

To: Town Council

From: Bill Kight, communications and business development director

For: Meeting, July 18, 2019

Date: July 11, 2019

Re: Report on June Colorado Municipal League Conference

This informational memo is to report on the 2019 Colorado Municipal League Annual Conference that took place June 18-21 at Breckenridge, CO.

As always, this annual event is jammed pack with sessions focusing on critical issues that are common to all of us in municipal government with this year's conference focusing on affordable housing, oil and gas, annexation, transportation funding, and networking as the key highlights.

Staff attending from Town of Mountain Village included Bill Kight, communications and business development director, Zoe Dohnal, business development and community engagement coordinator and Dan Caton our Mayor Pro Tem.

Sessions covered from me and follow staff member included the following topics:

- 7 Prescriptions for Leadership Success
 - This session dove into the surprisingly common mistakes supervisors, managers, and even CEOs unknowingly make that derail their team's effectiveness and productivity. Using real scenarios and examples collected through their combined years of leadership and management expertise, speaker Mary Kelly discussed the seven most common reasons some leaders fail while others are so successful. Actions were given to use to further develop leadership skills, outcomes, and organizational morale.
- Tackling Wicked Problems through Deliberative Engagement
 - This session highlighted communities facing problems which elude technical solutions they inherently involve in with competing values that fuel dysfunction and how to use innovative processes that are designed to engage residents more productively.
- What's New at the Department of Local Affairs (DOLA)?
 - DOLA leadership will discuss recent developments in funding programs, strategic services provision, and policy initiatives.
 - I am targeting DOLA grants for creating an internship program here at the town, among other funding initiatives on how we can leverage their resources.
- Infrastructure for Healthy Living Drives Local Economies
 - Arranged by LiveWell Colorado. This session highlighted the primary role of municipalities on planning, designing, and building infrastructure, often referred to as the built environment.

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Cities and towns throughout the country have found a beneficial tie between designing and building infrastructure that provides access to healthy living – safe walking and biking, and easy access to affordable, healthy foods – and a strong local economy.

- I have been in touch for follow-up with Jamie Hackbarth, Colorado Office of Economic Development and International Trade health and wellness strategist and
- Deep Dive: The Fine Art of Enhancing Leadership Skills
 - This session focused on the art of communication skills for elected officials and related staff with professional speaker Debra Fine. This two-hour session taught how to establish rapport quickly and converse easily with new acquaintances, employ active listening techniques, exhibit positive basic body language, prevent the most common conversation blunders, and so much more!
- Trails and Open Space Development in Rural Municipalities
 - Trails and open space are an integral part of a community's quality of life. This session gave real life examples of how rural municipalities can utilize Great Outdoors Colorado funding to spark public-private partnerships and kick-start
- The TIF Toolbox: Maintaining Successful Commercial Districts (Advanced Session)
 - Arranged by Downtown Colorado Inc. Consider the power of the tax-increment financing (TIF) toolbox when partnering with an urban renewal authority (URA), downtown development authority (DDA), business improvement district, regional tourism authority, or arts district to discuss projects and innovative partnerships for downtown revitalization!
- CLE: Social Media Legal Issues for Municipalities
 - This session addressed legal issues surrounding social media for municipalities including policies for the public and elected officials, as well as employment law issues.
- CLE: 2019 Legislative Update
 - This session gave an annual analysis of the legislative sessions reveals how Colorado municipalities fared in 2019 on the issues affecting them.
- Building Capacity to Engage Your Constituents
 - Arranged by the Public Information Officers Section. This session spoke on how to get people to volunteer their time to address community issues. Building capacity to host well-designed and facilitated conversations can help gather input from the public to help you make decisions that can be implemented. Get practical ideas, examples, and hands-on experience was given to help engage and empower your constituents!

TOWN OF MOUNTAIN VILLAGE 2019 BUDGET BROADBAND DEPARTMENT PROGRAM NARRATIVE

Mountain Village Broadband supplies telecommunications services and products to customers in Mountain Village.

BROADBAND DEPARTMENT GOALS

- 1. Service the community with the newest technologies available for video services.
- 2. Service the community with the newest technologies available for Internet services.
- 3. Full compliance with FCC guidelines and reporting requirements.
- 4. Provide Mountain Village the highest level of customer service.
- 5. Service the community with the newest technologies available for Phone services.
- 6. Operating the enterprise does not require general tax subsidy.

BROADBAND DEPARTMENT PERFORMANCE MEASURES

- 1. Maintain 75% of units in Mountain Village as video customers.
- 2. Maintain 80% of units in Mountain Village as data customers.
- 3. Complete all FCC reports on time.
- 4. Average number of service calls per month with all calls being completed within 24 hours.
- 5. Average down time of phone customers to be .03% or less
- 6. The enterprise operates without transfers from the General Fund or other funds of the Town.

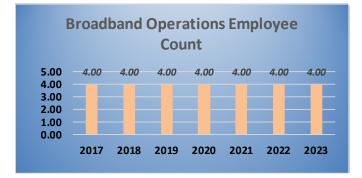
The Cable Department is responsible for the care and maintenance of 37 miles of plant which serves 2048 homes, condos, hotels, and apartments.

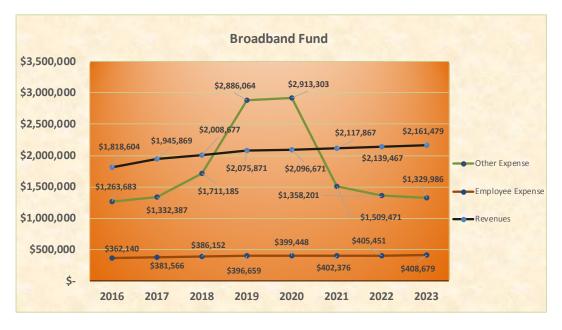
BROADBAND DEPARTMENT PERFORMANCE MEASURES

- 1. We have maintained 77% (national average is 48%) of video customers of homes passed for the 1st half of 2019. Net decrease of 9 Subs.
- 2. We have maintained 83% (national average is 42%) of internet customers of homes passed for the 1st half of 2019. Net increase of 12 Subs.
- 3. All FCC reports are current.
- 4. We completed approximately 72 service calls and change of service calls per month all within 24 hours of request.
- 5. We had 2 Internet outages the last 6 months 1 century link and 1 equipment failure outages.
- 6. We completed 265 service truck rolls and 99cable locates for 1st half of 2019.

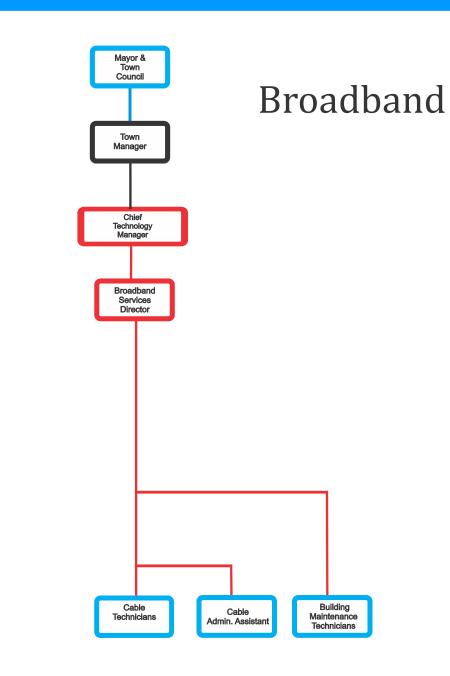
BROADBAND DEPARTMENT PROJECTS AND ISSUES

RFP's for the headend equipment have been assigned equipment has been ordered. Contractor RFP's have been issued and are due July 3rd after committee review will be assigned. 1st phase design is in hand will start on beta area asap. IP addresses are being assigned and new Mammoth circuit is scheduled for delivery July 31.





Percentage Change in Expenditures - Year to Year												
2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023						
5.42%	22.37%	56.52%	0.91%	-42.29%	-7.75%	-1.42%						



Worksheet <u>Sur</u>	Account Name <u>mmary</u>	Actuals 2016	Actuals 2017	2018 Original	2018 Revised	2018 Adjustments	2019 Adopted	2019 Adjustments	2020 Long Term Projection	2021 Long Term Projection	2022 Long Term Projection	2023 Long Term Projection
Revenues												
Cable Revenues		860,098	890,845	1,002,395	996,358	(6,037)	1,016,752	20,394	1,026,552	1,036,548	1,046,744	1,057,144
Internet Revenues		864,644	947,404	877,312	908,479	31,167	948,479	40,000	958,479	968,679	979,083	989,695
Phone Revenues		37,495	37,465	35,987	40,000	4,013	42,000	2,000	43,000	44,000	45,000	46,000
Miscellaneous Revenues		56,367	70,155	62,764	63,840	1,076	68,640	4,800	68,640	68,640	68,640	68,640
Total Revenues		1,818,604	1,945,869	1,978,458	2,008,677	30,219	2,075,871	67,194	2,096,671	2,117,867	2,139,467	2,161,479
<u>Expenses</u>												
Cost of Cable Sales		784,883	792,333	904,894	858,837	(46,057)	874,964	16,127	904,764	906,935	909,128	911,345
Cost of Internet Sales		232,132	214,500	204,000	211,116	7,116	211,116	-	211,116	211,116	168,000	168,000
Cost of Phone Sales		24,905	24,240	27,000	25,000	(2,000)	26,000	1,000	27,000	28,000	29,000	30,000
Operations		532,128	551,251	664,443	660,501	(3,942)	605,998	(54,503)	611,146	611,902	616,024	620,320
Broadband Fund Contingency	Contingency	-	55	3,000	3,000	-	3,000	-	3,000	3,000	3,000	2,500
Total Expense		1,574,048	1,582,379	1,803,337	1,758,454	(44,883)	1,721,078	(37,376)	1,757,026	1,760,952	1,725,152	1,732,165
Capital Capital Outlay		51,774	131,574	87,500	294,000	206,500	1,561,645	1,267,645	1,555,725	150,895	38,500	6,500
Total Capital		51,774	131,574	87,500	294,000	206,500	1,561,645	1,267,645	1,555,725	150,895	38,500	6,500
Other Sources/Uses												
	Transfer (To)/From General Fund	-	-	(10,000)	74,922	84,922	1,377,588	1,302,666	1,403,902	-	-	-
Broadband Other Source/Uses	Transfer To GF - Overhead Allocation	(127,762)	(145,028)	(157,258)	(163,416)	(6,158)	(170,736)	(7,320)	(187,823)	(187,190)	(185,242)	(187,534)
Total Other Sources/Uses		(127,762)	(145,028)	(167,258)	(88,494)	78,764	1,206,852	1,295,346	1,216,080	(187,190)	(185,242)	(187,534)
Surplus (Deficit)		65,019	86,888	(79,637)	(132,271)	(52,634)	-	132,271	-	18,829	190,573	235,281
Beginning Available Fund Balan	ce	60,000	125,019	211,908	132,271		-		-	-	18,829	209,402
Ending Available Fund Balance		125,019	211,908	132,271	-		-		-	18,829	209,402	444,682

Worksheet	Account Name	Actuals 2016	Actuals 2017	2018 Original	2018 Revised	2018 Adjustments	2019 Adopted	2019 Adiustments	2020 Long Term Projection	2021 Long Term Projection	2022 Long Term Projection	2023 Long Term Projection
Worksheet	Account Name	Actuals 2010	Actuals 2017	2018 Original	2018 Revised	Aujustinents	Adopted	Aujustments	Projection	Projection	Frojection	Projection
				<u>Re</u>	evenues							
Cable Revenues	Basic Residential	381,816	426,449	469,606	469,606	-	490,000	20,394	499,800	509,796	519,992	530,392
Cable Revenues	Basic Bulk	167,789	163,126	219,792	225,000	5,208	225,000	-	225,000	225,000	225,000	225,000
Cable Revenues	Premium Pay Revenue	50,652	46,960	51,005	51,005	-	51,005	-	51,005	51,005	51,005	51,005
Cable Revenues	Bulk Premium	32,596	31,437	30,618	30,618	-	30,618	-	30,618	30,618	30,618	30,618
Cable Revenues	Digital	68,303	63,230	71,245	60,000	(11,245)	60,000	-	60,000	60,000	60,000	60,000
Cable Revenues	HDTV	154,538	155,414	156,049	156,049	-	156,049	-	156,049	156,049	156,049	156,049
Cable Revenues	Digital DMX Commercial	4,080	4,230	4,080	4,080	-	4,080	-	4,080	4,080	4,080	4,080
Cable Revenues	Pay Per View	323	-	-	-	-	-	-	-	-	-	-
Total Cable Revenues		860,098	890,845	1,002,395	996,358	(6,037)	1,016,752	20,394	1,026,552	1,036,548	1,046,744	1,057,144
Internet Revenues	High Speed Internet	466,946	506,835	444,308	460,000	15,692	500,000	40,000	510,000	520,200	530,604	541,216
Internet Revenues	Bulk Internet	151,167	156,192	179,083	179,083	-	179,083	-	179,083	179,083	179,083	179,083
Internet Revenues	Non Subscriber High Speed Internet	202,117	234,660	204,525	220,000	15,475	220,000	-	220,000	220,000	220,000	220,000
Internet Revenues	Internet Business Class	44,414	49,717	49,396	49,396	-	49,396	-	49,396	49,396	49,396	49,396
Total Internet Revenues		864,644	947,404	877,312	908,479	31,167	948,479	40,000	958,479	968,679	979,083	989,695
Broadband Misc Revenues	High Speed Static Address	5,317	4,937	-	-	-	-	-	-	-	-	-
Broadband Misc Revenues	Other-Advertising Revenue	3,631	5,458	424	2,500	2,076	2,500	-	2,500	2,500	2,500	2,500
Broadband Misc Revenues	Other-Labor	2,804	2,815	4,000	3,000	(1,000)	3,000	-	3,000	3,000	3,000	3,000
Broadband Misc Revenues	Other - Parts	525	7,525	4,500	4,500	-	4,500	-	4,500	4,500	4,500	4,500
Broadband Misc Revenues	Leased Fiber Access	-	-	-	-	-	4,800	4,800	4,800	4,800	4,800	4,800
Broadband Misc Revenues	Other-Connection Fees	17,500	20,051	20,000	20,000	-	20,000	-	20,000	20,000	20,000	20,000
Broadband Misc Revenues	Cable Equipment Rental	11,786	8,922	16,000	16,000	-	16,000	-	16,000	16,000	16,000	16,000
Broadband Misc Revenues	Other-Leased Access Revenue	5,340	5,340	5,340	5,340	-	5,340	-	5,340	5,340	5,340	5,340
Broadband Misc Revenues	Other-Late Payment Fees	8,050	13,930	12,500	12,500	-	12,500	-	12,500	12,500	12,500	12,500
Broadband Misc Revenues	Other-NSF Fees	150	25	-	-	-	-	-	-	-	-	-
Broadband Misc Revenues	Other-Recovery Income	1,035	985	-	-	-	-	-	-	-	-	-
Broadband Misc Revenues	Channel Revenue	174	121	-	-	-	-	-	-	-	-	-
Broadband Misc Revenues	Miscellaneous Revenue	55	47	-	-	-	-	-	-	-	-	-
Total Miscellaneous Revenues		56,367	70,155	62,764	63,840	1,076	68,640	4,800	68,640	68,640	68,640	68,640
Phone Revenues	Basic Phone Service	37,091	37,113	35,987	40,000	4,013	42,000	2,000	43,000	44,000	45,000	46,000
Phone Revenues	Changes To Service Fee	210	75	-	-	-	-	-	-	-	-	-
Phone Revenues	Long Distance Charges	194	277	-	-	-	-	-	-	-	-	-
Total Phone Revenues		37,495	37,465	35,987	40,000	4,013	42,000	2,000	43,000	44,000	45,000	46,000

Worksheet	Account Name	Actuals 2016	Actuals 2017	2018 Original	2018 Revised	2018 Adjustments	2019 Adopted	2019 Adjustments	2020 Long Term Projection	2021 Long Term Projection	2022 Long Term Projection	2023 Long Term Projection		
<u>Cost of Sales</u>														
Cable Cost of Sales	Basic Programming Fee	589,918	601,820	693,048	655,000	(38,048)	668,100	13,100	694,824	694,824	694,824	694,824		
Cable Cost of Sales	Copyright Royalties	7,140	6,422	7,345	7,345	-	7,418	73	7,493	7,568	7,643	7,720		
Cable Cost of Sales	Broadcast Retransmission	-	2,857	-	-	-	-	-	-	-	-	-		
Cable Cost of Sales	Premium Program Fees	92,794	83,380	99,750	92,000	(7,750)	93,840	1,840	95,717	96,674	97,641	98,617		
Cable Cost of Sales	Digital - Basic Program Fees	79,166	84,543	88,908	88,908	-	89,797	889	90,695	91,602	92,518	93,443		
Cable Cost of Sales	TV Guide Programming	6,606	6,786	6,824	6,824	-	6,960	136	7,100	7,242	7,387	7,534		
Cable Cost of Sales	HDTV	3,536	3,605	6,259	6,000	(259)	6,060	60	6,121	6,182	6,244	6,306		
Cable Cost of Sales	Pay Per View Fees	3,823	-	-	-	-	-	-	-	-	-	-		
Cable Cost of Sales	TV Everywhere Fees	1,902	2,920	2,760	2,760	-	2,788	28	2,815	2,844	2,872	2,901		
Total Cable Cost of Sales		784,883	792,333	904,894	858,837	(46,057)	874,964	16,127	904,764	906,935	909,128	911,345		
Phone Cost of Sales	Phone Service Costs	24,905	24,240	27,000	25,000	(2,000)	26,000	1,000	27,000	28,000	29,000	30,000		
Phone Cost of Sales	Connection Fees-Phone	-	-	-	-	-	-	-	-	-	-	-		
Total Phone Cost of Sales		24,905	24,240	27,000	25,000	(2,000)	26,000	1,000	27,000	28,000	29,000	30,000		
Internet Cost of Sales	Internet Costs	232,132	214,500	204,000	211,116	7,116	211,116	-	211,116	211,116	168,000	168,000		
Total Internet Cost of Sales		232,132	214,500	204,000	211,116	7,116	211,116	-	211,116	211,116	168,000	168,000		

<u>Capital</u>

Broadband Fund Capital	Test Equipment	-	-	2,500	2,500	-	6,500	4,000	6,500	6,500	6,500	6,500
Broadband Fund Capital	Software Upgrades	48,649	-	-	-	-	-	-	-	-	-	-
Broadband Fund Capital	Vehicles	-	-	30,000	32,500	2,500	32,500	-	-	-	32,000	-
Broadband Fund Capital	Equipment	3,125	634	5,000	9,000	4,000	-	(9,000)	-	-	-	-
Broadband Fund Capital	System Upgrades (1)	-	130,940	50,000	250,000	200,000	1,522,645	1,272,645	1,549,225	144,395	-	-
Total Capital		51,774	131,574	87,500	294,000	206,500	1,561,645	1,267,645	1,555,725	150,895	38,500	6,500

