THE PARTY NAMED IN COLUMN TO THE PARTY NAMED	Busines	s and Govern	ıment Activit	y Report				
•	For the month ending: August 2020			31st	2019		YTD or M	TD Variance
	MONTH	Monthly Change	V/TD	MONTH	Monthly Change	VTD	Variance	W
Activity		0.	YTD prior period da			YTD s - over the top (Variance % CA lease
Cable/Internet	expired (17) - 1	Internet Sub los						
TV Residential Sunscribers	636	NA NA		NA NA	NA NA		NA NA	NA NA
TV Bulk Subscribers TV Inactive Digital Subscribers	508 82	NA NA		NA NA	NA NA		NA NA	NA NA
Cable Modem Residential Cable Modem Subscribers	958	NA		NA	NA		NA	NA
Cable Modem Business Net Service Subscribers	37	NA		NA	NA		NA	NA
Cable Modem Hospitality Subscribers	276	NA		NA	NA		NA	NA
Dark Fiber Transport	7	NA		NA	NA		NA	NA
Fiber Hospitality Subscribers Fiber Residential Subscribers	126	NA NA		NA NA	NA NA		NA NA	NA NA
Phone Subscribers	136 79	NA (2)		97	0 0		NA (18)	-18.56%
Village Court Apartments	.,	(2)		71	i		(10)	10.5070
	% 100.00%	0.00%	99.43%	99.09%	-0.46%	99.26%	0.17%	0.2%
# Vacated Units	2	0	17	1	0	11	6	54.5%
# Work Orders Completed	29	1	193	23	7	267	(74)	-27.7%
# on Waiting List	225	35		192	10		25	13.0%
Public Works	The increase in	n service calls is	due to an incre	ase in number	of UNCC line lo	ocates we have	due to the fiber	project
Service Calls	1,490	332	6,863	569	25	2,829	4,034	142.6%
Truck Rolls	824	126	2,531	na	NA	na	NA	NA
Snow Fall Inche	+	0	142	0	0	272	(130)	-47.8%
Snow Removal - Streets & Prkg Lots Hou		0	2,528	0	0	3,473	(945)	-27.2%
Roadway Maintenance Hou		5	633	821	163	902	(269)	-29.8%
Water Billed Consumption Ga Sewage Treatment Ga		534,000 (5,861,000)	112,696,000 83,998,000	24,230,000 9,435,000	(27,000) (2,192,000)	154,595,000 74,051,000	(41,899,000) 9,947,000	-27.1% 13.4%
Child Development Fund	1. 7,922,000	(3,801,000)	63,776,000	9,433,000	(2,132,000)	74,031,000	9,947,000	13.470
# Infants Actual Occupancy	3.71	(0.74)		5.05	0.14		(1.34)	-26.6%
# Toddlers Actual Occupancy	11.29	4.62		14.72	1.05		(3.43)	-23.3%
# Preschoolers Actual Occupancy	13.76	1.54		16.04	(1.14)		(2.28)	-14.2%
Transportation and Parking	2019 special ev	vent parking wa	ıs \$113,583					
GPG (noon snapshot)	6,070	(282)	43,602	6,556	(1,441)	57,462	(13,860)	-24.1%
GPG Parking Utilization (% of total # of spaces occupied)	42.6%	-1.90%	39.0%	46.00%	-10.10%	51.4%	-12.4%	-24.1%
HPG (noon snapshot)	1,424	(82)	9,151	1,027	(373)	11,316	(2,165)	-19.1%
HPG Parking Utilization (% of total # of spaces occupied)	43.3%	-2.50%	35.5%	31.30%	-11.30%	43.9%	-8.4%	-19.1%
Total Parking (noon snapshot)	10,717	(393)	75,872	10,833	(2,157)	97,852	(21,980)	-22.5%
Parking Utilization (% of total # of spaces occupied) Paid Parking Revenues	42.7% \$61,288	-1.60% \$12,089	38.6% \$244,919	43.20% \$41,219	-8.60%	49.8% \$402,092	-11.2%	-22.5%
Bus Routes # of Passenge		184	9,547	10,813	(\$24,745) (2,315)	46,660	(\$157,173) (37,113)	-39.1% -79.5%
Employee Shuttle # of Passenge		0	3,598	1,410	(65)	11,306	(7,708)	-68.2%
	% 0.00%	0.00%	47.0%	52.90%	3.70%	53.1%	-6.10%	-11.5%
