources  |                                   | Operator Reason to<br>treatment costs are pa |                     | on, other job, miscon | luct, end of term, no | o call/no show termina | ations we costs: no | ew total for Y I D      |
| FT Year Round Head Count                                       | 71                                | (5)  |                     | 78                    | 0                     |                        | (7)                 | -9.0%                   |
| Seasonal Head Count (FT & PT)                                  | 4                                 | 0  |                     | 0                     | 0                     |                        | 4                   | -9.076<br>NA            |
| PT Year Round Head Count                                       | 15                                | 0  |                     | 16                    | 0                     | ┈┤┿┿┿┿┿┿┿┿┿┿┿┿┿┿┿┿┿    | (1)                 | -6.3%                   |
| Gondola FT YR, Seasonal, PT YR Head Count                      | 49                                | 0  |                     | 58                    | 6                     |                        | (9)                 | -15.5%                  |
|  | +                                 | ÷  |                     |                       |                       |                        | <u>``</u>           |                         |
| Total Employees  | 139                               | (5)  |                     | 152                   | 6                     |                        | (13)                | -8.6%                   |
| Total Employees<br>Gondola Overtime Paid Hours                 | 139<br>338                        | (5)<br>(279)                                 | 1,975               | 152<br>260            | 6<br>53               | 1,167                  | (13)<br>808         | -8.6%<br>69.2%          |
|  | 139<br>338<br>58                  | (5)<br>(279)<br>(2)                          | 1,975<br>440        | 152<br>260<br>99      | 6<br>53<br>(13)       | 1,167<br>325           | (13)<br>808<br>115  | -8.6%<br>69.2%<br>35.4% |

| FT Year Round Head Count                  |               | 71           | (5)        |              | 78                 | 0                  |              | (7)         | -9.0%  |
|---|---------------|--------------|------------|--------------|--------------------|--------------------|--------------|-------------|--------|
| Seasonal Head Count (FT & PT)             |               | 4            | 0          |              | 0                  | 0                  |              | 4           | NA     |
| PT Year Round Head Count                  |               | 15           | 0          |              | 16                 | 0                  |              | (1)         | -6.3%  |
| Gondola FT YR, Seasonal, PT YR Head Count |               | 49           | 0          |              | 58                 | 6                  |              | (9)         | -15.5% |
| Total Employees                           |               | 139          | (5)        |              | 152                | 6                  |              | (13)        | -8.6%  |
| Gondola Overtime Paid                     | Hours         | 338          | (279)      | 1,975        | 260                | 53                 | 1,167        | 808         | 69.2%  |
| Other Employee Overtime Paid              |               | 58           | (2)        | 440          | 99                 | (13)               | 325          | 115         | 35.4%  |
| # New Hires Total New Hires               |               | 6            | 2          | 35           | 14                 | (3)                | 17           | 18          | 105.9% |
| # Terminations                            |               | 8            | 5          | 42           | 15                 | 8                  | 8            | 34          | 425.0% |
| # Workmen Comp Claims                     |               | 1            | 1          | 5            | 0                  | (1)                | 1            | 4           | 400.0% |
| Workmen Comp Claims Costs                 |               | \$0          | \$0        | \$13,083     | \$484              | \$0                | \$2,934      | \$10,149    | 345.9% |
| Number of Reported Injuries               |               | 2            | 2          | 7            | 1                  | 0                  | 2            | 5           | 250.0% |
| Communications & Business Development     |               |              |            | To           | wn hosted meetings | include Zoom meeti | ngs          |             |        |
| Town Hosted Meetings                      |               | 4            | 0          | 35           | 11                 | 0                  | 80           | (45)        | -56.3% |
| Email Correspondence Sent                 |               | 25           | (2)        | 122          | 20                 | (3)                | 102          | 20          | 19.6%  |
| E-mail List                               | #             | 8,433        | 119        |              | 7,882              | (36)               |              | 551         | 7.0%   |
| Ready-Op Subscribers                      |               | 2,036        | 14         |              | 1,985              | 2                  |              | 51          | 2.6%   |
| News Articles                             |               | 25           | (3)        | 178          | 15                 | (6)                | 134          | 44          | 32.8%  |
| Press Releases Sent                       |               | 4            | (3)        | 24           | 2                  | (4)                | 19           | 5           | 26.3%  |
| Gondola and RETA                          |               |              |            |              |                    |                    |              |             |        |
| Gondola #                                 | of Passengers | 475,598      | 128,852    | 1,676,239    | 365,489            | 233,441            | 1,421,062    | 255,177     | 18.0%  |
| Chondola #                                | of Passengers | 0            | 0          | 77,388       | 0                  | 0                  | 80,532       | (3,144)     | -3.9%  |
| RETA fees collected by TMVOA              |               | \$ 1,008,647 | \$ 401,987 | \$ 9,365,069 | \$ 719,067         | \$ 556,782         | \$ 2,829,030 | \$6,536,039 | 231.0% |

| MOUNTAIN VILLAGE                                      |  |                |                        | р.:            | 16                            |                 | D            |                   |                                    |               |                            |
|---|--|----------------|------------------------|----------------|-------------------------------|-----------------|--------------|-------------------|------------------------------------|---------------|----------------------------|
| MUDRIAIN VILLAGE                                      |  |                |                        |                | s and Govern<br>r the month e |                 |              |                   |                                    |               |                            |
|   |  |                |                        | 2021           | ł                             |                 | 2020         | ł                 | YTD or M                           | D Variance    |                            |