(1) 2019 engineering and start of build

						2018	2019	2019	2020 Long Term	2021 Long Term	2022 Long Term	2023 Long Term
Worksheet	Account Name	Actuals 2016	Actuals 2017	2018 Original	2018 Revised	Adjustments	Adopted	Adjustments	Projection	Projection	Projection	Projection
				<u>Oper</u>	ating Costs							
Operating Costs	Salaries & Wages	238,713	252,007	256,810	257,204	394	265,435	8,231	265,435	265,435	265,435	265,435
Operating Costs	Housing Allowance	12,554	12,517	12,706	12,840	134	12,840	-	12,840	12,840	12,840	12,840
Operating Costs	Group Insurance	52,050	52,454	49,185	49,964	779	50,000	36	52,500	55,125	57,881	60,775
Operating Costs	Dependent Health Reimbursement	(3,620)	(3,764)	(4,356)	(4,356)	-	(4,356)	-	(4,356)	(4,356)	(4,356)	(4,356)
Operating Costs	PERA & Payroll Taxes	36,576	38,523	39,497	39,558	61	40,824	1,266	40,824	40,824	40,824	40,824
Operating Costs	PERA 401K	18,679	20,790	20,095	21,862	1,767	22,562	700	22,562	22,562	22,562	22,562
Operating Costs	Workers Compensation	3,947	5,539	4,927	5,500	573	5,775	275	6,064	6,367	6,685	7,020
Operating Costs	Other Employee Benefits	3,240	3,500	3,580	3,580	-	3,580	-	3,580	3,580	3,580	3,580
Operating Costs	Uniforms	564	464	500	500	-	500	-	500	500	500	500
Operating Costs	Operations Consulting	-	-	60,000	60,000	-	-	(60,000)	-	-	-	-
Operating Costs	Bad Debt Expense	1,523	(589)	5,000	5,000	-	5,000	-	5,000	5,000	5,000	5,000
Operating Costs	Technical - Computer Support	38,279	50,379	47,000	47,000	-	47,940	940	48,899	49,877	50,874	51,892
Operating Costs	Call Center Fees	1,416	1,416	1,573	1,573	-	1,573	-	1,573	1,573	1,573	1,573
Operating Costs	Janitorial/Trash Removal	1,560	1,560	1,586	1,586	-	1,586	-	1,586	1,586	1,586	1,586
Operating Costs	R/M - Head End	21,542	20,088	15,000	15,000	-	20,000	5,000	20,000	20,000	20,000	20,000
Operating Costs	R/M - Plant	3,350	14,012	25,000	25,000	-	25,000	-	25,000	25,000	25,000	25,000
Operating Costs	Vehicle Repair & Maintenance	157	-	2,500	1,750	(750)	1,500	(250)	1,500	1,500	1,500	1,500
Operating Costs	Vehicle Repair & Maintenance	102	116	-	-	-	-	-	-	-	-	-
Operating Costs	Vehicle Repair & Maintenance	155	422	-	-	-	-	-	-	-	-	-
Operating Costs	Vehicle Repair & Maintenance	76	-	-	-	-	-	-	-	-	-	-
Operating Costs	Vehicle Repair & Maintenance	601	152	-	-	-	-	-	-	-	-	-
Operating Costs	Facility Expenses	1,760	1,199	2,000	2,000	-	2,000	-	2,000	2,000	2,000	2,000
Operating Costs	Insurance	3,457	3,555	3,675	3,675	-	3,675	-	3,675	3,675	3,675	3,675
Operating Costs	Communications	7,557	6,678	5,578	5,578	-	5,578	-	5,578	5,578	5,578	5,578
Operating Costs	Marketing & Advertising	246	105	7,500	5,000	(2,500)	5,000	-	5,000	5,000	5,000	5,000
Operating Costs	TCTV 12 Support	10,000	5,000	-	-	-	-	-	-	-	-	-
Operating Costs	Dues & Fees	956	1,585	500	800	300	2,000	1,200	3,200	-	-	-
Operating Costs	Travel, Education & Training	3,699	3,023	6,000	8,000	2,000	6,000	(2,000)	6,000	6,000	6,000	6,000
Operating Costs	Contract Labor	1,375	635	5,000	5,000	-	5,000	-	5,000	5,000	5,000	5,000
Operating Costs	Cable Locates	226	275	600	600	-	600	-	600	600	600	600
Operating Costs	Invoice Processing	3,508	3,095	3,600	3,600	-	3,600	-	3,700	3,750	3,800	3,850
Operating Costs	Online Payment Processing Fees	15,208	15,099	15,500	15,500	-	15,600	100	15,700	15,700	15,700	15,700
Operating Costs	Postage & Freight	4,317	4,322	5,200	5,200	-	5,200	-	5,200	5,200	5,200	5,200
Operating Costs	General Supplies & Materials	1,935	2,803	7,000	7,000	-	7,000	-	7,000	7,000	7,000	7,000
Operating Costs	Supplies - Office	1,841	1,910	2,550	2,550	-	2,550	-	2,550	2,550	2,550	2,550
Operating Costs	DVR'S	13,339	4,918	25,000	20,000	(5,000)	10,000	(10,000)	10,000	10,000	10,000	10,000
Operating Costs	Digital Cable Terminals	2,583	1,969	-	-	-	-	-	-	-	-	-
Operating Costs	Cable Modems	5,838	3,078	5,000	3,000	(2,000)	3,000	-	3,000	3,000	3,000	3,000
Operating Costs	Wireless Routers	-	280	-	-	-	-	-	-	-	-	-
Operating Costs	Phone Terminals	1,439	-	1,500	1,500	-	1,500	-	1,500	1,500	1,500	1,500
Operating Costs	Business Meals	612	1,303	300	500	200	500	-	500	500	500	500
Operating Costs	Employee Appreciation	248	138	400	500	100	500	-	500	500	500	500
Operating Costs	Utilities - Natural Gas	492	896	986	986	-	986	-	986	986	986	986
Operating Costs	Utilities - Electricity	17,941	17,220	21,608	21,608	-	21,608	-	21,608	21,608	21,608	21,608
Operating Costs	Utilities - Gasoline	2,088	2,579	4,343	4,343	-	4,343	-	4,343	4,343	4,343	4,343
Total Operating Costs		532,128	551,251	664,443	660,501	(3,942)	605,998	(54,503)	611,146	611,902	616,024	620,320

INFORMATION TECHNOLOGY PROGRAM NARRATIVE

Responsible for establishing the Town's technical and cybersecurity vision and leading all aspects of the Town's technology development. Manages the Town's technology resources and support facilities local, wireless, internet, telephone, and all related software programs. Plan, organize, and control the Town's day to day IT resources activities and collaborates with all important stakeholders. Ensure the Town's IT environment is secure and stable, commensurate with the best interests of customers, employees, and the public. Develop and implement IT architecture strategies to accommodate current and future organizational needs. Sets the strategic direction for the Town and supervises and leads diverse staff to achieve organizational goals and objectives.

INFORMATION TECHNOLOGY DEPARTMENT GOALS

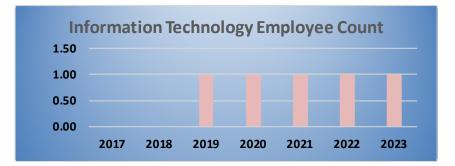
- 1. Learn and assess current IT environment and how each sub-system operates within this framework.
- 2. Identify and initiate cybersecurity changes to TMV's IT environment.
- 3. Reconnect with FBI InfraGard cybersecurity and MS-ISAC and begin integrating alerts into the IT response plan.
- 4. Review and improve continuity of operations (COOP).
- 5. Create machine asset inventory sheet and begin an upgrade plan to windows 10.
- 6. Begin desktop technical support.
- 7. Identify all sub-systems that run TMV.
- 8. Begin training staff IT desktop support roles.
- 9. Make strategic changes in the budget to improve cybersecurity.

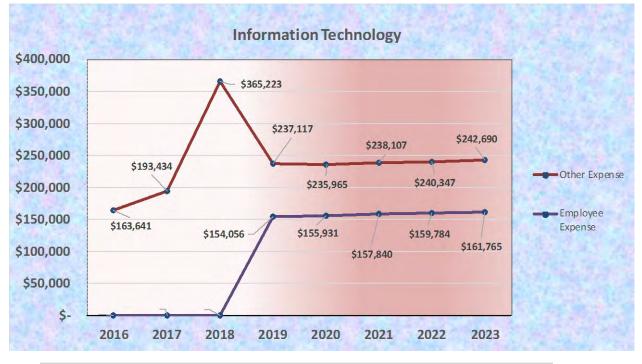
INFORMATION TECHNOLOGY DEPARTMENT PERFORMANCE MEASURES

- 1. Initiated cybersecurity current events awareness for IT staff.
- 2. Obtain pricing for managed cyber security.
- 3. Still processing various sub-systems that run TMV.
- 4. Identified what type of new FTE is needed to improve the department IT.

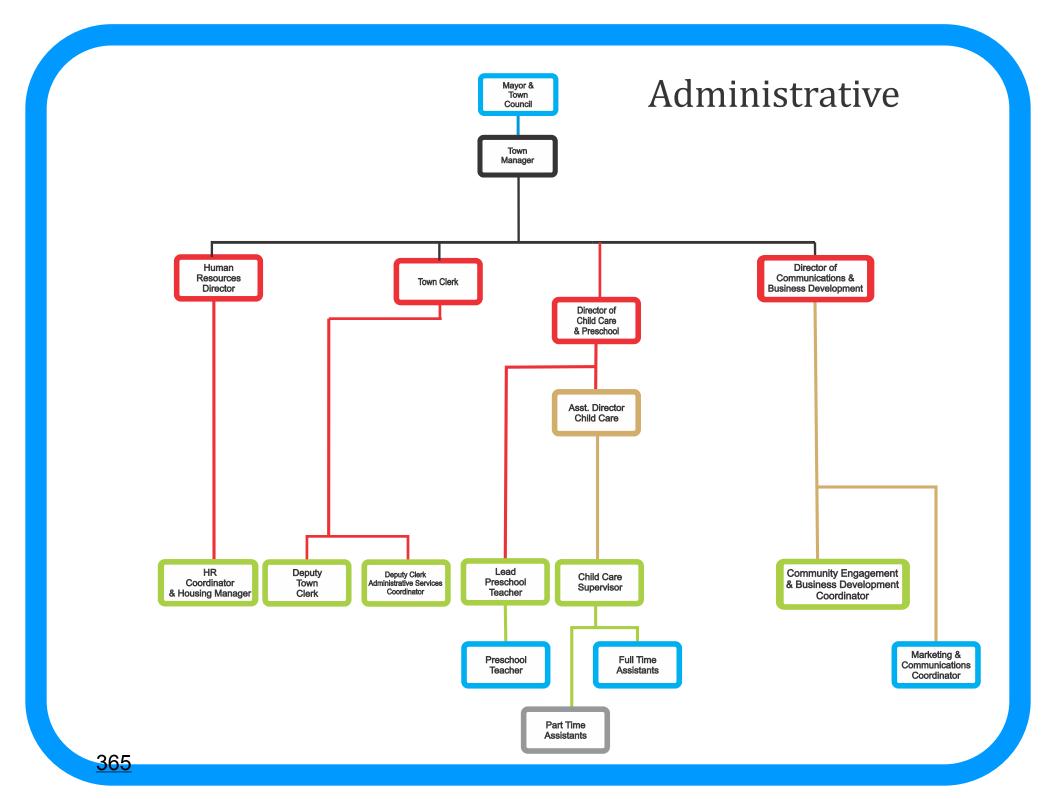
INFORMATION TECHNOLOGY DEPARTMENT ACCOMPLISHMENTS

- 1. Began the beginning stages of monitoring cyber threat and vulnerabilities.
- 2. Improved COOP response.
- 3. TMV's technology committee is maturing which means solid decisions are being facilitated.
- 4. Deployed archiving server.
- 5. Successfully passed the FBI InfraGard membership vetting process.





Percentage Change in Expenditures - Year to Year												
2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023						
18.21%	88.81%	7.11%	0.18%	1.03%	1.06%	1.08%						



Information Technology

				mjorm	ation Technol	ogy						
									2020 Long	2021 Long	2022 Long	2023 Long
						2018		2019	Term	Term	Term	Term
Worksheet	Account Name	Actuals 2016	Actuals 2017	2018 Original	2018 Revised	Adjustments	2019 Adopted	Adjustments	Projection	Projection	Projection	Projection
Information Technology	Salaries & Wages	-	-	-	-	-	120,000	120,000	120,000	120,000	120,000	120,000
Information Technology	Group Insurance	-	-	-	-	-	12,500	12,500	13,125	13,781	14,470	15,194
Information Technology	Dependent Health Reimbursement	-	-	-	-	-	-	-	-	-	-	-
Information Technology	PERA & Payroll Taxes	-	-	-	-	-	18,456	18,456	18,456	18,456	18,456	18,456
Information Technology	PERA 401K	-	-	-	-	-	1,200	1,200	2,400	3,600	4,800	6,000
Information Technology	Workers Compensation	-	-	-	-	-	1,000	1,000	1,050	1,103	1,158	1,216
Information Technology	Other Employee Benefits	-	-	-	-	-	900	900	900	900	900	900
Information Technology	Vehicle Repair & Maintenance	-	-	-	-	-	-	-	1,000	1,000	1,000	1,000
Information Technology	Travel, Education & Training	-	-	-	-	-	3,500	3,500	3,500	3,500	3,500	3,500
Information Technology	Software Support- Contract	40,837	47,336	55,000	70,000	15,000	50,000	(20,000)	50,000	50,000	50,000	50,000
Information Technology	Software Support - Other	499	7,121	2,500	2,500	· -	3,000	500	3,000	3,000	3,000	3,000
Information Technology	General Hardware Replacement	21,527	10,302	20,000	48,000	28,000	20,000	(28,000)	17,000	17,000	17,000	17,000
Information Technology	Symantic Antivirus Licenses	7,440	-	-	-	-	-	-	-	-	-	-
Information Technology	Microsoft Office Licenses	-	15,848	17,995	17,995	-	23,000	5,005	23,000	23,000	23,000	23,000
Information Technology	Microsoft Hosted E-Mail Exchange	-	529	1,050	1,050	-	1,050		1,050	1,050	1,050	1,050
Information Technology	Incode Annual Support Maintenance	30,379	31,017	33,493	33,493	-	35,168	1,675	36,926	38,772	40,711	42,746
Information Technology	All Data - Vehicle Maintenance		1,500	1,500	1,500	-	1,515	1,075	1,530	1,545	1,561	1,577
Information Technology	Live Streaming Software	_	1,500	-	1,500	-	6,000	6,000	6,000	6,000	6,000	6,000
Information Technology	Adobe Upgrades/Licenses	1,072	1,079	3,600	3,600	-	3,600	0,000	3,600	3,600	3,600	3,600
Information Technology	Sonic Wall - Firewall	342	6,797	2,700	2,700	-	2,700	_	2,700	2,700	2,700	2,700
Information Technology	CAD Auto Desk Support	1,430	1,420	1,400	1,400	-	1,428	28	1,457	1,486	1,515	1,546
Information Technology	Trimble Pathfinder Software	1,430	1,995	1,400	1,400	-	1,420	28	1,437	1,400	1,515	1,540
Information Technology	Web Site Blocker	2,876	2,847	2,800	2,800	-	2,800	-	2,800	2,800	2,800	2,800
Information Technology		2,870	2,847	3,500	3,500	_	2,800	(3,500)	2,800	2,800	2,800	2,800
0,	Dell Server Support Barracuda Spam Filter	1 250	1,620	2,430	2,430	-	2,430	(3,500)	2 420	2,430	2,430	2,430
Information Technology		1,350			,			-	2,430		,	
Information Technology	Manager Plus Software	2,450	499	2,600	3,100	500	3,100	- 870	3,100	3,100	3,100	3,100
Information Technology	Spilman Software Support - Police (1)	10,582	11,005	11,445	11,445	-	12,315	870	12,562	12,813	13,069	13,330
Information Technology	GLD - Getting Legal Done	1,747	1,884	2,184	2,184	-	2,184	-	2,184	2,184	2,184	2,184
Information Technology	Cyber Security - Fees	-	-	35,000	35,000	-	-	(35,000)	-	-	-	-
Information Technology	Cyber Security - Study	-	-	15,000	5,000	(10,000)	-	(5,000)	-	-	-	-
Information Technology	AV Upgrade	-	10,000	32,456	32,456	-	-	(32,456)	-	-	-	-
Information Technology	Montrose Interconnect - Police (2)	4,399	4,111	4,112	4,112	-	4,112	-	4,112	4,112	4,112	4,112
Information Technology	VPI Software Support - Police (3)	-	333	1,270	1,895	625	1,895	-	1,895	1,895	1,895	1,895
Information Technology	Meritage Support Fees	7,650	7,650	7,650	7,650	-	7,650	-	7,650	7,650	7,650	7,650
Information Technology	Printer Maintenance	1,072	865	2,500	2,500	-	2,500	-	2,500	2,500	2,500	2,500
Information Technology	Document Management	-	-	-	10,900	10,900	500	(10,400)	500	500	500	500
Information Technology	Insight Video Net Software - Police	-	-	1,500	-	(1,500)	-	-	-	-	-	-
Information Technology	Muni Matrix License	1,495	1,495	1,495	1,495	-	1,495	-	1,495	1,495	1,495	1,495
Information Technology	Veritas Back-Up Support Fees	2,396	-	-	-	-	-	-	-	-	-	-
Information Technology	Mozy Online Back Up Support Fee	6,083	6,083	6,260	6,260	-	6,500	240	6,500	6,500	6,500	6,500
Information Technology	Opengov	-	-	-	29,083	29,083	17,000	(12,083)	17,000	17,000	17,000	17,000
Information Technology	Munirevs Support Fees	17,725	17,676	19,175	19,175	-	19,175	-	19,175	19,175	19,175	19,175
Information Technology	Technical Miscellaneous	292	281	1,000	2,000	1,000	1,200	(800)	-	-	-	-
Information Technology	Communications	-	-	-	-	-	1,300	1,300	1,300	1,300	1,300	1,300
Total		163,641	193,434	291,615	365,223	73,608	391,173	25,950	391,896	395,947	400,131	404,456

Record Management software (RMS) for MVPD
 Support from Montrose PD shared server for RMS
 Telephone recording system support for MVPD



To: Town Council

From: Bill Kight, communications and business development director

For: Meeting, July 18, 2019

Date: July 11, 2019

Re: Communications & Business Development Biannual Report

COMMUNICATION & BUSINESS DEVELOPMENT PROGRAM NARRATIVE

The Department of Communication and Business Development is responsible for the planning, development and implementation of the Town of Mountain Village's communication strategies, advertising, public relations, business development, and community and business outreach. Additional responsibilities include overseeing public outreach, media, public information, and the implementation of support materials and services in the areas of marketing, communications, social media, and public relations.

Objectives include:

- To explain the value of local government by defining its scope of service and the resources available to the community, and what it takes to provide those services.
- To develop an informed and involved community that crosses all age groups.
- To provide Town of Mountain Village employees with comprehensive information about the activities and operations of the town.
- To ensure the framework for the development of positive and productive relationships among Town of Mountain Village constituencies, stakeholders, visiting guests, and employees.

COMMUNICATION & BUSINESS DEVELOPMENT DEPARTMENT GOALS

- 1. Economic Development Resource Program for new business growth
- 2. Town of Mountain Village Business Incentive Program
- 3. Retention of existing businesses
- 4. Community Development to build a community around new growth
- 5. Brand Development Strategy
- 6. Business and recreation Mapping
- 7. Technology and Innovation

COMMUNICATION & BUSINESS DEVELOPMENT DEPARTMENT STATUS REPORT

- 1. Business growth through the creation of a business resource program to foster new business with the objective of vitality and sustainability by creating a business incentive resource package to encourage economic development, business expansion and job creation.
 - a. See Appendix A for resource program guide outline.
 - i. Discussion points on economic development incentives, including waivers, refunds and abatements of fees, charges and sales taxes associated with land development and building activities
 - ii. Proposal for permit waivers
 - iii. Proposal for utility waivers based on incentive
- 2. Proposing a local business incentive funding program for the 2020 fiscal budget to provide tools & resources to implement educational Work sessions for business owners with initiatives to leverage town-led business development programming, funding town-led fee & utility waivers, help support events via advertising, and digital web content to help strengthen the Town of Mountain Village as a community and business-friendly institution.
 - a. See Appendix B for Business Incentive program examples & achievements
- 3. Retention of businesses is more important than ever and tools and programs have been created and continue to lead developmental resources through monthly "Lunch & Learn" programming highlighting educational business best practice lectures (See schedule in Appendix C), website resource center to existing businesses through online and digital media (see Appendix D), the creation of a comprehensive online business directory for added exposure through a digital footprint (See example in Appendix E), and a business marketing summit lead by a team of experts to be held August of 2019 (See Appendix B).
- 4. Assimilate a hands-on approach with increased communication through the growth of all town platforms to include email marketing, website visitation and awareness, public relations outreach, messages boards and social media (Facebook, Instagram, Twitter, and LinkedIn).
 - a. See Appendix F Communication Program Analytics Report
- 5. Create a brand identity with the rebranding of our town logo, and mission statement to access new markets and foster future economic interest with a regional and national reach.
 - a. RFP to be created for in work in 2020
- 6. Maps are an important component for a thriving town and business corridor. I look to improve and help create (with community stakeholders) a set of consistent maps to enhance our local assets on a

regional level (See Appendix G). In addition to adding local businesses to google and apple maps for business identification (See Appendix H).

7. The use of technology for interactive mapping systems for tourism and hospitality interests (See Colorado Trail Explorer Interactive Mapping Website integration (<u>https://trails.colorado.gov</u>), a push for more electric vehicle charging stations through an enhanced social media and PR campaign, the future fiber to home initiatives led by our Broadband Dept via a targeted PR and marketing campaign (<u>https://townofmountainvillage.com/Fiber</u>) and a newly developed website (See Appendix I) to further foster economic development.

ACCOMPLISHMENTS YEAR-TO-DATE

- 1. Working on correcting all online Town of Mountain Village verbiage across all business entities within San Miguel County
 - a. Town related departmental content, hours of operation, nomenclature, elevations, etc.
- 2. A pronounced communication program through online media, email marketing, social media, and community outreach. Supporting data listed in Appendix F.
- 3. Concluding the second phase of wayfinding to promote a higher quality visitor experience, enhance existing and new traffic patterns, adding business directories, reduce visual clutter, and create a unified sign program to complement future planning goals of the Town of Mountain Village's Comprehensive plans. Yearend 2018 update listed in Appendix J.
- 4. Two staff members have been hired expanding the Communications and Business Development Department with the addition of a Business Development and Community Engagement Coordinator, whom oversees plaza use permits for special events, commercial vending carts, Market on the Plaza, our local craft, farmer's and artisan market, and our merchant business corridor, and a Marketing and Communications Coordinator overseeing email marketing, PR, media outreach, social media, and communications.
- 5. The town secured a co-working space at Telluride Works Co-working to foster new business relationships for Mountain Village.
- 6. Mountain Village funds the Colorado Small Business Development Center (SBDC) at \$2,500 annually through the Communications & Business Development budget. An invaluable service offered by the SBDC is free to access to one-on-one business consulting and low-cost business training. I look to increase this funding in 2019 to enhance our program reach to our local community.
- As a board member of the Small Business Resource Center Committee (SBRC) under Region 10, I have attended meetings, workshops and classes about the creation of a business curriculum for new and existing businesses seeking business assistance and consulting in the region.