Inbound (Vehicle) Traffic (Entrance) # of Ca	rs 86,786	(4,285)	505,081	79,990	(11,086)	539,301	(34,220)	-6.3%
	part time ee's:		1), Child Care (5) se ant) reason for terms					Ops, Child Care
Human Resources	1		int) reason for terms			nation, 4 personal fai	mily, i moved	ı
FT Year Round Head Count	78	0		83	(1)		(5)	-6.0%
Seasonal Head Count (FT & PT) PT Year Round Head Count	0	0		5	2		(5)	-100.0%
Gondola FT YR, Seasonal, PT YR Head Count	13 59	(3)		19 54	(2)		(6) 5	-31.6% 9.3%
Total Employees	150	(2)		161	(6)		(11)	-6.8%
Gondola Overtime Paid Hou		(11)	1,802	493	280	2951	(1,149)	-38.9%
Other Employee Overtime Paid	83	(20)	535	114	(28)	757	(223)	-29.4%
# New Hires Total New Hires	10	(4)	24	12	3	67	(43)	-64.2%
# Terminations	7	(8)	23	14	9	64	(41)	-64.1%
# Workmen Comp Claims	1	1	1	2	0	13	(12)	-92.3%
Workmen Comp Claims Costs	\$0	(\$159)	\$2,609	\$994	\$992	\$10,012	(\$7,403)	-73.9%
Number of Reported Injuries Marketing & Rusiness Development	1	0	4 Town bosted	2 meetings include Z	(389)	15 to COVID-19	(11)	-73.3%
Marketing & Business Development Town Hosted Meetings	10	(1)	90	4	0	29	61	210.3%
Email Correspondence Sent	23	(1)	130	29	(3)	142	(12)	-8.5%
E-mail List	# 7,564	(318)	155	6,898	101	172	666	9.7%
Ready-Op Subscribers	1,939	(46)]	na	NA		NA	NA
News Articles	17	2	159	20	8	84	75	89.3%
Press Releases Sent	1	(1)	21	3	(8)	42	(21)	-50.0%
Gondola and RETA	1	revenues are u	naudited, the go	1	was shut down	about Mid-Mar	ch through Mid	-June
Gondola # of Passenge		(50,161)	1,736,290	355,385	(116,084)	2,381,545	(645,255)	-27.1%
Chondola # of Passenge		0	80,532	0	0	102,140	(21,608)	-21.2%
RETA fees collected by TMVOA	\$ 1,680,198		\$ 4,509,228	\$ 755,715		\$ 3,248,220	\$1,261,008	38.8%
Recreation			ner = May 1 - Oct 31	1	:		n -	NT A
Adventure Rock Registrations Disc Golf Registrations	na	NA NA	na	463	(385)	1440	NA NA	NA NA
Disc Golf Registrations	na	NA	na	742	(195)	1896	NA	NA



Business and Government Activity Report

For the month ending: August 31st

	2020				2019	YTD or MTD Variance		
		Monthly	i		Monthly			
Activity	MONTH	Change	YTD	MONTH	Change	YTD	Variance	Variance %
Platform Tennis Registrations	na	NA	64	16	(2)	219	(155)	-70.8%

Police											
					1	1	11	1	1	11	1
Calls for Service #				470 15	127	2,574	379	(19)	2,804	(230)	-8.2%
Investigations					0	97	12	(5)	117	(20)	-17.1%
Alarms #			19	(6)	170	26	1	243	(73)	-30.0%	
Arrests #			0	0	14	6	(2)	28	(14)	-50.0%	
Summons #			0	(1)	9	3	2	30	(21)	-70.0%	
Traffic Contacts #			14	6	97	20	(7)	156	(59)	-37.8%	
Traffic Tickets Written #				4	3	17	9	4	33	(16)	-48.5%
Parking Tickets Written #				451	156	1,670	266	(229)	2,777	(1,107)	-39.9%
Administrative	Dismissals		#	3	3	17	4	(1)	36	(19)	-52.8%
Building/Planning	g			-			Ш	/			
j	evelopment Reven	illes		\$131,166	(\$702,754)	\$1,182,226	\$558,940	\$516,407	\$863,671	\$318,554	36.9%
# Permits Issue				38	1	250	42	7	258	(8)	-3.1%
	Itn Village Remod	lel/New/Addi	tione Parmite	\$4,183,158	(\$25,967,300)	\$38,924,604	\$19,666,000	\$18,749,036	\$27,038,606	\$11,885,998	44.0%