|   | Activity   |                |                        | MONTH          | Monthly<br>Change             | YTD             | MONTH        | Monthly<br>Change | YTD                                | Variance      | Variance %                 |
| Recreation  |  |                |                        |                |                               |                 | Summer = N   | lav 1 - Oct 31    |                                    |               |                            |
| Disc Golf Regis                                       | strations  |                |                        | 1182           | 195                           | 2378            | na           | NA                | na                                 | NA            | NA                         |
| Adventure Rock  |  |                |                        | 779            | 412                           | 1146            | na           | NA                | na                                 | NA            | NA                         |
| Platform Tennis                                       |  |                |                        | 98             | 40                            | 350             | na           | NA                | na                                 | NA            | NA                         |
| Police  |  |                |                        |                |                               |                 |              |                   |                                    |               |                            |
| Calls for Service                                     | e  |                | #                      | 562            | 66                            | 3,440           | 343          | 74                | 2,104                              | 1,336         | 63.5%                      |
| Investigations  |  |                | #                      | 9              | 2                             | 98              | 15           | 4                 | 82                                 | 16            | 19.5%                      |
| Alarms  |  |                | #                      | 11             | (3)                           | 124             | 25           | (2)               | 151                                | (27)          | -17.9%                     |
| Arrests   |  |                | #                      | 1              | 0                             | 10              | 0            | 0                 | 9                                  | 1             | 11.1%                      |
| Summons   |  |                | #                      | 2              | 2                             | 9               | 1            | 0                 | 14                                 | (5)           | -35.7%                     |
| Traffic Contacts                                      |  |                | #                      | 14             | 7                             | 91              | 8            | 3                 | 83                                 | 8             | 9.6%                       |
| Traffic Tickets                                       |  |                | #                      | 1              | (1)                           | 4               | 205          | 1                 | 13                                 | (9)           | -69.2%                     |
| Parking Tickets                                       |  |                | #                      | 436            | 35                            | 2,593           | 295          | 234               | 1,219                              | 1,374         | 112.7%                     |
| Administrative<br>Building/Planning                   |  |                | #                      | 4              | 1                             | 29              | 0            | (1)               | 14                                 | 15            | 107.1%                     |
|   | velopment Revenu   | 105            |                        | \$98,917       | \$12,301                      | \$1,153,681     | \$833,969    | \$701,729         | \$1,051,110                        | \$102,571     | 9.8%                       |
| # Permits Issued                                      |  | ies            |                        | 47             | 17                            | 231             | 37           | (13)              | 212                                | 19            | 9.8%                       |
|   | n<br>In Village Remode   | l/New/Addit    | tions Permits          | \$2,932,220    | \$1,195,155                   | \$32,714,875    | \$30,150,458 | \$26,575,620      | \$34,741,446                       | (\$2,026,571) | -5.8%                      |
|   | Village Electric/Plu   |                |                        | \$67,369       | (\$290,198)                   | \$2,399,066     | \$13,500     | (\$356,578)       | \$1,836,408                        | \$562,658     | 30.6%                      |
|   | ride Electric/Plum   |                |                        | \$197,450      | \$58,250                      | \$1,881,172     | \$416,602    | \$4,454           | \$1,619,457                        | \$261,715     | 16.2%                      |
| # Inspections Co                                      |  | 6              |                        | 352            | (47)                          | 2,658           | 390          | 26                | 1,782                              | 876           | 49.2%                      |
|   | w/Zoning Agenda  | Items          |                        | 16             | (6)                           | 114             | 6            | (8)               | 74                                 | 40            | 54.1%                      |
| # Staff Review  |  |                |                        | 77             | 9                             | 296             | 31           | (13)              | 189                                | 107           | 56.6%                      |
| Plaza Services  |  |                |                        |                |                               |                 |              |                   |                                    |               |                            |
| Snow Removal  | Plaza  |                | Hours                  | 0              | 0                             | 795             | 0            | (5)               | 976                                | (181)         | -18.5%                     |
| Plaza Maintenar                                       | nce  |                | Hours                  | 599            | 136                           | 3,981           | 141          | (15)              | 1,782                              | 2,199         | 123.4%                     |
| Lawn Care   |  |                | Hours                  | 208            | 0                             | 509             | 71           | (45)              | 352                                | 157           | 44.6%                      |
| Plant Care  |  |                | Hours                  | 610            | (225)                         | 2,323           | 282          | (41)              | 823                                | 1,500         | 182.3%                     |
| Irrigation  |  |                | Hours                  | 76             | (52)                          | 492             | 71           | (60)              | 435                                | 57            | 13.2%                      |
|   | TMV Trash Collection Hours                                       |                |                        | 138            | 45                            | 734             | 125          | 41                | 606                                | 128           | 21.1%                      |