- 8. The town has partnered with Telluride Ski Resort to provide enhanced guest services to the town for both summer and winter seasons to provide more staff resources and a consistent brand message for both summer and winter activities and guest experiences.
- 9. Our Department has provided one-on-one outreach to the local businesses for marketing and PR support to enhance their business promotion.
- 10. Our department has concluded a local business audit for an online, digital and social media footprint to help lead a town-led initiative to improve their digital & online presence, as well as the towns.
- 11. Attended the Telluride Venture Accelerator's (TVA) "Startup Weekend" in Telluride and the annual Demo Day, where graduating companies introduced their businesses to the community. Each company presented their business in a seven-minute pitch with five minutes of Q&A.
- 12. Mountain Village Center wayfinding business directories and online maps completed enhancing local business outreach (See Appendix G).
- 13. Help TMVOA promote their Mountain Village Merchant meetings to allow more business engagement across the community as a resource for local businesses.
- 14. Created a comprehensive local business email and social media marketing campaign to promote all local business entities through targeted promotions.
- 15. Town sponsored an Entrepreneurship Workshop this fall in partnership with the Southwest Innovation Corridor, Telluride Venture Accelerator, Startup Colorado, and CU LEEDS School of Business.
- 16. Attended several meetings with the Montezuma Community Economic Development Association
- 17. New member of <u>Downtown Colorado, INC (DCI)</u>. A nonprofit, membership association committed to building better communities by providing assistance to Colorado downtowns, commercial districts and town centers.
- 18. Attended regional DCI meeting on Economic Development
- 19. New member of Economic Development Council of Colorado
- 20. New member of Emergency Services Public Information Officers of Colorado (ESPIOC)
- 21. Attended the Regional Comprehensive Economic Development Strategy (CEDS) Meeting on May 10, 2019
- 22. Create Mountain Village Business Development Advisory Committee

NOTABLE PROJECTS COMPLETED IN 2018

- 1. Built Emergency Response, AED, Police, Fire, Search & Rescue, CodeRed, Wildfire safety, current conditions, CSA Farm to Community, Composting Incentive Program web pages (2018).
- 2. Design Review Board (DRB) Roofing and Design Themes Marketing and PR campaign (February)
- 3. Market on the Plaza Vendor Marketing, Advertising & PR (March & April)
- Create new social media accounts to include a Police Facebook and Twitter page, a Park and Rec Facebook and Twitter Page with two more town related accounts pending for increased community and regional outreach (May to Present)
- 5. Create and Build a YouTube Video Channel for Archiving (summer)
- 6. Create newly targeted email marketing newsletters (fall)
- 7. Create and Manage Online Photo Library for Departments and Media (2018)
- 8. Create online visitor photo galleries for showcasing Mountain Village accolades and events through Flickr (fall)
- 9. Coffee with a Cop Marketing, Advertising & PR (Fall)
- 10. Ethics Open Seats Marketing, Advertising & PR (June & July)
- 11. Grant Program Open Seats Marketing, Advertising & PR (June & July)
- 12. Environmental Incentive Programs and Public Outreach (May)
- 13. Heat Trace Incentive Program (May; Ongoing)
- 14. Solar Energy Incentive Program (May; Ongoing)
- 15. Evacuation plan, collateral, and marketing campaign (summer)
- 16. Wildfire Mitigation Incentive Program & Forum (July & August; Ongoing)
- 17. Smart Water Controls Incentive Program (August; Ongoing)
- 18. Business Directory Improvements (Ongoing)
- 19. Create a merchant business directory database (ongoing)
- 20. Public Works Outreach for Road and Bridge (summer and fall)
- 21. New summer Hiking & Biking, Disc Golf and Bike Park Maps (May)
- 22. Gondola Fire Stickers (May)
- 23. Gondola Facts Stickers (July)
- 24. Construction Projects: Trail Closures/Detours, Gondola Maintenance (April; Ongoing)
- 25. Market on the Plaza Advertising (June-August)
- 26. FirstGrass Concert Marketing, Advertising & PR (June)
- 27. New Marketing and Business Development Position Marketing, Advertising & PR (May-July)
- 28. The Ride Festival Kick Off Party Marketing, Advertising & PR (July)
- 29. Community Grant Program Outreach (June & July)
- 30. National Night Out Outreach (August)
- 31. Hired a Community Engagement and Business Development Coordinator (July)
- 32. Implement TMV Communication Policies for Social Media, Filming, Photographer, Media, Wi-Fi and Email. (in progress)
- 33. Wayfinding Phase 2 Completed; starting Phase 3 (Ongoing)

- 34. New Website Enhancements (January to present)
- 35. Fire Restrictions Collateral, marketing, PR, email, a social media campaign (May & June)
- 36. Emergency preparedness marketing, PR, email, social media campaign and webpage build (June & July)
- 37. Manage Esse Design, Co-Creative, Wayfinding, and VentureWeb contracts (2018)
- 38. Audit and enhance Social Media accounts (fall)
- 39. Add and Improve Website Search (SEO) results to our website (fall)
- 40. Town of Mountain Village Brand Development + Style Guide (in progress)
- 41. Hired a Marketing & Communications Coordinator (November)
- 42. Create internal SOPs for departmental projects (ongoing)

DEPARTMENTAL UPDATES

- Marketing and Communications Coordinator Updates
 - Year-to-date (28) Press Releases
 - Year-to-date (51) Media article coverage
 - Year-to-date (81) Email Marketing Correspondence Sent
 - Year-to-date 6,236 New Email subscribers
 - Nine Town Resident Incentive program marketing and communications campaign launched
- Business Development and Community Development Coordinator Updates
 - Market on the plaza is the fullest ever market with 42 vendor spaces filled for 2019 (compared to 29 from 2018).
 - Sales Collected pacing well as of June 26 Market Date: \$3,959.17 (this includes Application fee, Booth Fee, Special Event Business License Fee, June Special Event Sales Tax {for 6/19 and 6/27 market dates}) compared to the \$4,513.64 sales total from entire 2018 market season.
 - The market is looking to add more vibrancy through cooking demos, music, and an alpaca petting area.
 - New this year is the Market at Sunset during the Sunset Concert Series.
 - Plaza Use: Executed agreements as of July 2019
 - 38 Total
 - 23 for Long Term Plaza Use
 - 6 Plaza Vending (2 New Summer -first time ever)
 - 5 Authorized Motor Carts
 - 5 Busking Agreements
 - Special Events:
 - 51 Total 2019 Year-to-date (compared to 42 total for all of 2018)
 - 13 Major
 - 20 Minor
 - 8 Seasonal
 - 3 Addendums

- 7 Signage
- o Green Team Programs and Initiatives
 - Nine Town Resident Incentive program marketing and communications Farm to Community program expanded to 60 qualified Mountain Village families
 - Voluntary Single-Use Plastics Reduction Initiative
 - Community Clean Up Day set for August 2019
 - Green Tip communication program launched

APPENDIX A

Re: Business Resource Program Guide Outline

APPENDIX B

Re: Business Incentive Program examples & achievements

APPENDIX C

Re: Lunch & Learn programming Schedule

APPENDIX D

Re: Town Website Resource Center

APPENDIX E

Re: Newly Developed Town Website Business Directory

APPENDIX F

Re: Communication Program Analytics Report

APPENDIX G

Re: Town Related Maps

APPENDIX H

Re: Mountain Village Power Listings

APPENDIX I

Re: Future Town of Mountain Village Website

APPENDIX J

Re: Wayfinding Yearend 2018 Report

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APPENDIX A: Business Incentive Program

Mountain Village, CO



Overview

The Town of Mountain Village is making steps to create several business incentive programs to support the Town's new and existing businesses, primary employers and initiatives for new business growth and retention. Mountain Village values its local businesses and acknowledges the important economic benefits that they and their employees bring to our community and visiting guests.



Proposed Business Incentive Programs



Financing Incentives & Programs

A variety of financial incentives and programs help reduce the costs of new business, expansion, relocation and capital improvements.



Mountain Village Tax Credit Program

Proposal for a future resolution for financial support through a tax credit program by creating a Mountain Village Business Tax Credit (MVBC). 3

Permit and Utility Waivers

Eligibility requirements and criteria set for assistance



Future Vision

Working to create web-based tools for exploring available business space, financing & Incentives, and creating a town-led consultation for starting a new business or modifying an existing business. **Project objective**

This guide provides an overview of Town-led incentive programs that can benefit your business in both the near- and long-terms. The guide will include individual program descriptions, location maps and contact information.

Financing

Below are proposed financial assistance programs to help business retention and foster new growth.

- 01 | Economic Development Fund
- 02 | Small Business Development
- 03 | Colorado Enterprise Fund
- 04 | Colorado Lending Source
- 05 | Colorado Enterprise Development Services
- 06 | Colorado Business Funding & Incentives



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Mountain Village Tax Credit Program

Local businesses planning expansion programs which create additional new jobs may benefit from these programs. Highlighted below are programs of interest with businesses encouraged to verify current eligibility requirements.

01 | Job Growth Incentive Tax Credit

02 | Propose a Mountain Village Business Tax Credit (MVBC)





Proposed Mountain Village Utility Fee Waiver

Subject to the criteria requirements listed below, can provide for a partial exemption from the payment of the Public Utilities License Fee tax for broadband, gas and/or electricity. Requirements:

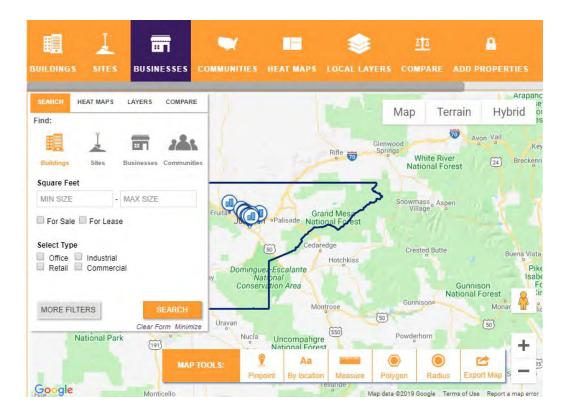
- 01 | Waiver or Reduction of Planning & Devel. Permit Fees
- 02 | Waiver or Reduction of Sign Fees
- 03 | Waiver or Reduction of Business Registration Fees

0439 Waiver or Reduction of Business Related Utility



Vision

Create web-based commercial Real Estate sites map.



Vision

Create web-based financing & Incentives & starting a new business web page resource.



Vision

Request a meeting for consultation.

Request a Meeting or Send Us a Comment

Fill out the form below

<u>394</u>



I. Example of an educational Work sessions for business owners -

- a. Mountain Village Digital Summit with Social Compass (\$)
 - i. Google/Business Applications Track Session
 - Learn how to utilize GSUITE business apps to connect with others, create, collaborate and access files from anywhere. Also learn how to create and manage your free Google Business Profile letting you manage how your business appears on Google Search and Maps. Finally, gain a better understanding of how Google Adwords, Google Analytics and Google Webmaster Tools can give your business more exposure online.
 - ii. Social Media & Advertising Track Session
 - Learn how to create a well-rounded social media strategy for your business that includes content creation, moderation, outreach and paid advertising. Facebook, Instagram and Twitter are powerful platforms to communicate with your customers, share your stories and build your tribe and in this session, we will introduce you to the power of social media in a broad sense providing you with the essentials.

II. Proposed Town-led fee & utility waivers -

- a. Proposed Eligibility Requirements and Criteria
 - i. The Town, at its sole discretion, may provide certain economic development assistance or incentives to attract, retain, or expand businesses located or to be located within the Town of Mountain Village. Policy to uphold with support of Council is that private business should not be subsidized with public funds unless some public good results and the public subsidy can reasonably be expected to make a significant difference in achieving economic growth and the creation of new jobs within the Town.
 - ii. Achieves Town goals, described in the Mountain Village Comprehensive Plan, as may be established and revised by the Mayor and City Council from time to time; and
 - Results in the location, expansion or retention of a business within the Town; Creates at least Two (2) or more new full-time equivalent jobs with an annual salary of 110% of the "Median Earnings for Workers;" or
 - iv. Provides new capital investment for a business location or expansion in the Town. Capital investment must be new construction, an addition to an existing facility, or capital improvements. For purpose of this policy, "capital

improvements" means property improvements that will enhance property values or will increase the useful life of the property, excluding landscaping.

- III. Town digital website resource content web pages to be built with new website to include
 - a. Title: A Guide to Starting your Business:
 - i. Starting a Business Checklist
 - ii. Business Entry Options
 - iii. Legal Structure & Registration
 - iv. Income and Property Tax
 - v. <u>Colorado Sales Tax</u>
 - vi. Internet Sales
 - vii. Bookkeeping
 - viii. Sources of Assistance
 - ix. <u>A Guide to Choosing your advisors</u>
 - x. Business Plan
 - xi. Marketing
 - xii. Financing Options
 - xiii. Liabilities and Insurance
 - xiv. Trademarks, copyrights, and patents
 - xv. Emerging Ventures
 - xvi. Example of Web page built -





- b. Additionally, a web page resource will be built for people looking for information about how to register their business with the Colorado Secretary of State, <u>Colorado's My Biz</u> <u>site provides a step-by-step process</u>.
- c. Lastly, business planning toolkit web page will be built using Small Business Administration's (SBA) & Region 10's resources:
 - i. The SBA provides a free online template that walks people through the process of writing a business plan. <u>Click here to get started.</u>
 - ii. LivePlan is a fee-based online business plan template with additional tools and benchmarking features. <u>Click here to learn more.</u>
 - iii. Region 10 offers a business planning class 2x/year in Montrose. The next 10series class will be held on Thursday evenings, September 12- November 14, 6-9 p.m. \$250; working to hold this in Mountain Village.



I. Upcoming Lunch & Learn programming highlights -

- 1. July 2019: Google my Business and Colorado.com
- 2. September 2019: Marketing Boot Camp (start now to build your winter season business)
- 3. October 2019: Pre-tax Season Prep (Led by Tax expert)
- 4. December 2019: Pricing Strategies for Maximizing Profits
- 5. January 2020: How to Start a Business in Colorado (prerequisite)
- 6. February 2020: Fast Track: Business Plan
- 7. March 2020: Fast Track: Market Research
- 8. May 2020: Fast Track: Cash Flow
- 9. June 2020: Fast Track Internet Strategies



- I. Small Business Support Web pages built-
 - New web page to be called "Doing Business"
 i.
 - b. Title: Welcome Businesses
 - i. Web page copy –

We want doing business with the Town of Mountain Village to be efficient and pleasant. Whether you are applying for a permit or a job, getting your business license or seeking information on a political issue, our goal is to help you navigate through your local government as quickly and easily as possible.

While not all government business can be accomplished online, we will be adding more and more online and interactive forms and documents in the future.

- c. Sub-header
 - i. Start or Manage Your Business
 - 1. Web page copy –

Learn how you can start and manage your business.

d. Sub-header -

- i. Get Approval to Develop
 - 1. Web page copy –

Learn how to get approval to develop in the Town of Mountain Village.

- a. Sub-header
 - a. Build or Remodel
- e. Sub-header
 - i. Apply For
 - 1. Web page copy –

No matter what you are applying for in the Town of Mountain Village, you should be able to find the information you need.

a. Sub-header -

a. Small Cell Facilities

i. Web page copy –

This page describes the guidelines and requirements for developing small cell facilities in the City of Aspen.

b. Sub-header -

a. Popular Links

i. Web page copy –

Here you will find a collection of popular links for people doing business in Mountain Village.



APPENDIX E: Future mountain village business directory

I. Future Main Page for Business Directory Web page(s)



Add heading

Add subheading

Add a little bit of body text



II. Future Business Directory Web page



RESTURANT NAME

Come enjoy the mesmerizing taste of Nepal, India, and Tibet all under one roof.

Address 580 Mountain Village Blvd (map added) Phone (970 369-xxxx Menu (Click to download)

Connect 🔗 🚺 💟



APPENDIX F



YTD - January 1, 2019 - July 14, 2019





Included in this Report

- 🈏 Mountain Village
- Town of Mountain Village Police Dept
- Hountain Village Parks and Recreation
- O Town of Mountain Village

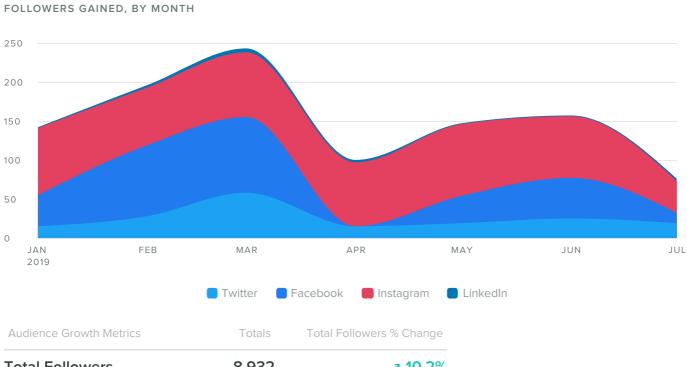
- Mountain Village Parks & Recreation
- Mountain Village
- Mountain Village Police Department
- in Town of Mountain Village



Group Activity Overview



Group Audience Growth



Total Followers	8,932	↗ 10.2 %		
Total Net Follower Growth	811	↗ 10.2 %		
Twitter Net Follower Growth	179	↗ 12.3%		
Facebook Net Fan Growth	325	↗ 6.1%		
Instagram Net Follower Growth	290	≥ 23.5%		
Pinterest Net Follower Growth	_	_		

Total followers increased by

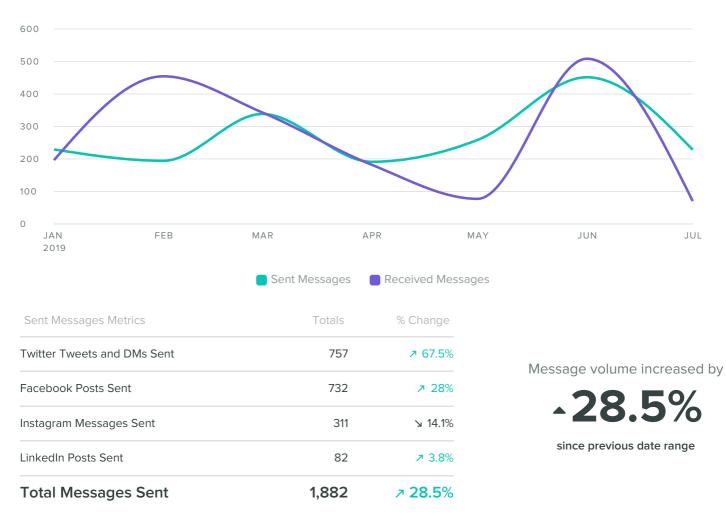


since previous date range



Group Message Volumes





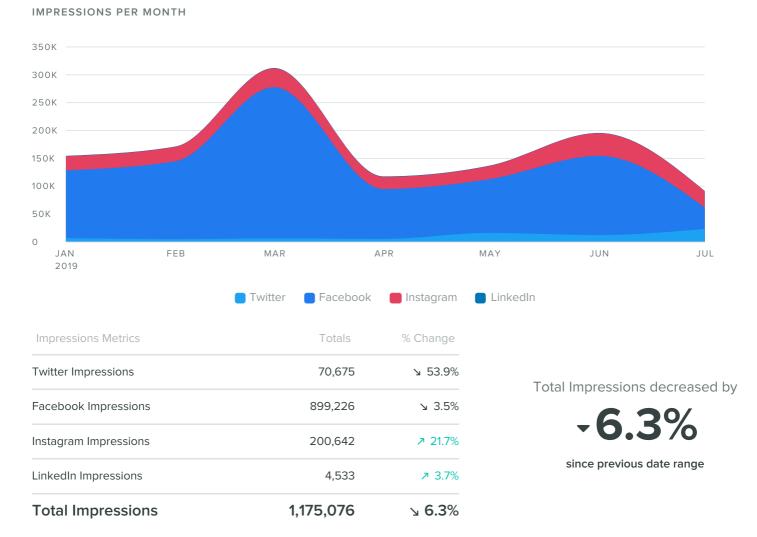
Total Messages Received	1,823	⊅ 113%
Instagram Comments Received	128	↗ 40.7%
Facebook Messages Received	1,566	↗ 157.6%
Twitter Messages Received	129	№ 17.8%
Received Messages Metrics	Totals	% Change