	Village Electric/P			\$164,136	\$150,636	\$2,000,544	\$756,014	\$649,314	\$1,826,232	\$174,312	9.5%
	uride Electric/Plur			\$136,560	(\$280,042)	\$1,756,017	\$162,900	(\$329,425)	\$2,451,051	(\$695,034)	-28.4%
		nong remni									
# Inspections C		o Itame		440	50	2,222	420	62	2,479	(257)	-10.4%
	w/Zoning Agenda	a mems		15	9	89	16	2	92	(3)	-3.3%
# Staff Review	Approvais			40	9	229	24	10	102	127	124.5%
Plaza Services						i	П	i			i
Snow Removal			Hours	0	0	976	0	0	2,236.3	(1,261)	-56.4%
Plaza Maintena	ance		Hours	424	283	2206	382	66	2665	(460)	-17.2%
Lawn Care			Hours	110	39	462	348	26	1239	(777)	-62.7%
Plant Care			Hours	325	44	1148	428	(33)	1742	(594)	-34.1%
Irrigation			Hours	114	43	548	146	(104)	575	(26)	-4.6%
TMV Trash Co	ollection		Hours	128	4	734	124	(1)	823	(89)	-10.8%
Christmas Deco	orations		Hours	8	1	521	20	20	681	(160)	-23.4%
Residential Tra	Residential Trash Pound			26400	NA	184,125	33,750	10,050	197100	(12,975)	-6.6%
Residential Rec	cycle		Pound	40598	NA	246,872	45,499	14,031	288275	(41,403)	-14.4%
Diversion Rate			%	60.60%	NA	57.28%	57.41%	0.37%	59.39%	-2.11%	-3.6%
Vehicle Maintena	ance			•		•	•		•		•
	Iaintenance Perfor	med		13	(9)	165	18	5	139	26	18.7%
# Repairs Com		inica		25	7	167	33	8	168	(1)	-0.6%
Special Projects				1	(1)	11	7	5	33	(22)	-66.7%
# Roadside Ass				0	0	1	1	0	3	(2)	-66.7%
	51515			Ü	<u> </u>	<u> </u>	1	į 0	i ,	(2)	-00.776
Finance					1 (2)	1015	11 0.		1	II =0	0.24/
	ess Licenses Issue	d		16	(2)	1,016	36	13	938	78	8.3%
# Privately Lice				0	(1)	71	0	(1)	72	(1)	-1.4%
	nagement License			2	(1)	427	9	3	416	11	2.6%
	O Property Adver			456	5		416	8		40	9.6%
# Paperless Bill	ling Accts (total p	aperless cust	omers)	1,125	(6)		1,034	(23)		91	8.8%
# of TMV AR I	Bills Processed			2,382	189	17,431	2,190	(7)	17,366	65	0.4%
	Accounts Receive		ble	le			General Fund Investment Activity				
	TMV Operating	ting Receivables Utilities - F		roadband and							
	(includes Gond	ola funding)	Water	r/Sewer	VCA - Village C	ourt Apartments					
Current	\$877,358	99.9%	\$508,810	87.5%	\$0	0.0%]		Change in Value	(Month)	(\$1,006,349)
30+ Days	1	0.0%	41,452	7.1%	500	6.2%]		Ending Balance		\$9,010,362
60+ Days	264	0.0%	19,351	3.3%	210	2.6%			Investment Incon	ne (Month)	\$9,806
90+ Days	- 1	0.0%	7,731	1.3%	-	0.0%			Portfolio Yield		0.86%
over 120 days	907	0.1%	3,922	0.7%	7,411	91.3%	1		Yield Change (M	onth)	-0.25%
Total	\$ 878,530	100.0%	\$ 581,266	100.0%	\$ 8,121	100.0%	1		8 (***		
	Other Billing		. ,			Last Month -	1				
	Construction	-	Total	All AR	Increase (Decrease) in AR				Other Statistics		
Current	\$20,327	59.9%	\$ 1,406,495	93.6%	\$344,004	96.0%			Population (estimated)		1,434
30+ Days	8,465	24.9%	50,418	3.4%	2,247	0.6%	1		(Active) Register	871	
60+ Days	2,626	7.7%	22,451	1.5%	13,123	3.7%	1		Property Valuation		314,681,000
90+ Days	508	1.5%	8,239	0.5%	(9,101)	-2.5%	1		1		. ,,
over 120 days	2,031	6.0%	14,271	1.0%	8,061	2.2%	1				
Total	\$ 33,957	100.0%	\$ 1,501,874	100.0%	\$ 358,334	100.0%	1				
. 5001	4 55,751	100.070	~ 1,501,07 T	100.070	÷ 550,554	100.070	1		1		