| Christmas Deco  |  |                | Hours                  | 0              | 0                             | 464             | 7            | 7                 | 513                                | (49)          | -9.6%                      |
| Vehicle Maintenar                                     |  |                |                        | 4.0            |                               | 100             |              | (10)              | 1.50                               | (20)          | 10.10/                     |
|   | aintenance Perform   | ned            |                        | 10             | (14)                          | 123             | 22           | (12)              | 152                                | (29)          | -19.1%                     |
|   | # Repairs Completed  |                |                        | 19<br>0        | (10)                          | 157<br>7        | 18<br>2      | (2)               | 142<br>10                          | 15<br>(3)     | 10.6%<br>-30.0%            |
| # Roadside Assi                                       | Special Projects   |                |                        | 0              | (3)                           | 1               | 0            | (1)               | 10                                 | 0             | 0.0%                       |
| Finance   | 1313   |                |                        | 0              | 0                             | 1               | 0            | (1)               | 1                                  | 0             | 0.076                      |
| # Other Business Licenses Issued                      |  | 19             | (5)                    | 1,102          | 19                            | (1)             | 960          | 142               | 14.8%                              |               |                            |
|   | # Other Business Licenses issued<br># Privately Licensed Rentals |                |                        | 1              | (3)                           | 89              | 1            | (1)               | 71                                 | 18            | 25.4%                      |
| ·   | # Property Management Licensed Rentals                           |                |                        | 7              | 5                             | 449             | 3            | 2                 | 425                                | 24            | 5.6%                       |
| # Unique VRBO Property Advertisements Listings for MV |  |                | 512                    | 0              |                               | 451             | 0            |                   | 61                                 | 13.5%         |                            |
|   | ing Accts (total paj   |                |                        | 1,198          | 23                            |                 | 1,131        | (11)              |                                    | 67            | 5.9%                       |
| # of TMV AR E   | # of TMV AR Bills Processed                                      |                |                        | 2,207          | (23)                          | 15,300          | 2,193        | (8)               | 15,049                             | 251           | 1.7%                       |
| Accounts Receiva                                      |  |                |                        | ole            | 1                             |                 |              | General I         | und Investme                       | nt Activity   |                            |
|   | TMV Operating I  |                |                        | oadband and    |                               |                 |              |                   |                                    |               |                            |
| 6   | (includes Gondol   |                |                        | /Sewer         |                               | ourt Apartments |              |                   | c1                                 | a             | (0.475                     |
| Current<br>30+ Days                                   | \$671,453  | 56.6%          | \$495,949              | 89.1%          | \$2,846                       | 29.9%           | -            |                   | Change in Value                    | (Month)       | (\$465,755)<br>\$8,990,980 |
| 30+ Days<br>60+ Days                                  | 12,077<br>489,367  | 1.0%<br>41.3%  | 41,019<br>9,936        | 7.4%<br>1.8%   | 115                           | 1.2%<br>0.0%    |              |                   | Ending Balance<br>Investment Incom | e (Month)     | \$8,990,980<br>\$646       |
| 90+ Days  | 489,367<br>6,992   | 0.6%           | 9,936<br>8,702         | 1.8%           | +                             | 0.0%            | 1            |                   | Portfolio Yield                    | (ivioilui)    | 5040<br>na                 |
| over 120 days   | 6,287  | 0.5%           | 1,083                  | 0.2%           | 6,545                         | 68.9%           | 1            |                   | Yield Change (M                    | onth)         | na                         |
| Total   | \$ 1,186,176   | 100.0%         | \$ 556,689             | 100.0%         | \$ 9,506                      | 100.0%          | 1            |                   |                                    | ,             |                            |
|   | Other Billings   | s - CDF,       |                        |                |                               | Last Month -    | 1            |                   |                                    |               |                            |
|   | Construction   |                |                        | All AR         |                               | crease) in AR   |              |                   | Other Statistics                   |               |                            |
| Current   | \$22,893   | 76.5%          | \$ 1,193,141           | 66.9%          | \$368,909                     | 96.4%           | 1            |                   | Population (estim                  |               | 1,434                      |
| 30+ Days  | 2,660  | 8.9%           | 55,871                 | 3.1%           | (471,853)                     | -123.4%         | 4            |                   | (Active) Register                  |               | 873                        |
| 60+ Days  | 2,348  | 7.8%           | 501,651                | 28.1%          | 485,352                       | 126.9%          | -            |                   | Property Valuation                 | n             | 310,031,920                |
| 90+ Days  | 413  | 1.4%           | 16,107                 | 0.9%           | (2,434)                       | -0.6%           |              |                   |                                    |               |                            |
| over 120 days<br>Total                                | 1,625<br>\$29,939  | 5.4%<br>100.0% | 15,540<br>\$ 1,782,310 | 0.9%<br>100.0% | 2,544<br>\$ 382,518           | 0.7%<br>100.0%  |              |                   |                                    |               |                            |
| Total   | \$27,737   | 100.0%         | \$ 1,782,310           | 100.0%         | \$ 362,318                    | 100.0%          | 1            |                   | 1                                  |               |                            |