Message volume increased by





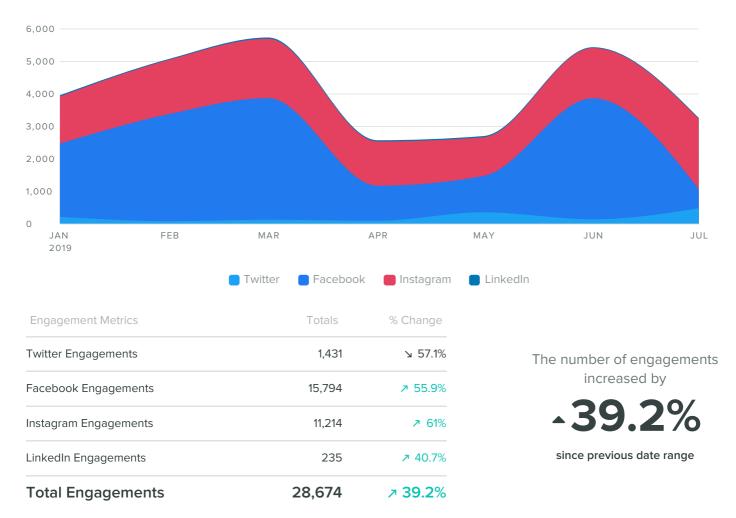
Group Impressions





Group Engagement





Group Stats by Profile/Page

Profile/P	age	Total Fans / Followers	Fan / Follower Increase	Messages Sent	Impressions	Impressions per Message Sent	Engagements	Engagements per Message Sent	Link Clicks
	Mountain Village Ƴ@MountainVillage	1,767	5.56%	551	40,985	74.4	760	1.4	185
	Mountain Village Parks & Recreation	52	100%	34	9,150	269.1	231	6.8	42



Group Stats by Profile/Page

							Engagements	
	Total Fans /	Fan / Follower	Messages		Impressions per		per Message	Link
le	Followers	Increase	Sent	Impressions	Message Sent	Engagements	Sent	Clicks
Town of Mountain Village P	olice							
Dept	113	140.43%	165	20,540	124.5	440	2.7	98
@TMVPolice								
Mountain Village								
3 Business Page	5,062	2.2%	544	681,728	1,253.2	12,837	23.6	10,08′
Mountain Villa Parks and	Recreation	0.01	0	0		0		_
Business Page	0	0%	0	0	_	0	_	0
Mountain Villa olice Depa	rtment	100 54%	40.0	247 400	4450.0	2.057		4 70 4
9 Business Page	392	108.51%	188	217,498	1,156.9	2,957	15.7	1,734
Town of Mountain Village								
(Business)	1,381	26.23%	311	200,642	645.2	11,214	36.1	_
o [@] townofmountainvillage								
Town of Mountain Village	105	11 40%	00	4 5 2 2	FF 2	225	2.0	100
in Company Page	COI	11.49%	δZ	4,533	55.3	235	2.9	133
	Town of Mountain Village P Dept @TMVPolice Mountain Village @Business Page Mountain Villa Parks and @Business Page Mountain Villa olice Depa @Business Page Town of Mountain Village Business) @@townofmountainvillage	Town of Mountain Village Police Dept 113 @TMVPolice Mountain Village Business Page Mountain Villa Parks and Recreation Business Page Mountain Villa olice Department Business Page Mountain Villa olice Department Business Page Town of Mountain Village Business) 1,381 @townofmountainvillage	Town of Mountain Village Police Dept 113 0ept 113 140.43% Image: Police Mountain Village Business Page Mountain Villa Parks and Recreation Pausiness Page Mountain Villa olice Department Business Page Image: Police Mountain Villa olice Department Business Page Image: Police Image:	Town of Mountain Village Police Dept 113 140.43% 165 @TMVPolice Mountain Village 5,062 2.2% 544 Business Page 5,062 2.2% 544 Mountain Villa Parks and Recreation 0% 0 Business Page 0% 0 Mountain Villa olice Department 108.51% 188 Business Page 1,381 26.23% 311 Orwn of Mountain Village 1,381 26.23% 311	Town of Mountain Village PoliceDept113140.43%16520,540@TMVPolice5,0622.2%544681,728Mountain Village Business Page5,0622.2%544681,728Mountain Villa Parks and Recreation Business Page0%00Mountain Villa olice Department Business Page108.51%188217,498Town of Mountain Village Business)1,38126.23%311200,642@@townofmountainvillage16511.49%824.533	Town of Mountain Village Police Dept 113 140.43% 165 20,540 124.5 @TMVPolice Mountain Village 5,062 2.2% 544 681,728 1,253.2 Mountain Villa Parks and Recreation Business Page 0% 0 0 - Mountain Villa Parks and Recreation Business Page 0% 0 0 - Mountain Villa olice Department Business Page 108.51% 188 217,498 1,156.9 Town of Mountain Village 1,381 26.23% 311 200,642 645.2 Own of Mountain Village 165 1149% 82 4.533 55.3	Town of Mountain Village Police Dept 113 140.43% 165 20,540 124.5 440 @TMVPolice Mountain Village 5,062 2.2% 544 681,728 1,253.2 12,837 Business Page 5,062 2.2% 544 681,728 1,253.2 12,837 Mountain Villa Parks and Recreation 0% 0 0 - 0 Business Page 108.51% 188 217,498 1,156.9 2,957 Town of Mountain Village 1,381 26.23% 311 200,642 645.2 11,214 Other of Mountain Village 165 11,49% 82 4.533 55.3 235	Town of Mountain Village Police Dept 113 140.43% 165 20,540 124.5 440 2.7 @TMVPolice \$000000000000000000000000000000000000

Town of Mountain Village Social Media Comparison Report January 1, 2018 – December 31, 2018

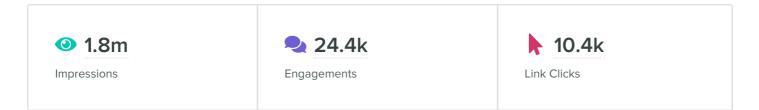


✓Mountain Village **f**Mountain Village OTown of Mountain Village

Mountain Village Police Department in Town of Mountain Village

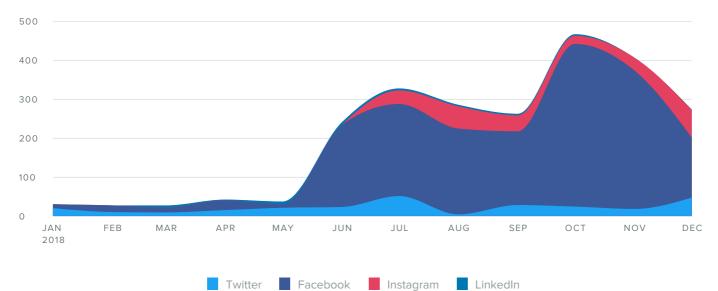


Group Activity Overview



Group Audience Growth

AUDIENCE GROWTH, BY MONTH



	Twitter	Facebook	Instagram	Lin
Audience Growth Metrics		Totals	% Change	
Total Fans		8,103	~ 69.8 %	
New Twitter Followers		270	* 19.7%	
New Facebook Fans		1,855	≁ 59.4%	
New Instagram Followers		258	~ 100%	
New LinkedIn Followers		39	~ 37%	
Total Fans Gained		2,422	~ 69.8%	

Total followers increased by

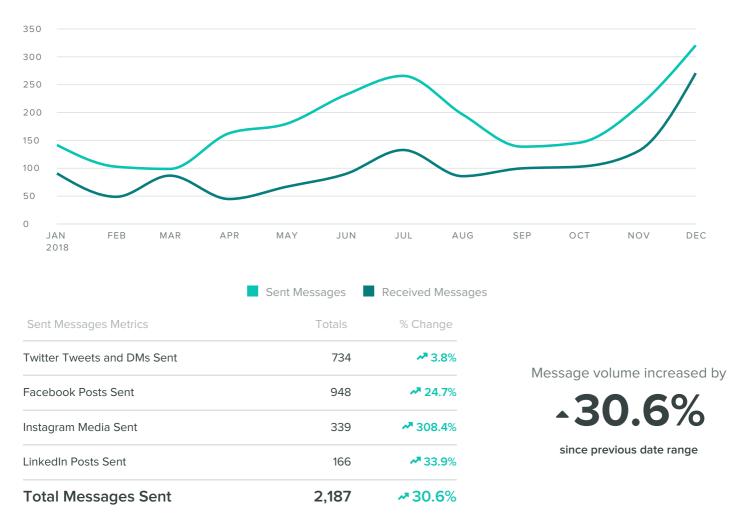


since previous date range



Group Message Volumes

MESSAGES PER MONTH



Total Messages Received	1,241	~ 89.5%
Instagram Comments Received	92	~ 196.8%
Facebook Messages Received	888	~101.4 %
Twitter Messages Received	261	42.6 %
Received Messages Metrics	Totals	% Change

Message volume increased by

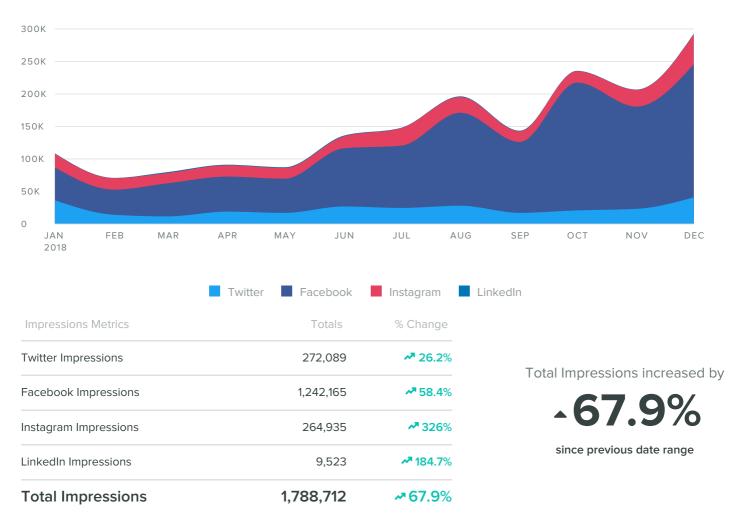


since previous date range



Group Impressions

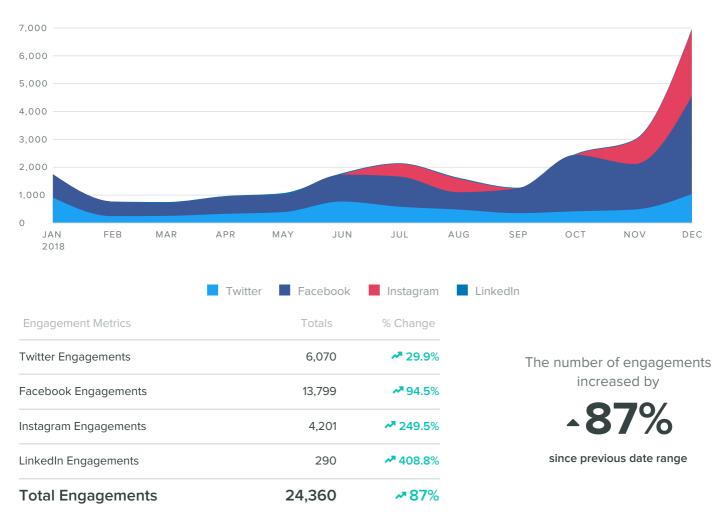
IMPRESSIONS PER MONTH





Group Engagement





Group Stats by Profile/Page

Profile/Pa	age	Total Fans / Followers	Fan / Follower Increase	Messages Sent	Impressions	Impressions per Post	Engagements	Engagements per Post	Link Clicks
	Mountain Village	1,674	16.41%	649	249,923	385.1	5,575	8.6	1,362
	Town of Mountain Village Police Dept	47	100%	83	22,166	267.1	495	6	104
	Mountain Village Business Page	4,953	53.53%	819	1,123,152	1,371.4	13,372	16.3	8,460



Group Stats by Profile/Page

Profile/Pa	age	Total Fans / Followers	Fan / Follower Increase	Messages Sent	Impressions	Impressions per Post	Engagements	Engagements per Post	Link Clicks
	Mountain V : Department	188	100%	129	119,013	922.6	427	3.3	296
	Town of Mountain Village (Business) @townofmountainvillage	1,093	100%	339	264,935	781.5	4,201	12.4	_
	Town of Mountain Village	148	37.04%	166	9,523	57.4	290	1.7	170



APPENDIX F: Email marketing campaign performance

I. Email Campaign Performance

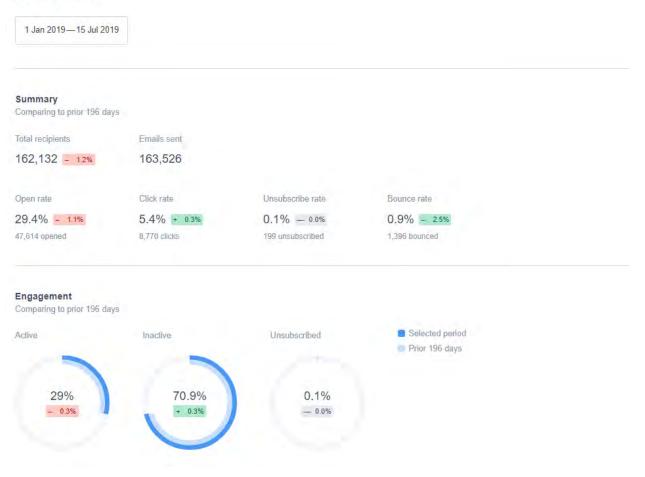
Jan 2019—15 Jul 201	9		
ummary omparing to prior 196 day	S		
ampaigns sent	Emails sent	Delivery rate	
6	163,057	99.2% + 2.3%	
pen rate	Click rate	Unsubscribe rate	Bounce rate
9.4% - 1.2%	5.4% + 0.3%	0.1% - 0.0%	0.8% - 2.3%
.534 opened		174 unsubscribed	1.529 DUUIICEU
,534 opened	8,725 clicks	174 unsubscribea	1,329 bounced
a. Auto Summary Comparing to prior 1	omation Email Sum	mary	
<i>a.</i> Auto Summary Comparing to prior 1 Active journeys	96 days Emails sent	mary Delivery	ate
a. Auto Summary Comparing to prior 1	omation Email Sum	mary Delivery	
<i>a.</i> Auto Summary Comparing to prior 1 Active journeys	96 days Emails sent	mary Delivery	ate + 2.7%
<i>a.</i> Auto Summary Comparing to prior 1 Active journeys 7	96 days Emails sent 3,881	mary Delivery 97.9% Unsubsc	ate + 2.7% ibe rate Bounce rate

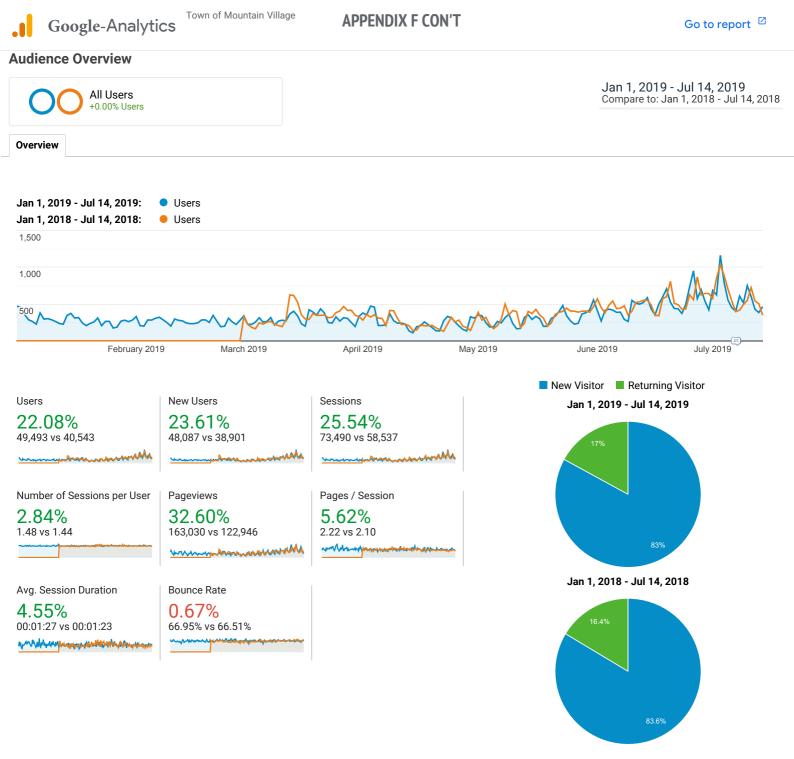
b. Content Performance

Summary Comparing to prior 196 days			
Total clicks	Total unique clicks	Click rate	
18,340	8,347	5.1% + 0.1%	

c. Email Campaign Engagment

Engagement

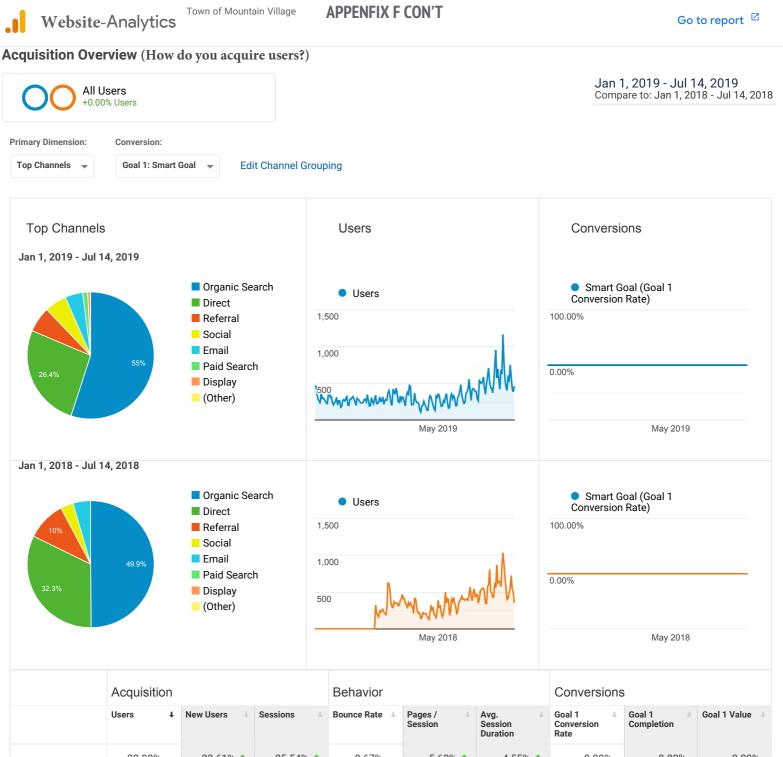




	Language	Users	% Users
1.	en-us		
	Jan 1, 2019 - Jul 14, 2019	47,573	95.98%
	Jan 1, 2018 - Jul 14, 2018	38,531	94.92%
	% Change	23.47%	1.11%
2.	en-gb		
	Jan 1, 2019 - Jul 14, 2019	432	0.87%
	Jan 1, 2018 - Jul 14, 2018	382	0.94%
	% Change	13.09%	-7.39%
3.	en-au		
	Jan 1, 2019 - Jul 14, 2019	151	0.30%
	Jan 1, 2018 - Jul 14, 2018	140	0.34%
	% Change	7.86%	-11.67%
4.	c <u>419</u>		
	Jan 1, 2019 - Jul 14, 2019	119	0.24%

	Jan 1, 2018 - Jul 14, 2018	53	0.13%
	% Change 124.53	%	83.88%
5.	es-xl		
	Jan 1, 2019 - Jul 14, 2019 1*	6	0.23%
	Jan 1, 2018 - Jul 14, 2018 21	4	0.53%
	% Change -45.79	%	-55.61%
6.	en-ca		
	Jan 1, 2019 - Jul 14, 2019 1	5	0.23%
	Jan 1, 2018 - Jul 14, 2018	23	0.30%
	% Change -6.50	%	-23.43%
7.	en		
	Jan 1, 2019 - Jul 14, 2019	31	0.16%
	Jan 1, 2018 - Jul 14, 2018	9	0.05%
	% Change 326.32	%	249.13%
8.	es-es		
	Jan 1, 2019 - Jul 14, 2019	30	0.16%
	Jan 1, 2018 - Jul 14, 2018 12	29	0.32%
	% Change -37.98	%	-49.21%
9.	de-de		
	Jan 1, 2019 - Jul 14, 2019	52	0.13%
	Jan 1, 2018 - Jul 14, 2018	77	0.19%
	% Change -19.48	%	-34.06%
10	. ko		
	Jan 1, 2019 - Jul 14, 2019	52	0.10%
	Jan 1, 2018 - Jul 14, 2018	30	0.07%
	% Change 73.33	%	41.95%

© 2019 Google



		Users +	New Users 🛛 🗍	Sessions +	Bounce Rate 🔸	Pages / + Session	Avg. + Session Duration	Goal 1 + Conversion Rate	Goal 1 + Completion	Goal 1 Value 🔸
		22.08%	23.61% 📤	25.54% 🛧	0.67%	5.62% 🚖	4.55% 📥	0.00%	0.00%	0.00%
1	Organic Searc	35.11% 🔺			0.19% 🔺			0.00%		
2	Direct	0.04% 🎍			4.55% 🛧			0.00%		
3	Referral	20.77% 🎍			3.23% 🖊			0.00%		
4	Social	112.55% 🛧			10.79% 🔺			0.00%		
5	Email	23.35% 🔺			1.58% 🖊			0.00%		
6	Paid Search	100.00% 🛧	1		100.00% 🛧			0.00%		
7	Display	100.00% 🔺			100.00% 🛧			0.00%		
8	(Other) 42	<u>21</u> 86.67% 🛧			12.05% 🛧			0.00%		



- I. Summer Directory Map
- II. Winter Directory Map
- III. Mountain Village Hiking Map
- IV. Mountain Disc Golf Map
- V. Evacuation Map
- VI. Bike Dismount Zone Map
- VII. Common Consumption Map



FOR MORE INFORMATION ABOUT MOUNTAIN VILLAGE, PLEASE VISIT townofmountainvillage.com

ACCOMMODATIONS

1 Blue Mesa Condos 2 Blue Mesa Lodge 5 Columbia Place Columbia Place
Columbia Place
Be Fairmont Heitlage Place, Franz Nammer Lodge
Granita
Inn At Lost Creek
Le Chamonix
Lumitere Notel
Madeline Hotel & Residences
Residences at The Plaza
See Forever Village
Shirana
The Centrum
The Pathyra
The Pathyra
The Packs Resort & Spa
The Residences at Heritage Crossing
Westermere

BANKS (13) US Bank (15) Wells Fargo

BEAUTY & HEALTH

- (1) Breathe Skin & Body (1) preatine skill & bouy (1) M Salon at Madeline Hotel (1) M Spa at Madeline Hotel (1) Peak Performance Therapy
- Rolling Relaxation Massage & Bodywork
 Iso Concierge
- (8b) The Himmel Spa (17) The Salon at The Peaks Resort 1) The Spa at The Peaks Resort

MEMBERSHIP CLUBS

 IL Latitude 38 Club House
 Telluride BASE Club (winter only)
 G Telluride Ski & Golf Club House
 Telluride Ski & Golf Club House
 Telluride Ski & Golf Club House Telluride BASE Club (winter only) Telluride Ski & Golf Club House

PROFESSIONAL SERVICES

(12) Beyond the Groove Music Productions Beyond the Groove Music Productions
 Fairmont Heritage Place Executive Offices
 Un Trara Gray Counseling & Wellness
 Unuminosity
 Mountain High Fire & Safety
 Lea Sisson Architects
 Telluride Mountain Village Owners Assoc.

PROFESSIONAL SERVICES (continued)

 Telluride Ski & Golf Offices
 Telluride Ski & Golf Offices
 Telluride Ski & Company
 Telluride TV
 Trulinea Architects
 Trulinea & Assoc., P.C. Counselors at Law Uncompangre Engineering

PROPERTY MANAGEMENT 4 Full Circle H0A Management 2 Keith Brown Biz Inc. 4 Silver Star Rentals & Property 1 Telluride Resort Lodging Silver Star Rentals & Property Mgmnt.

REAL ESTATE

(1) Berkshire Hathaway HomeServices Telluride Real Estate Group (13) Sally Field Broker 6 Sotheby's International Realty 11 Sotheby's International Realty 1) Telluride Mountain Properties Telluride Properties
 Telluride Real Estate Corporation
 Village Real Estate

RECREATION SERVICES & AMENITIES

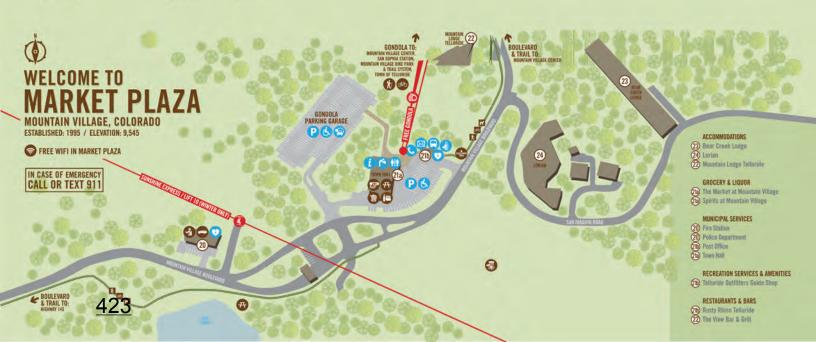
(4) Black Tie Ski Rental Delivery (winter only) Back the SAT Refinance Derivery (white only)
 B Colorado 145 Jeep Rentals (summer only)
 B Eco Kids Camp
 Fitness Club & Pool at The Peaks Resort
 Further Adventures (10) Further Adventures
 (11) Hellitrax (winter only)
 (12) Hellitrax (winter only)
 (13) Nursery & Childcare
 (14) Ryder Walker Alpine Adventures
 (15) Ski & Snowloard School
 (15) Ski Butlers Ski Rentals (winter only)
 (15) Helluride Adaptive Sports Program Admin.
 (15) Telluride Adaptive Sports Program Office
 (15) Telluride Adaptive Sports Program
 (16) Telluride Adaptive Sports Program
 (16) Telluride Adaptive Sports Program
 (16) Telluride Adaptive Sports
 (16) Telluride Adaptive Sports
 (16) Telluride Adaptive Sports
 (16) Telluride Rountain Guides
 (16) Telluride Rountain Guides 18 Ticket & Pass Office (18) Ticket Window

RESTAURANTS & BARS

(17) Altezza at The Peaks Resort 1) Bean Café at The Peaks Resort 9a Black Iron Kitchen + Bar Orazy Elv Pizza
 O La Pizza Del Vilaggio Ristorante
 La Pizzza Del Vilaggio Ristorante
 La Pizzza Del Vilaggio Ristorante
 Al Lorgea za Madeline Hotel
 Poachers Pub
 Schels M Roches and Cocktails
 Debels M Roches Deuts (19) Scratch Kitchen & Cocktails
 (20) Stam's Talay Brille
 (20) Stam's Talay Brille
 (20) Stam's Talay Brille
 (20) Startucks
 (20) Telluride Coffee Company
 (1) The Deep End Pool, Bar & Restaurant
 (1) The Great Room at The Peaks Resort
 (1) The Vilage Table
 (20) Toracks Café & Bar

RETAIL

- RETAIL
 (1) Babies of the Bush
 (2) Boution
 (3) Boution
 (4) Christy Sports
 (5) Christy Sports
 (5) Christy Sports
 (5) Oplan's Candy Bar
 (5) Elevation Imaging (lower level) (winter only)
 (1) Golf Pro Shop (summer only)
 (2) Heritage Apparel
 (3) News Sports
 (4) News Sports
 (5) Newe Sports (winter only)
 (1) Provisions at The Peaks Resort
 (3) Resort Store (gondula level)
 (4) Stalk-It
 (4) Stalk-It (18) Resort Store (gandola level) (18) Stalk-It (18) Telluride Naturals (11) Telluride Sports (winter only) (18) Telluride Sports (winter only) (18) Telluride Sports Rentals (19) The North Face (11) The Spa Boulique at The Peaks Resort (19) Wonger Contente Skin
- 15 Wagner Custom Skis





FOR MORE INFORMATION ABOUT MOUNTAIN VILLAGE, PLEASE VISIT townofmountainvillage.com

ACCOMMODATIONS 1 Blue Mesa Condos 2 Blue Mesa Lodge (5) Columbia Place (8b) Fairmont Heritage Place, Franz Klammer Lodge 4 Granita (3) Inn At Lost Creek (10) Le Chamonix (19) Lumière Hotel 9 Madeline Hotel & Residences 6 Residences at The Plaza (16) See Forever Village (14) Shirana (11) The Centrum (15) The Palmyra (17) The Peaks Resort & Spa (7) The Residences at Heritage Crossing (13) Westermere

BEAUTY & HEALTH

Breathe Skin & Body
 M Salon at Madeline Hotel
 M Spa at Madeline Hotel
 M Studio at Madeline Hotel
 Peak Performance Therapy
 Rolling Relaxation Massage & Bodywork
 Telluride Spa Concierge
 The Himmel Spa
 The Salon at The Peaks Resort
 The Spa at The Peaks Resort

PROFESSIONAL SERVICES (continued)

6 Telluride Ski & Golf Offices
15 Telluride Stone Company
3 Telluride TV
1 Trulinea Architects
1 Tueller & Assoc., P.C. Counselors at Law
1 Uncompany Engineering

PROPERTY MANAGEMENT
4 Full Circle HOA Management
2 Keith Brown Biz Inc.
14 Silver Star Rentals & Property Mgmnt.

RECREATION SERVICES & AMENITIES

4 Black Tie Ski Rental Delivery (winter only) (18) Colorado 145 Jeep Rentals (18) Eco Kids Camp (17) Fitness Club & Pool at The Peaks Resort (10) Further Adventures **(6)** Lost & Found (winter only) **(4)** Mountain Adventure Equipment (summer only) (18) Nursery & Childcare (14) Ryder Walker Alpine Adventures (18) Ski & Snowboard School (11) Ski Butlers Ski Rentals (winter only) 6 Slopeside Lockers (winter only) (4) Telluride Adaptive Sports Program Admin. (9c) Telluride Adaptive Sports Program Office (18) Telluride Adventure Center (17) Telluride Helitrax (winter only) (14) Telluride Mountain Guides (18) Ticket & Pass Office (18) Ticket Window

RESTAURANTS & BARS

(17) Altezza at The Peaks Resort (17) Bean Café at The Peaks Resort (9a) Black Iron Kitchen + Bar (5) Crazy Elk Pizza (2) La Piazza Del Villaggio Ristorante (2) La Piazza, Simple Italian! (9a) M Lounge at Madeline Hotel (1) Poachers Pub (8a) Shake N Dog Grub Shack (3) Siam's Talay Grille **9c** Starbucks 6 Telluride Coffee Company (17) The Deep End Pool, Bar & Restaurant (17) The Great Room at The Peaks Resort 6 The Pick (11) The Village Table (6) Tomboy Tavern (7) Tracks Café & Bar

RETAIL & MANUFACTURING (10) BootDoctors & Paragon Outdoors (7) Burton (3) Christy Sports (6) Christy Sports (9d) Dylan's Candy Bar 6 Elevation Imaging (lower level) (winter only) (17) Golf Pro Shop (summer only) (8a) Heritage Apparel (9d) Neve Sports (9e) Neve Sports (winter only) (17) Provisions at The Peaks Resort (18) Resort Store (gondola level) (8b) Telluride Naturals (17) Telluride Sports (winter only) (8b) Telluride Sports Franz Klammer Lodge (18) Telluride Sports Rentals (7) The North Face (17) The Spa Boutique at The Peaks Resort (15) Wagner Custom Ski Factory

BANKS (13) US Bank (15) Wells Fargo

MEMBERSHIP CLUBS

Latitude 38 Club House
 Telluride BASE Club (winter only)
 Telluride Ski & Golf Club House
 Telluride Ski & Golf Club House

PROFESSIONAL SERVICES

Beyond the Groove Music Productions
 Fairmont Heritage Place Executive Offices
 Dr. Tara Gray Counseling & Wellness
 Luminosity
 Mountain High Fire & Safety
 Lea Sisson Architects
 Telluride Mountain Village Owners Assoc.

15 Telluride Resort Lodging

REAL ESTATE 1) Berkshire Hathaway HomeServices Telluride Real Estate Group 13) Sally Field Broker 6) Sotheby's International Realty 11) Sotheby's International Realty 11) Telluride Mountain Properties 4) Telluride Properties 18) Telluride Real Estate Corporation 18) Village Real Estate

(22) T **GONDOLA TO:** BOULEVARD & TRAIL TO: **MOUNTAIN VILLAGE CENTER** SAN SOPHIA STATION, SKI ACCESS & TERRAIN PARK **MOUNTAIN VILLAGE CENTER** TOWN OF TELLURIDE WELCOME TO 23 BEA MARKET PLAZA CREEK GONDOLA **PARKING GARAGE MOUNTAIN VILLAGE, COLORADO P 6 2** ESTABLISHED: 1995 / ELEVATION: 9,545 ACCOMMODATIONS (23) Bear Creek Lodge FREE WIFI IN MARKET PLAZA



TMV_HikingBiking2019.qxp_TMV_SmrMap 6/3/19 1:27 PM Page 1



Mountain Safety

Please be advised: hiking, mountain biking and other mountain activities are at your own risk and the trails on this map are not patrolled. In case of an accident or injury, call or text 911.

There are risks associated with strenuous physical exertion and with mountain biking, hiking and other mountain activities. Property damage, injuries and/or death may result from engaging in any of these activities. Be aware that these trails and roads are used for many purposes during the summer including mountain biking, hiking and motorized vehicle travel. Expect to encounter bikers, hikers and vehicles at any time and without warning. Trails may be closed and/or detoured due to construction and other projects. Hikers and bikers must remain on designated trails and obey all posted trail closures, warning signs and detours. Mountain gates, roads and trails close at dusk.

Also ...

- Mountain weather conditions can change rapidly.
- Lightning and thunderstorms are common in the mountains. Seek shelter and stay away from ridge tops, chairlifts, power lines and signposts
- Bring adequate clothing; layers are recommended.
- Purify any water from natural sources.
- Carry plenty of water and food.
- At high elevation, sunscreen is a must (even on cloudy days).
- Be aware of the health effects of high altitude.
- Tell someone where you are going and when you'll return. • For updated trail information, inquire at any local outdoor store or gondola station.
- Purchase a Colorado Outdoor Recreation Search and Rescue Card at an outdoor store.

Trail Etiquette & Stewards of the Land

We encourage you to support these trail etiquette and simple safety-conscious rules.

- Hikers and bikers choose trails that match your abilities.
- Hikers and bikers stay on designated trails.
- Bikers yield the right-of-way to other non-motorized trail users. Downhill bikers yield to everyone.
- Bikers use caution when overtaking another, and make your presence known well in advance.
- Bikers maintain control of your speed at all times.
- Do not disturb wildlife.
- Do not litter.
- Respect public and private property.
- Always be self-sufficient. • Do not travel solo in remote areas.
- Observe the practice of minimum impact bicycling.

Trail Access Parking & Gondola Information

To access the Mountain Village Hiking and Biking Trail System, we recommend you park in the Gondola Parking Garage (free daytime) or Heritage Parking Garage (\$2 per hour). Both are located just off Mountain Village Boulevard and will give you convenient access to our trail and gondola system.

As for the gondola, it may not be the reason why you come here, but once you discover our preferred form of transportation you'll want to retire those car keys. The gondola, the first and only free public transportation of its kind in the United States, officially opened 20 years ago in 1996. Since that time, it has become a popular attraction for both our residents and visitors as it offers them a front row seat with Mother Nature at 10,540 feet and access to a copious amount of hiking and biking trails as well as shops, restaurants and watering holes.

The gondola operates daily from 6:30 a.m. to midnight during the winter and summer seasons with extended seasonal hours for Friday and Saturday.* For additional information on seasonal gondola hours visit townofmountainvillage.com/gondola. During peak times, expect long lines; your patience is appreciated. Without notice, the gondola may close temporarily due to weather, a power outage, or something else beyond our control. When this occurs, we do our best to communicate details of the closure and alternative transportation options.

*Seasonally 6:30 a.m. to 2 a.m. on Fridays and Saturdays

426

TRAIL DESCRIPTIONS

Meadows Trail

Starting in the Meadows neighborhood in Mountain Village, just up the road from where Adams Ranch Road crosses Prospect Creek and 0.5 mile west of Big Billie's Apartments, this one-mile trail drops 200 feet to the Lawson Hill neighborhood and Highwav 145.

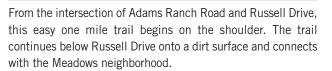
Big Billie's Trail

Beginning on the south side of Country Club Drive in Mountain Village, this refreshing 0.5-mile trail winds down 200 feet and ends at Big Billie's Apartments in the Meadows neighborhood.

Jurassic Trail

This scenic one-mile trail begins on the north side of Country Club Drive in Mountain Village and to the left of the Boomerang Trailhead (see below), then follows the ridge west and 300 feet down into the Meadows neighborhood.

Russell Trail



Boomerang Trail to Vallev Floor

Beginning on the north side of Country Club Drive in Mountain Village and to the right of the Jurassic Trailhead (see above), this steep one mile abandoned mining road descends through the Uncompany Revealed Forest to the Valley Floor below. Expect a 700-foot elevation change.

Boulevard Trail

From Lost Creek Lane near Mountain Village Center, this easy 2.5-mile trail begins on a paved surface and continues to Market Plaza. Once at Market Plaza, the paved trail becomes a natural surface trail and continues west towards Highway 145 and the entrance to the Town of Mountain Village. Watch for signage and pedestrian crossings.

Ridge Trail

For hiking only and beginning at San Sophia Station, this twomile trail drops 1,000 feet to Mountain Village Center Station and Mountain Village Center. With its valley views and peaceful switchbacks throughout the aspen forest, and benches to rest while taking in the surroundings, this trail is a local favorite. Do watch for a fork in the trail about 0.2 miles below the radio tower as the route to the right is more rocky and steep.

Overlook Trail

This 0.2-mile trail starts at San Sophia Station and offers a bench with scenic overlooks of the Telluride valley below.

Telluride Trail

Accessing this trail from either the Town of Telluride or off Coonskin Loop Trail in the Town of Mountain Village makes no difference: either way its 2.6-miles of steep, rocky terrain only accessible on foot. Sorry to shout, but NO BIKING ALLOWED as people have been hurt doing so. This trail follows a dirt ski service road from San Sophia Station 1,800 feet down to the Town of Telluride. Vehicles may be encountered.

Coonskin Loop Trail

Beginning and ending at San Sophia Station and with an elevation change of 170 feet, this dirt ski service road is a short 1.3-mile loop starting from and returning to San Sophia Station. It crosses over Telluride Trail. Lookout and Milk Run ski trails and serves as bike access for the See Forever Trail.

Village Trail

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From San Sophia Station, this rolling three-mile descent crosses several ski trails with great views to the west while traversing through aspen and spruce-dominated drainages. After crossing Prospect Creek Drive, this trail descends into a creek bottom, crossing the wetland on a boardwalk, and then continues down and connects with the Boulevard Trail, providing access to Market Plaza and Mountain Village Center.

This two-mile trail begins at San Sophia Station and continues to the right, where the trail forks near the top of Lift 4. It then follows a dirt ski service road to the winding, steep and paved San Joaquin Road, one mile from Mountain Village Boulevard. Vehicles may be encountered.

Sheridan Trail and continues left, past the snowmaking storage ponds and gate, for six miles on a dirt ski service road. There are 2,240 feet of steep climbs and descents past the top of Lift 5, the bottom of Lift 14, past Lift 12 and down through the ski area to connect with Prospect Trail. Vehicles may be encountered.

See Forever Trail

The hiking-only portion of this trail starts 0.2 miles south of San Sophia Station. For bikers, the access point to the See Forever Trail is from San Sophia Station via the Coonskin Loop Trail. Steep and strenuous, this dirt ski service road climbs along the ridgeline 1,710 feet in 2.8 miles to the Wasatch Connection Trailhead. Vehicles may be encountered. With 360 degree views of surrounding mountain ranges and peaks, this trail is often combined with the Wasatch Connection to the Wasatch Trail to form an all-day, 8.3-mile, 3,510-foot steep descent onto Bear Creek Trail, leading into the Town of Telluride.

Wasatch Connection

This steep and rocky 1.4-mile trail connects the See Forever Trail to the Wasatch Trail that leads to the Bear Creek Trail. The Wasatch Connection drops off the back side of Gold Hill. Combine these trails for an arduous, day-long adventure.

Prospect Trail

Ten miles in length and the longest on the ski area, this trail begins at San Sophia Station and traverses across numerous ski trails under Lifts 4 and 5 and into Prospect Creek. After crossing Prospect Creek, the trail climbs through dense forest to the top of Lift 10. This trail then continues two ways: either along the upper loop through Prospect Basin or a shortcut past the teepee and the top of Lift 10 before the descent begins to Market Plaza. For a longer hike or bike, Prospect Trail also connects with the Boomerang Trail which leads to Alta Lakes.

Boomerang Trail to Alta Lakes

encountered.

River Trail

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West of the Telluride Station, this popular and pleasant twomile trail intersects with the Boomerang Trail and has a graded natural surface along the San Miguel River. Once at this intersection, you can cross the Valley Floor and then follow the paved Bike Path east into the Town of Telluride or west to Highway 145. The River Trail follows the San Miguel River upstream for two miles, past Telluride Town Park, and on to the Idarado Legacy Trail which leads to the end of the canyon and Bridal Veil Falls.

Bear Creek Trail

One of Telluride's most popular trails, the 2.5-mile climb begins at South Pine Street and leads through the 325-acre Bear Creek Preserve to upper Bear Creek Falls. This trail also connects with the Wasatch Trail, Wasatch Connection, and finally See Forever Trail leading down the ridge into Mountain Village for an 8.3-mile high altitude adventure.

Camel's Garden Trail

and to lower Bear Creek Trail.

	TRAIL
Beginner	🔲 Interm
🐼 Biking	🕅 Hiking
Trail ratings are guide	lines only. Condit



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- @MountainVillage
- (1) /townofmountainvillage
- @townofmountainvillage

Important Numbers

- Gondola Station: (970) 729-3435
- Lost & Found: (970) 728-9281





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Basin Trail Beginning at San Sophia Station, this trail forks with the

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Sheridan Trail

• Mountain Village Police & Fire: (970) 249-9110 • Telluride Medical Center: (970) 728-3848





RATINGS nediate Advanced/Expert



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01 a Car. one to take advantage of the regional offerings without the need and environmentally-conscious transportation system allows was installed to connect the two towns. This incredibly scenic Mountain Village, a three-stage gondola transportation system to its historic sister town, Telluride. With the establishment of beauty and sophistication. Moreover, it is a perfect complement as a European ski-in/ski-out, pedestrian-triendly resort with southwest Colorado, Mountain Village was incorporated in 1995 Situated at 9,545 feet in the unrivaled San Juan Mountains of

trom other towns. of this, and much more, make Mountain Village a world apart excellent music, film and cultural testivals and events. All disc golf, bouldering, golf, fishing and tennis — and access to amenities includes hiking, cross-country and downhill biking, treatment. Summertime in Mountain Village recreational atter locale with its innately spectacular setting and royal Center bustles with visitors, and is, without question, a soughttown's business district — Mountain Village Center. The Village Mountain Village is home of the Telluride Ski Resort and the

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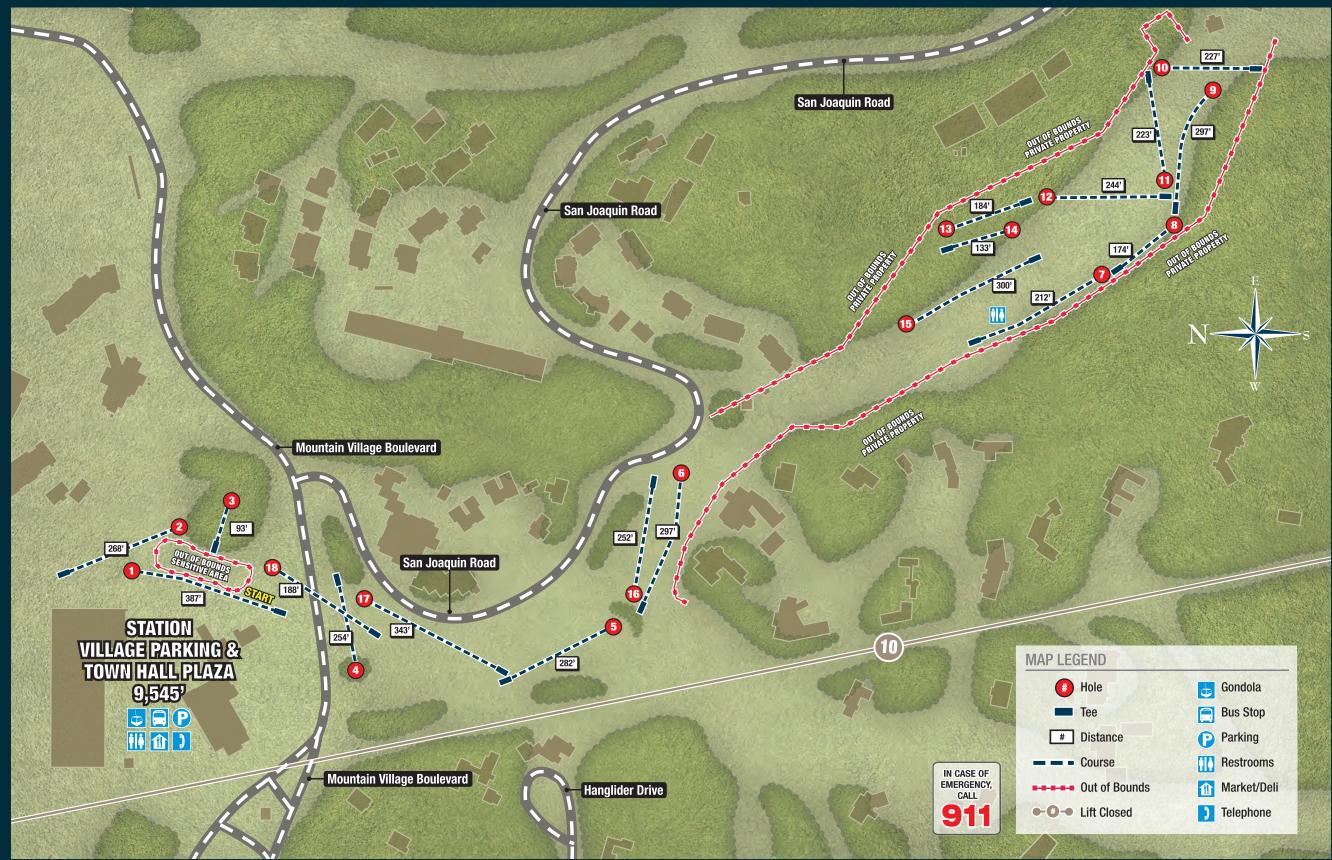


From Prospect Trail or Basin Trail, this trail follows a historic Forest Service dirt road approximately two miles to scenic Alta Lakes and the historic mining town of Alta. Vehicles may be

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DOUBLE CABIN DISC GOLF COURSE

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RULES • REGULATIONS • SCORE CARD • MAP







Welcome to Mountain Village

Situated at 9,545 feet in the unrivaled San Juan Mountains of southwest Colorado, Mountain Village was incorporated in 1995 as a European ski-in/ski-out, pedestrian-friendly resort with beauty and sophistication. Moreover, it is a perfect complement to its historic sister town, Telluride. With the establishment of Mountain Village, a three-stage gondola transportation system was installed to connect the two towns. This scenic and environmentally-conscious transportation system allows one to take advantage of the regional offerings without the need of a car.

Summertime in Mountain Village is gaining in popularity due to its expanded recreational amenities — hiking, crosscountry and downhill biking, disc golf, bouldering, fishing and tennis — and access to supreme music, film, and cultural festivals and events. All of this, and much more, makes Mountain Village a world apart from other resorts.

The Double Cabin Disc Golf Course is a complimentary amenity provided by the Town of Mountain Village on land owned by Telluride Ski & Golf Company. Be considerate of adjacent homeowners who help make disc golf possible.



Stay Connected

townofmountainvillage.com
 @MountainVillage
 /townofmountainvillage
 @townofmountainvillage

Important Numbers

- Gondola Station: (970) 729-3435
- Lost and Found: (970) 728-9281
- Mountain Village Police: (970) 728-9281
 Telluride Medical Center: (970) 728-3848

HOLE LENGTH

12

Under 300 Feet:

300-400+ Feet:

DISC GOLF RULES & REGULATIONS

COURSE COURTESY

2. Course closes at sunset.

COURSE DETAILS

4. Pick up trash.

Holes:

Tee Type:

Target Type:

3. No loitering during or after play.

5. Alcoholic beverages are not permitted.

18

Basket

Gravel

1. Respect other players and adjacent homeowners.

THE GAME

One point/stroke is counted each time the disc is thrown. There is a one stroke penalty for throwing a disc out of bounds; retrieve your disc and play from the point where the disc went out of bounds. Each hole is a par 3, so the goal is to get three or less points/strokes per hole. The person with the lowest score wins.

TEE THROWS

Tee throws must be completed within or behind the designated tee area. Don't throw if other players are in your view or in the direction you are throwing. Wait for your entire group to throw before you advance to make your next throw.

SCORE CARD

2 HOLE 3 5 7 8 9 TOTAL 12 TOTAL 1 4 6 10 11 13 14 15 16 17 18 282' DISTANCE 387 268 93' 254' 297 212' 174' 297' 227 223 244 184' 133' 300' 252' 343' 188' PAR 3 3 3 3 3 3 3 3 3 27 3 3 3 3 3 3 3 3 3 54 PLAYER 1 PLAYER 2 PLAYER 3 PLAYER 4

Printed on 100% FSC-certified fiber, of which 10% is recycled post-consumer waste.

<u>428</u>

TO TELLURIDE PLACERVILLE

HWY 145

OPHIR RICO CORTEZ

HWY 145

EVACUATION ROUTES

Lawson Overloo

Lone Fir La

nch Rd

Know your family/household communication, reunification, and evacuation plan. There are several ways to leave the area:



a Evacuation Route

Vehicle Evacuation Poute

Mountain Village Boulevard → to Hwy 145





4

Boomerang Trail (pedestrian access only) \rightarrow to the Valley Floor

Gondola

 \rightarrow to Town of Telluride (If applicable)



*PLEASE NOTE: THE ABOVE ROUTES MAY BE SUBJECT TO CHANGE IN CASE OF EMERGENCY

Remember you may only have one or two ways out and in – if evacuations are in progress do not block roads as emergency vehicles and fire equipment will be coming into the area.



anomerang Trail Pedestrian Evacuation Ro

VILLAGE CENTER

P

MARKET





Indicates participating restaurants and merchants.



Indicates NON-participating restaurants and merchants

COMMON CONSUMPTION AREA (CCA)

Overview

- Hours of Operation: Noon to 9 p.m., 7 days a week from 6/15/19 – 10/20/19
- The CCA encompasses Heritage Plaza and Sunset Plaza only. The Telluride Conference Center plaza area is not currently included in the CCA.
- No outside alcohol is allowed
- Alcoholic beverages purchased from one licensed liquor establishment in approved disposable cups will only be permitted in the CCA and cannot be brought into another liquor establishment.
- Reflection Plaza is licensed to Madeline Hotel & Residences therefore only alcoholic beverages from the Madeline Hotel & Residences can be consumed in that plaza.
- People with an alcoholic beverage from an approved establishment are not permitted to cross any roadways.



COMMON CONSUMPTION AREA



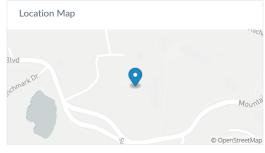


APPENDIX H

Mountain Village Power Listing Corrections

Mountain Village

Listings Overview				Location N
We have corrected your business information on more than 70 high-level listings and we maintain that correct information over listings: Locations, Listings Live, Listing Updates, Duplicates Suppressed and Publisher Suggestions. The percentage change is fro (e.g. last 30 days would use the previous 30 days for comparison).	time. Key metrics for your m the previous period of th	locations and he same length		
Entities	1	+100.0%	3	lvd
New Listings Live	55	+100.0%	Í	tru
Listings Updated	224	+100.0%		hmark Dr
Duplicates Suppressed	1	+100.0%	S	chma.
Publisher Suggestions	0	+0.0%	Í	



Listings Reach Overview

The number of times your listings appeared in search results across Google Maps, Google Search, Bing, Facebook, and the broader network. The percentage change is from the previous period of the same length (e.g. last 30 days would use the previous 30 days for comparison).

Traffic		
Profile Views	2	+100.0%
Actions		
Facebook CTA Clicks	0	+0.0%
Customer Actions	19	+100.0%
Featured Message Clicks	0	+0.0%
Impressions		
Google Search Views	111	+100.0%
Google Map Views	2,307	+100.0%
Bing Search Impressions	52	+100.0%
Facebook Page Impressions	0	+0.0%
Network Search Impressions	24	+100.0%

Attribute Changes

The number of PowerListings+ attribute changes over time, broken down by field. The second column shows the number of listings updated as a result of these changes.

Attribute	Attribute Changes	Listings Updated
Address	8	40
Description	1	4
Hours	2	10
Name	1	5
Featured Message	1	3
Photo Gallery	0	0
Phones	1	4
Website URL	1	3
Other	20	151

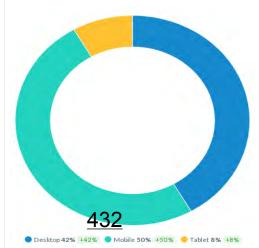
Listings Reach Over Time

The number of times your listings appeared in search results across Google Maps, Google Search, Bing, Facebook, and the broader network. Metrics are displayed on independent axes, so there is no overall scale in this insight. Bing is only displayed if the date range is at least 90 days.



Listings Device Usage

The number of times your listing appeared in search results on each device type (Desktop, Mobile, Tablet, or Unknown). Unknown is when we were unable to determine the device type. Device usage is pulled from a sample of network sites.



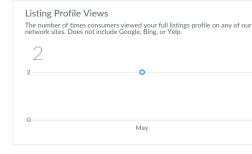
Listing Searches

The number of times your listing appeared in search results on our network sites. Does not include searches on Google, Bing, Yelp or Facebook.

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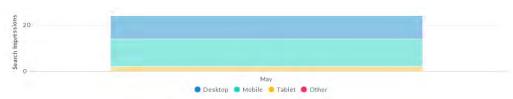
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Listings Device Usage Over Time

The number of times your listing appeared in search results on each device type (Desktop, Mobile, Tablet, or Unknown) and how this is changing over time. Unknown is when we were unable to determine the device type. Device usage is pulled from a sample of network sites.





Town of Mountain Village

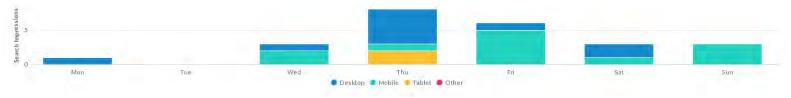
455 Mountain Village Blvd.

All time

Mountain Village



Listings Device Usage by Weekday The number of times your listing appeared in search results on each device type (Desktop, Mobile, Tablet, or Unknown), broken down by day of the week. Unknown is when we were unable to determine the device type. Device usage is pulled from a sample of network sites.





Located at 9,545 feet in Southwest Colorado, just a stone's throw from Telluride. A place where people like you go to live life to its fullest.

EXPLORE THE TOWN



EVENTS Browse upcoming events in Mountain Village.

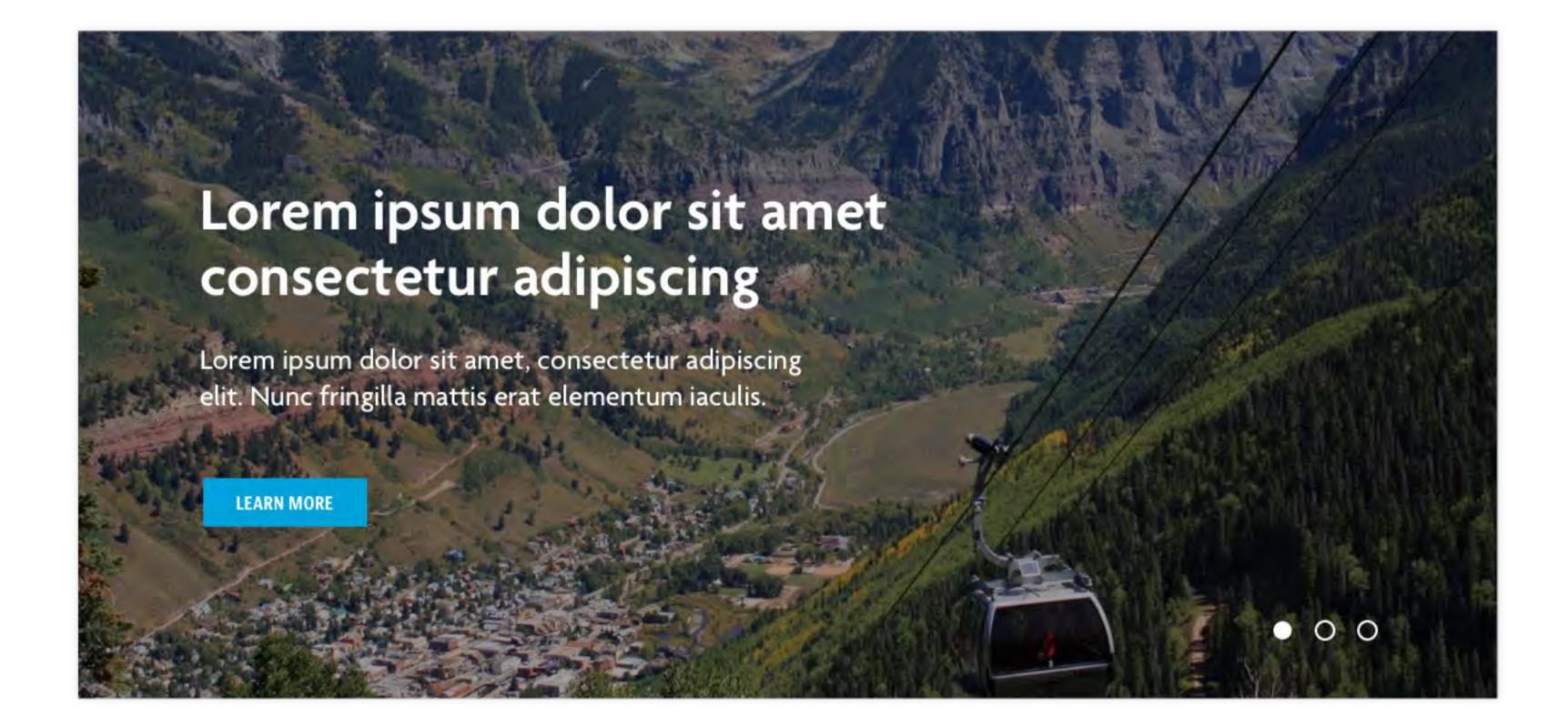


PLAZAS Our public plazas are the heart of our community.



ACTIVITIES Things to do in Mountain Village and Telluride.

WHAT'S HAPPENING



COMMUNITY RESOURCES

Our Community Resources offer information for residents on Town Services and Public Safety. Choose from some popular resources below or visit the **Community Resources** section for more options.

TOWN SERVICES

NEW TO TOWN

Read our FAQs for new residents

TOWN SERVICES

RESIDENT PARKING Apply for a Resident Parking Permit

TOWN SERVICES

CHILD CARE & PRESCHOOL

Child care services in Mountain Village & Telluride

PUBLIC SAFETY

WILDLAND FIRE PLAN

Learn about our Wildland Fire Plan

PUBLIC SAFETY

EMERGENCY NOTIFICATIONS

Make sure you're connected in an emergency

PUBLIC SAFETY

SEARCH & RESCUE Support our Search & Rescue teams

DOING BUSINESS

BUSINESS RESOURCES

BUSINESS INCENTIVES

HOUSING

PLANNING

BUSINESS RESOURCES

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Curabitur eget tortor nec augue fermentum aliquam. Vestibulum ligula ex, consectetur sed erat id, facilisis blandit dui.

READ MORE



GOVERNMENT

Established 1995. For such a young town, we have accomplished much in a short time. That aside, we aren't resting on our laurels. The potential and the passion is here. Meet Mayor Laila Benitez, watch Town Council meetings or contact a member of staff. Visit the **Government** section for other ways to stay informed and involved with the town.

MAYOR'S OFFICE Meet Mayor Laila Benitez







STAFF DIRECTORY Contact a member of staff



READ THE BLOG



APR 4, 2019

Celebrate the end of ski season on April 7

It's been a record-breaking ski season here in Mountain Village. And Telluride Ski Resort is going out with a bang ... Read More



APR 3, 2019

Green Tip: Cooking with excess fats, oils and greases

Excess fats, oils & grease (FOG) are a problem in our sewage collection and treatment system. The proper disposal of FOG ... Read More

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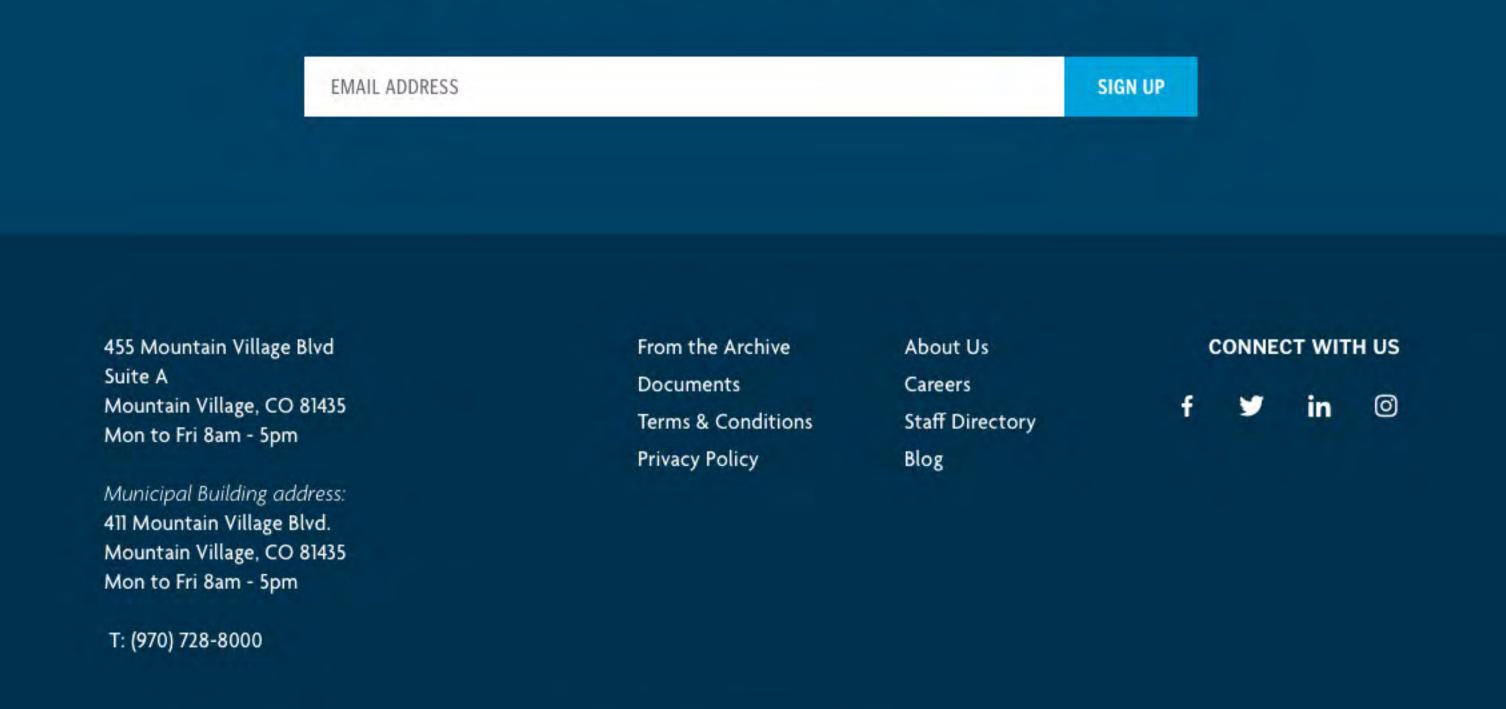
APR 2, 2019

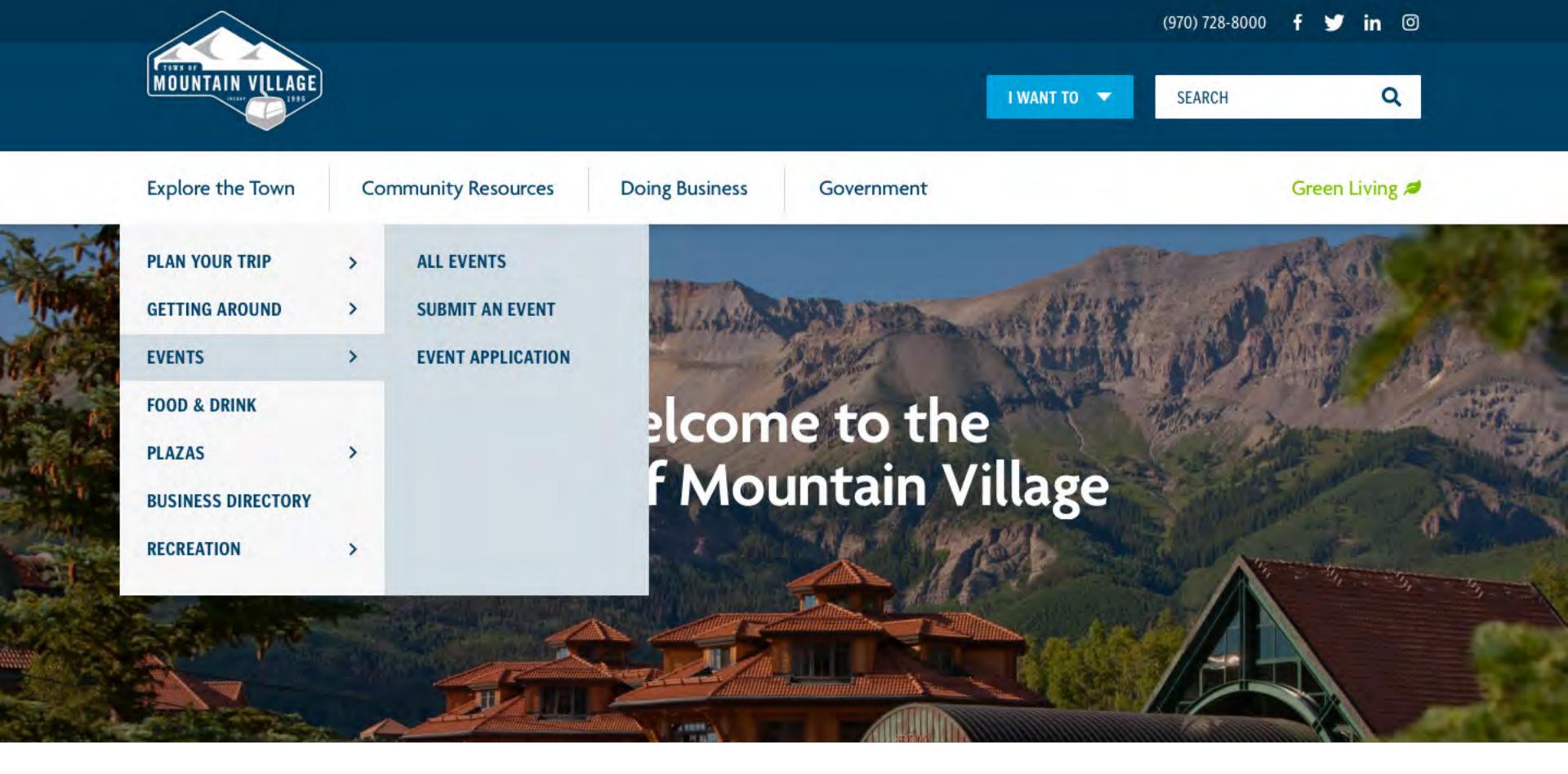
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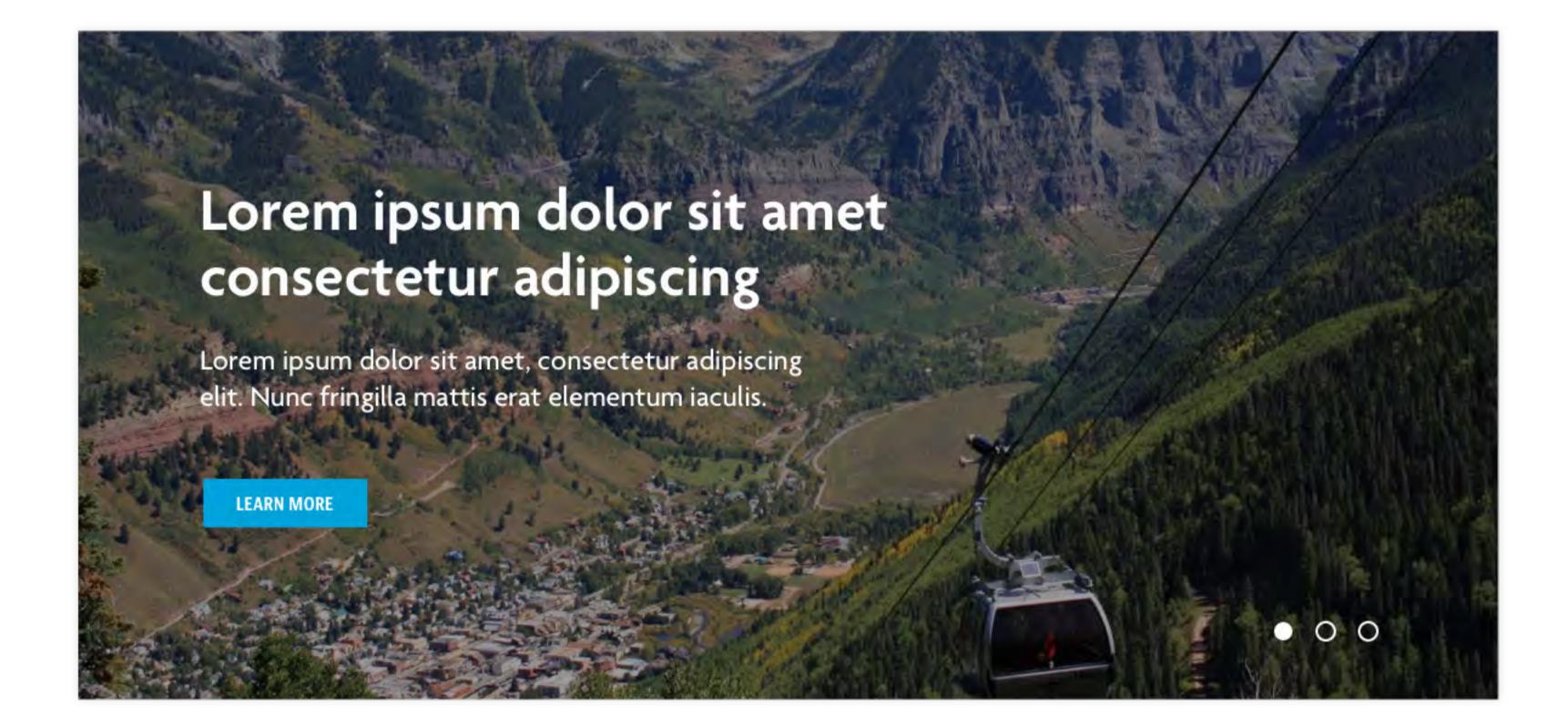
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READ MORE



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DOING BUSINESS



BUSINESS INCENTIVES

HOUSING

PLANNING

BUSINESS RESOURCES

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Curabitur eget tortor nec augue fermentum aliquam. Vestibulum ligula ex, consectetur sed erat id, facilisis blandit dui.

READ MORE



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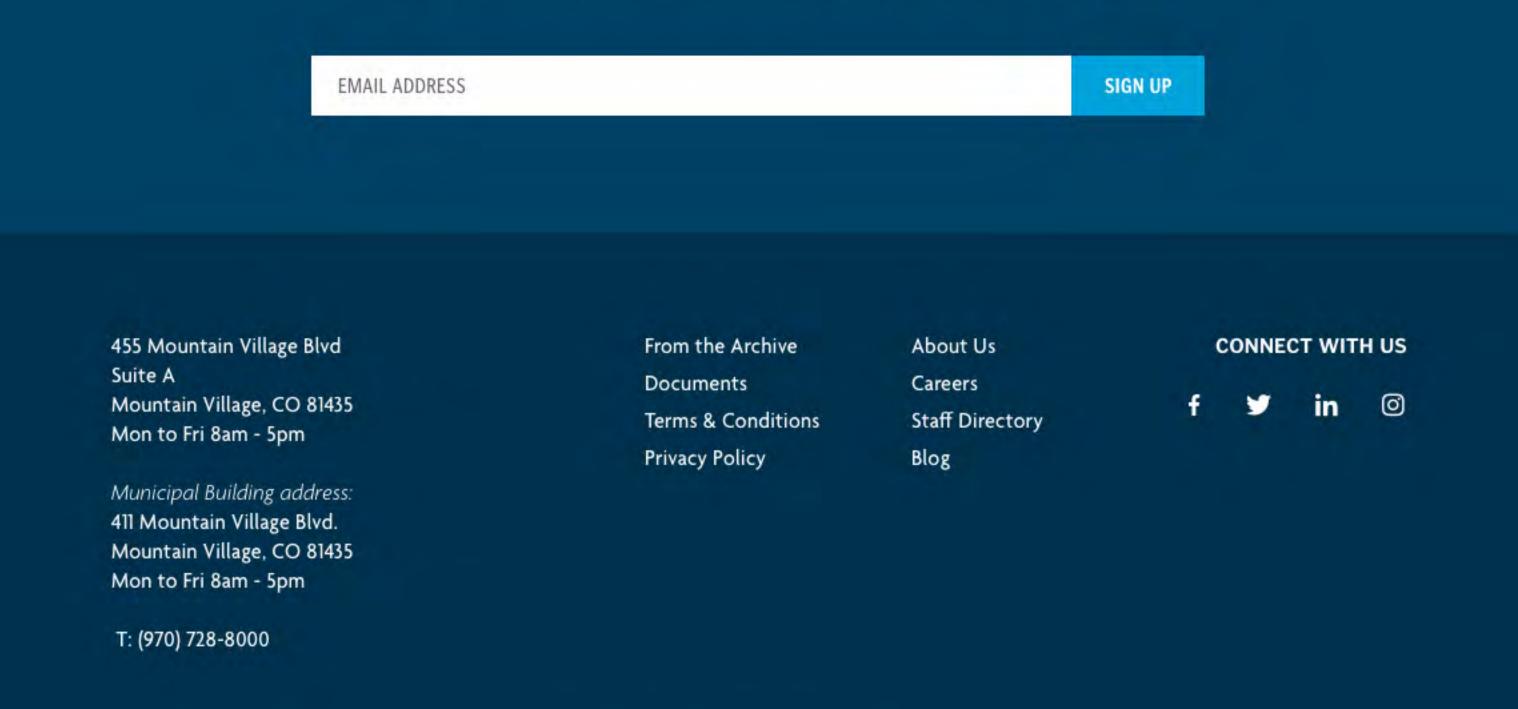
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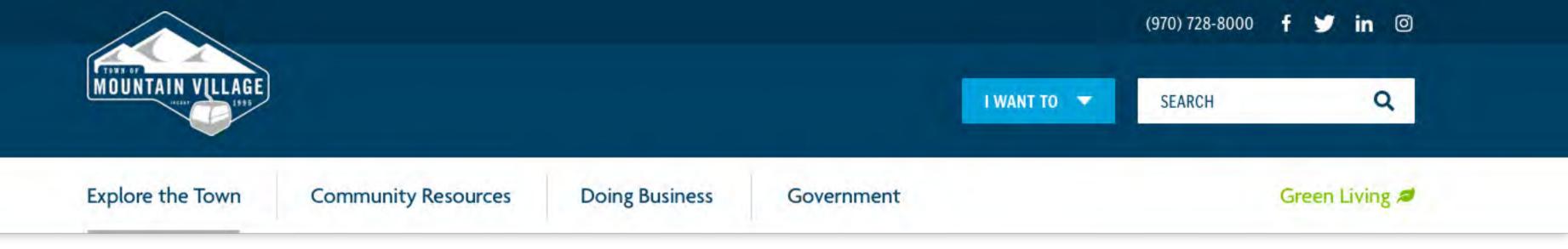
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Explore the Town

PLAN YOUR TRIP GETTING AROUND GETTING AROUND EVENTS ALL EVENTS SUBMIT AN EVENT EVENT APPLICATION FOOD & DRINK PLAZAS BUSINESS DIRECTORY RECREATION

All Events





APR 9-28, 2019 20% off paintings at Rinkevich Gallery

SEE DETAILS



APR 23, 2019 | 2-2.30pm Green Team Committee Meeting

SEE DETAILS



APR 25, 2019 | 8.30am Town Council Meeting

SEE DETAILS

Palm Arts Presents

Classic Cinema Series Celebrating the Art of Film The Films of 1969

APR 25, 7pm

Classic Cinema Series presents: "Midnight Cowboy"

SEE DETAILS



MAY 2, 2019 | 10am Design Review Board Meeting

SEE DETAILS



MAY 6, 2019 | 2-5pm Madeline Hotel & Residences Job Fair

SEE DETAILS



APR 9-28, 2019 20% off paintings at Rinkevich Gallery

SEE DETAILS



APR 23, 2019 | 2-2.30pm Green Team Committee Meeting

SEE DETAILS



APR 25, 2019 | 8.30am Town Council Meeting

SEE DETAILS

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Be the first to know about news and events in the Town of Mountain Village



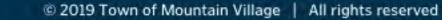
455 Mountain Village Blvd Suite A Mountain Village, CO 81435 Mon to Fri 8am - 5pm

Municipal Building address: 411 Mountain Village Blvd. Mountain Village, CO 81435 Mon to Fri 8am - 5pm From the Archive Documents Terms & Conditions Privacy Policy

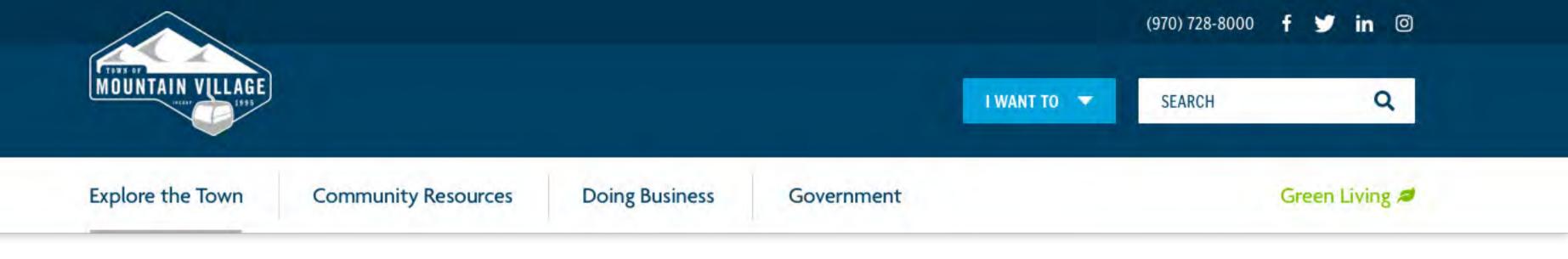
About Us Careers Staff Directory Blog



T: (970) 728-8000







Explore the Town

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GETTING AROUND

ALL EVENTS

FOOD & DRINK

RECREATION

BUSINESS DIRECTORY

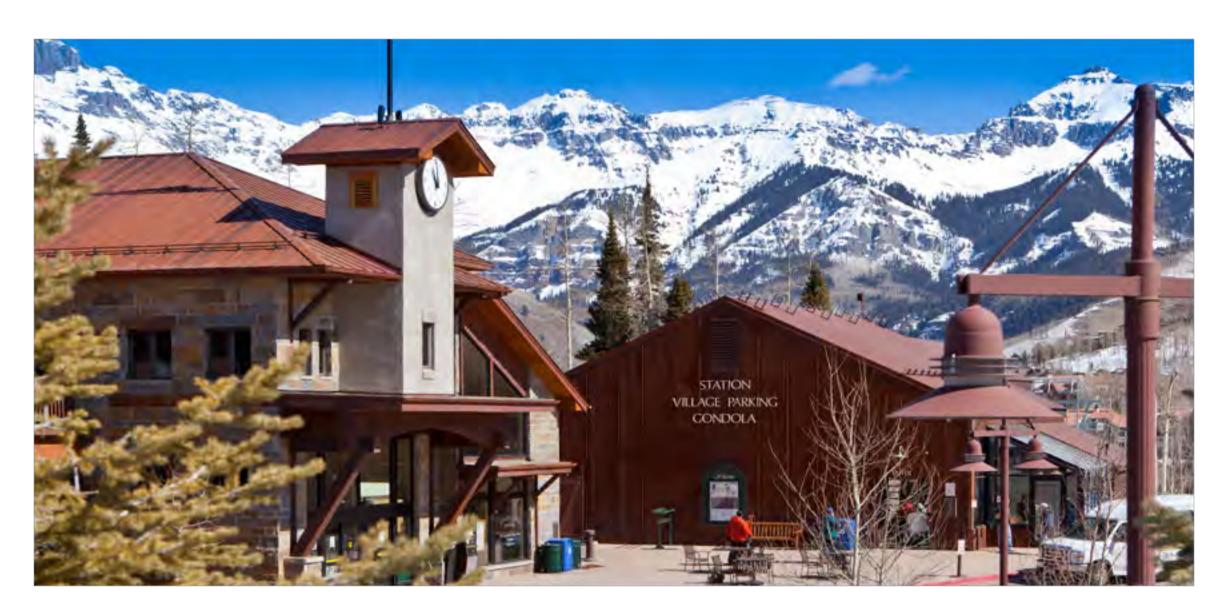
PLAZAS

SUBMIT AN EVENT

EVENT APPLICATION

EVENTS

Town Council Meeting



EVENT DETAILS

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When

Once a month: Thurs APR 25 - DEC 12 8.30am

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Add to calendar: Google Calendar iCal Export



Venue

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Mountain Village Town Hall 455 Mountain Village Blvd. Mountain Village, 81435 Get Directions

Phone: (970) 369-6406 Email: mvclerk@mtnvillage.org Website: townofmountainvillage.com



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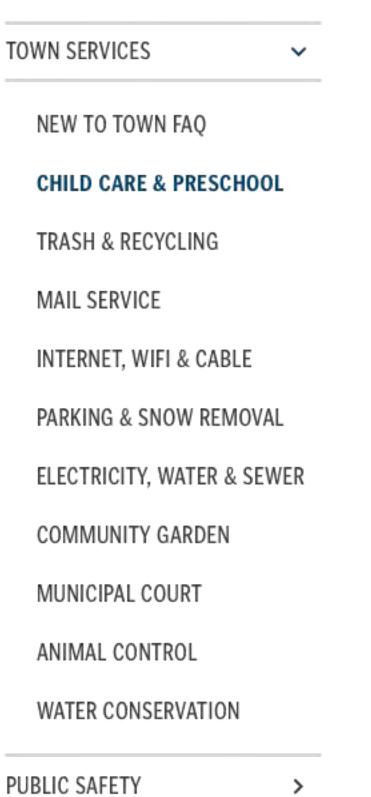
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Community Resources

Child Care & Preschool





MOUNTAIN MUNCHKINS

Mountain Munchkins will be closed for Spring Break from April 15-19, 2019. Enrollment is now open. Please contact Dawn Katz for information and a tour of the facilities. For more

information contact Dawn by email or (970) 369-6428

Established in 1996, Mountain Munchkins is a licensed infant, toddler and preschool center located at Village Court Apartments in Mountain Village. As a year-round program, we primarily provide child care service to families who work in the Mountain Village and Telluride region. We are owned, operated and subsidized by the Town of Mountain Village, and supported by grant-funding organizations like the Telluride Foundation, Just For Kids Foundation, CCAASE, Bright Futures and Temple Hoyne Buell Foundation.

As a Munchkins parent, we ask that you keep our contact details in your phone, bookmark this page, and refer to it anytime you need access to the latest in Mountain Munchkins applications, documents and forms.

Related Documents

Infant & Toddler Parent Handbook	Download PDF
Infant & Toddler Parent Handbook (Spanish)	Download PDF
Preschool Parent Handbook	Download PDF
Preschool Parent Handbook (Spanish)	Download PDF

Archive Center

BaGAR Report	~
2018 BaGAR Report	~

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To: Town Council

From: Bill Kight, communications and business development director

For: Meeting, July 18, 2019

Date: July 11, 2019

Re: Wayfinding 2018 Report

The following progress report reflects the completed and projected Town of Mountain Village Wayfinding projects for calendar year 2018/2019.

1. Wayfinding Project Update

1.1 Phase 2: Completed Projects

- 1.1.1 Design, fabrication and installation of Town entrance Sign.
- 1.1.2 Design, fabrication and installation of Market Plaza (formerly Town Hall Plaza) and Village Center stone monuments with lighting to include seasonal directional maps, a business directory, and individual breadcrumb/informational icons highlighting amenities, businesses, and services (Village Center).
- 1.1.3 Design, fabrication and installation of Mountain Village Entrance Street Sign Monument & Map (Mountain Village Blvd).
- 1.1.4 Vehicular signs along Mountain Village Blvd and other roadways in route to Meadows Parking Lot directing drivers to various parking options and amenities.
- 1.1.5 Gondola Parking Garage exterior building façade signs.
- 1.1.6 Winter 2017-2018 business directories erected throughout Mountain Village Center, Market Plaza and Oak Street Plaza.
- 1.1.7 Sumer 2018 business directories erected throughout Mountain Village Center, Market Plaza and Oak Street Plaza.
- 1.1.8 Oak Street Plaza four-sided kiosk installed (a collaboration with the Town of Telluride) adorned with information and directions to amenities and services.
- 1.1.9 Oak Street Plaza three-sided kiosk installed with Ski Trail Map & information, a Mountain Village Business directory and Regional marketing panel
- 1.1.10 Gondola Plaza three-sided kiosk installed with Ski Trail Map & information, a Mountain Village Business directory and Gondola Facts and Information marketing panel
- 1.1.11 Design, fabrication and installation of Village Center "breadcrumb" monuments
- 1.1.11.1 Lighting added
- 1.1.12 Icon installation totaling 126 icons for Village Center "breadcrumb" monuments with directional icons.
- 1.1.13 Design, fabrication and installation of Meadows Parking exterior monument.

- 1.1.14 Design, fabrication and installation of Heritage Parking Garage exterior monument.
- 1.1.15 Village Center Gondola Station vinyl window signs (Stations 4 & 5) installed.
- 1.1.16 Design, fabrication and installation of Market Plaza (formerly Town Hall) Address stone monument.
- 1.1.17 Monument Letter, Icons & Lighting installed
- 1.1.18 Village Center (formerly Conference Center Plaza) summer marketing banners.
- 1.1.19 Village Center (formerly Conference Center Plaza) winter marketing banners.
- 1.1.20 Design, fabrication and installation of Slow Bike Zone + Leash Dog signs.
- 1.1.21 Design, fabrication and installation of Village Center Light Pole Plaza Signs.
- 1.1.22 Design, fabrication and installation of Bus Stop Signs.
- 1.1.23 Design, fabrication and installation of "New" Gondola Facts Sticker.
- 1.1.24 Design, fabrication and installation of Guest Service Information Icons and Signage on plaza kiosk.
- 1.1.25 New bathroom signs installed in Market Plaza, and Village Center
- 1.1.26 Design, and fabrication of Gondola Station signage
- 1.1.27 Design of Heritage Parking Garage (HPG) completed
- 1.1.28 Design, fabrication and installation of gondola closure signs
- 1.1.29 Design of Chondola closure signs
- 1.1.30 Bathroom Sign at Oak Street Install
- 1.1.31 Village Center Letters for North Village Center Parking Monument complete
- 1.1.32 Budget review for 2019
- 1.1.33 Installation of Gondola Station Exterior Signs & Interior Sign Lighting signage
- 1.1.34 Town Hall, and Municipal windowpane sign installed
- 1.1.35 Design, fabrication and installation of gondola closure signs.
- 1.1.36 Winter Business Directory & Maps complete
- 1.1.37 Design, fabrication in progress for AED, Water Stations, Mail Room signage complete
- 1.1.38 Orders for GPG & HPG Round Plates Replacement (No Parking Levels 6 & 7, EV, No RVs), South Village Center No Overnight Parking.

1.2 Phase 2: Design, Fabrication, Implementation and Installation (in progress)

- 1.2.1 Design, fabrication and installation of dog poop bag boxes matching metal branding.
- 1.2.2 Fabrication and installation Gondola Stations, GPG & HPG Island.
- 1.2.3 Design, fabrication and installation of Dismount Zone Sign.
- 1.2.4 Design, fabrication of gondola "wait" signs.
- 1.2.5 Gus's Plaza at Oak Street will be a plaque in the pavers celebrating Gus's achievements.
- 1.2.6 White Board Signs Design Standards (A-Frames).
- 1.2.7 Winter Trails Parking Signs in progress for installation.
- 1.2.8 Design, fabrication and installation of Variable Message Signs (VMS).
- 1.2.9 Design, fabrication and installation of Adventure Rock signage.
- 1.2.10 Design, fabrication and installation of Village Pond signage.
- 1.2.11 Design, fabrication and installation of Adams Ranch Road Trail Access signage.

- 1.2.12 Design, fabrication and installation of Meadows Snow Removal signage.
- 1.2.13 Design, fabrication and installation of Gondola Interior signage.
- 1.2.14 Design, fabrication and installation of Adams Ranch Road Trail Access signage.
- 1.2.15 Design, fabrication and installation of Elk Lake (Pond) Rules signs art.
- 1.2.16 Village Center Light Pole paint in progress.
- 1.2.17 Municipal Directory design in progress.
- 1.2.18 A-Frame Signs Design Standards.
- 1.2.19 Chondola Wayfinding Signage

1.3 Phase 3: Future Wayfinding & Related Projects (Winter Design, Fabrication, Implementation and Installation for parking and trails)

- 1.3.1 Parks & Rec Wayfinding Trailhead Signage and Icons design plan (under the direction of Jim Loebe).
- 1.3.2 Gondola Parking Garage Signage (under the direction of Jim Loebe).
- 1.3.3 Finalize installation of Heritage Parking Garage Signage (under the direction of Jim Loebe).
- 1.3.4 Municipal Building and Village Court Apartments address monument (Pending AECOM work).
- 1.3.5 Author and adopt a public art policy, process and budget (Pending)

TOWN OF MOUNTAIN VILLAGE 2019 BUDGET COMMUNICATIONS & BUSINESS DEVELOPMENT DEPARTMENT PROGRAM NARRATIVE

The Communications and Business Development Department is responsible for advertising, marketing, communications, public relations, website management, business development, plaza use planning & events, permitting, and implementation of the Town of Mountain Village's (TMV) internal and external marketing and communication strategies, public relations, business development, and community and business outreach. Other responsibilities include overseeing the development and implementation of support materials and services for marketing, communications, social media, and public relations. Additionally, I serve as the Public Information Officer for emergency management under Chief Broady and the Town Manager.

To communicate strategically, the Communications and Business Development Department utilizes marketing and communication tools to support two-way communication for the town's residents, businesses, property owners, visitors, community stakeholders and media. Information is compiled and disseminated in a promptly and approached thoroughly and precisely to communicate all town messaging clearly.

COMMUNICATIONS & BUSINESS DEVELOPMENT DEPARTMENT GOALS

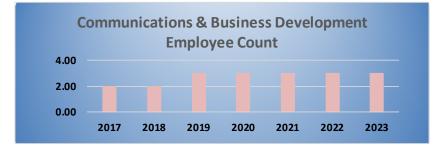
- 1. Build a consistent and robust email marketing & communication platform for Town of Mountain Village.
- 2. Create, implement and manage economic development incentive program and packages.
- 3. Refine strategic marketing, PR, communication, and social media plan for the Town.
- 4. Continue implementation of strategic signage and wayfinding program for the Town of Mountain Village.
- 5. Develop, create and execute digital and print marketing campaigns to promote town-related amenities, events, programs, public works, policies and significant developments. Distribution will involve the use of all appropriate communication tools available to the town.
- 6. Improve free Wi-Fi and email collection systems in Mountain Village and Telluride (Oak Street Plaza area) with the launch of a Merchant Email Marketing Program.
- 7. Prepare and stay within the Communications and Business Development Department's approved budget amount.

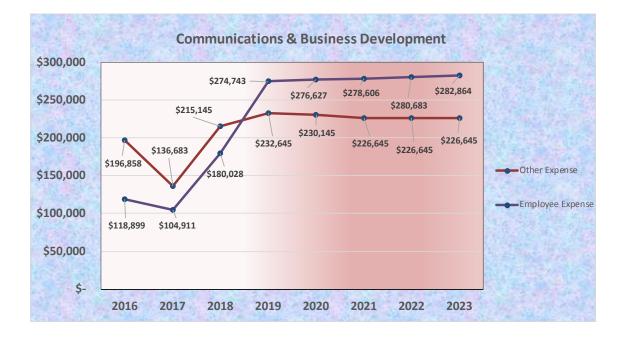
COMMUNICATIONS & BUSINESS DEVELOPMENT DEPARTMENT PERFORMANCE MEASURES

- 1. The growth of business, community and visitor email lists specifically targeted to categorized interests to help drive business to our retail, lodging and restaurant community.
- 2. Develop a business incentive resource package for local, regional and national business outreach.
- 3. Increase communication through growth on all town platforms to include email marketing, website visitation, public relations outreach, messaging boards and increased social media presence on Facebook, Google+, Instagram, Twitter and LinkedIn.
- 4. Finalize wayfinding strategic plan for Phase 1 & 2, and execute Phase 2 for completion in 2018.
- 5. A list of projects is compiled for town-related amenities, events, programs, and policies. A list of tools used to promote town-related amenities, events, programs and procedures will be outlined in the director's fall biannual report.
- 6. Enhancements of the platform with newly installed equipment have been concluded for more data-driven and business development capabilities.
- 7. Communications and Business Development Director stays within the 2018 proposed budget amount.

2018 ACCOMPLISHMENTS

- 1. The department has doubled town communication through Email Marketing, Social Media and Community Outreach through increased communication lists, and expanded Social Media Platforms.
- 2. Phase 1 & 2 of Wayfinding has been completed to include the summer and winter directories, breadcrumb monuments, Gondola Plaza Kiosks, Oak Street Plaza Kiosks, parking area, bus stops and roadways signs.
- 3. Two new positions have been created with the hiring of a Community Engagement and Business Development Coordinator to assist in the Marketing and Business Development Department.
- 4. An enhanced town-wide Wi-Fi email collection system has been installed and email collection has tripled in size since the beginning of January 2018.
- 5. Our town website has initiated new features and an additional built- out of enhancements to increase our town-led communication.
- 6. New business development enhancements are being created to help assist the business community.





	Percent	age Change	in Expendi	tures - Yea	r to Year	
2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023
-23.49%	63.57%	28.40%	-0.12%	-0.30%	0.41%	0.43%

			<u>Commun</u>	ications & Bu	siness Develo	oment						
									2020 Long	2021 Long	2022 Long	2023 Long
						2018	2019	2019	Term	Term	Term	Term
Worksheet	Account Name	Actuals 2016	Actuals 2017	2018 Original	2018 Revised	Adjustments	Adopted	Adjustments	Projection	Projection	Projection	Projection
Communications & Business Development	Salaries & Wages	88,009	78,391	127,205	127,205	-	196,915	69,710	196,915	196,915	196,915	196,915
Communications & Business Development	Group Insurance	13,013	10,946	25,027	25,027	-	37,500	12,473	39,375	41,344	43,411	45,581
Communications & Business Development	Dependent Health Reimbursement	(712)	-	(720)	(720)	-	(720)	-	(720)	(720)	(720)	(720)
Communications & Business Development	PERA & Payroll Taxes	13,416	12,150	19,564	19,564	-	30,286	10,722	30,286	30,286	30,286	30,286
Communications & Business Development	PERA 401K	3,515	1,555	6,989	6,989	-	7,877	888	7,877	7,877	7,877	7,877
Communications & Business Development	Workers Compensation	38	118	173	173	-	185	12	194	204	214	225
Communications & Business Development	Other Employee Benefits	1,620	1,750	1,790	1,790	-	2,700	910	2,700	2,700	2,700	2,700
Communications & Business Development	Consultant Services	2,048	13,775	16,000	16,000	-	16,000	-	16,000	16,000	16,000	16,000
Communications & Business Development	Facility Rent (1)	300	-	-	-	-	3,600	3,600	3,600	3,600	3,600	3,600
Communications & Business Development	Dues & Fees	-	2,700	2,195	2,195	-	2,195	-	2,195	2,195	2,195	2,195
Communications & Business Development	Travel, Education & Training (2)	3,130	2,094	3,500	3,500	-	8,000	4,500	8,000	8,000	8,000	8,000
Communications & Business Development	Live Video Streaming	15,972	14,310	18,000	18,000	-	18,000	-	18,000	18,000	18,000	18,000
Communications & Business Development	Marketing (3)	42,341	28,514	80,000	65,000	(15,000)	65,000	-	65,000	65,000	65,000	65,000
Communications & Business Development	Marketing-Software (4)	-	-	-	1,500	1,500	2,500	1,000	2,500	2,500	2,500	2,500
Communications & Business Development	Marketing-Design (5)	-	-	-	10,000	10,000	10,000	-	10,000	10,000	10,000	10,000
Communications & Business Development	Marketing-Video (7)	-	-	-	2,500	2,500	6,500	4,000	6,500	3,000	3,000	3,000
Communications & Business Development	Postage & Freight	12	-	500	500	-	500	-	500	500	500	500
Communications & Business Development	Surveys	945	-	2,000	2,000	-	1,500	(500)	1,500	1,500	1,500	1,500
Communications & Business Development	Photos	1,424	2,554	5,000	5,000	-	5,000	-	5,000	5,000	5,000	5,000
Communications & Business Development	General Supplies & Materials (8)	247	2,912	1,000	4,500	3,500	4,500	-	2,000	2,000	2,000	2,000
Communications & Business Development	Business Meals (9)	764	481	800	800	-	1,600	800	1,600	1,600	1,600	1,600
Communications & Business Development	Employee Appreciation (10)	107	120	200	200	-	600	400	600	600	600	600
Communications & Business Development	Books & Periodicals	104	-	200	200	-	200	-	200	200	200	200
Communications & Business Development	Communications - Phone (11)	899	936	1,200	1,200	-	3,600	2,400	3,600	3,600	3,600	3,600
Communications & Business Development	Website Hosting	3,994	8,960	6,300	6,300	-	6,300	-	6,300	6,300	6,300	6,300
Communications & Business Development	Website Development	19,580	8,913	18,000	18,000	-	18,000	-	18,000	18,000	18,000	18,000
Communications & Business Development	E-Mail Communication	16,417	14,799	19,000	19,000	-	19,000	-	19,000	19,000	19,000	19,000
Communications & Business Development	Sponsorship (12)	63,896	12,500	50,000	-	(50,000)	-	-	-	-	-	-
Communications & Business Development	Print Advertising-Newspaper	16,737	17,824	18,000	18,000	-	18,000	-	18,000	18,000	18,000	18,000
Communications & Business Development	Promo Items/Info (13)	981	-	650	650	-	1,950	1,300	1,950	1,950	1,950	1,950
Communications & Business Development	Green Gondola Marketing	-	128	-	-	-	-	-	-	-	-	-
Communications & Business Development	Broadcast Programming	1,275	1,188	5,600	5,600	-	5,600	-	5,600	5,600	5,600	5,600
Communications & Business Development	Online Advertising	3,025	303	5,000	5,000	-	5,000	-	5,000	5,000	5,000	5,000
Communications & Business Development	Social Media (14)	2,660	3,671	7,000	9,500	2,500	9,500	-	9,500	9,500	9,500	9,500
Total		315,756	241,594	440,173	395,173	(45,000)	507,388	112,215	506,772	505,251	507,328	509,509

Town of Mountain Village 2019 Adopted, 2018 Revised, and 2020-2023 Long Term Projections

Communications & Rusiness Development

(1) Proposed Business Development Expense for Co-working monthly usage fee at Telluride Works; This past expense was coded as "Office Rent/Shared Office Space"

(2) Travel has increased for my position, with the addition of two new employees who will have travel, education and training expenses

(3) Decrease adjustment due to new expense categories.

(4) Creating a sub-category to track software costs under my general marketing fund; funds removed from Marketing (5.1500.5241)

(5) Creating a sub-category to track design costs under my general marketing fund; funds removed from Marketing (5.1500.5241)

(7) Video content for mapping, website, promotion, brand identity, recreation, and recruiting.

(8) Two new employee accrued costs for supplies and materials; New Office, Desk, Filing Cabinet, Chair, Computer, and Office Supplies

(9) Two new employee accrued costs for business development meetings.

(10) Two new employee accrued costs to match allotted \$200 per year.

(11) Two new employee accrued costs for cell phones

(12) The portion of this fund was distributed across other accounts to create interdepartmental marketing spends.

(13) Promotional information triple in 2018 for the following: CodeRED messaging, Fire Restrictions/Safety, Evacuation messaging, Market on the Plaza collateral, and town swag item needed for media conferences.

(14) I am tasked with communicating interdepartmental messaging through social media on a weekly basis. Each department has no social media or marketing budget. This increase is to cover those costs.



AGENDA ITEM # 28c

TOWN OF MOUNTAIN VILLAGE TOWN MANAGER CURRENT ISSUES AND STATUS REPORT JULY 2019

1. Great Services Award Program

Great Services Award – MAY

Jane Marinoff, Planning and Development Services;

Jane has helped two homeowners above and beyond to get small jobs done. A woman had been trying to have windows replaced for over a year. She couldn't find a contractor to help her. Jane literally called a contractor to help the homeowner and the work is now being done. Another gentleman simply didn't want to get a permit, have his contractor secure a business license or insurance. Somehow she kept talking to him and he agreed to follow the rules with significant assistance from Jane. She spent about two hours with this owner by telephone and email – **WINNER FOR THE MONTH OF JUNE!**

- Michelle Haynes, Planning and Development Services; Nominated by a homeowner – He said that Michelle and the government had done what he hoped government should do, which is to take care of its citizens. He had concerns regarding an adjacent job site and with Michelle's assistance the job is contained and organized and he was extremely appreciative

2. VCA Update

- The Town hired Mark Carlson, Mountain Builders, Inc. as our owner's representative with the VCA Phase IV expansion project. Mark is getting up to speed this month and we are excited to have Mark on board
- The project is in the middle of the public hearing processes with the Design Review Board and the Town Council
- We are drafting the Request for Proposal for General Contractors with a target date of early August. The committee will meet in the second half of July, per the committee's request to discuss "good, better and best" interior finish scenarios and costs
- Staff continues to work through details large and small with the architect and team

3. Broadband/IT

• Updates will be provided in Jim Soukup's Bi-annual Report at the July Council Meeting

4. Miscellaneous

- Mayor Benitez and I attended the bi-monthly meeting with TSG representatives Bill Jensen and Jeff Proteau
- Attended the IT/Broadband Tech Committee Meeting to formulate a recommendation for the preferred contractor for the construction of the FTTP Project
- Participated in interviews for the HR Coordinator position with Sue Kunz. An offer has been made and accepted by Chuck Tomlinson with a start date of mid-July
- Continue meetings and discussions regarding the issues related to Lodge Efficiency units and the impacts within the community
- Working with Town Manager Ross Herzog and County Administrator on behalf of San Miguel Regional Housing Authority for the recruitment and hire of a new Executive Director

- Met with Joe Kerby, a candidate for the County Manager position to discuss key issues associated with the region and San Miguel County and TMB specifically
- Met with our internal staff VCA team to conduct the mandatory meeting and site walk for an Owner's Representative for VCA Phase IV. Based on qualifications and price, Mountain Builders and Mark Carlson were chosen. A contract will be executed shortly
- Attended the Telluride Tourism Board's Annual Meeting
- Met with Town and TMVOA representatives to discuss the land use rights entitlement processes and the Community Development Code
- Attended the Village Pond Landscape Charrette to begin defining the proposed improvements to be incorporated with the initial dredging of the pond for improved health and appearance

TOWN OF MOUNTAIN VILLAGE Town Council Meeting July 18, 2019 8:30 a.m.

During Mountain Village government meetings and forums, there will be an opportunity for the public to speak. If you would like to address the board(s), we ask that you approach the podium, state your name and affiliation, and speak into the microphone. Meetings are filmed and archived and the audio is recorded, so it is necessary to speak loud and clear for the listening audience. If you provide your email address below, we will add you to our distribution list ensuring you will receive timely and important news and information about the Town of Mountain Village. Thank you for your cooperation.

NAME: (PLEASE PRINT !!)

Kim Montgomery	EMAIL:	
David Reed	EMAIL:	
Patrick Benny	EMAIL:	7 3
Marti Prohuska	EMAIL:	-
Jack Gilbnde	EMAIL:	
Laula Benitez	EMAIL:	-
Dan Caton	EMAIL:	
Natalie Binder	EMAIL:	
Pete Dupray	EMAIL:	-
Jackie Kennetick	EMAIL:	-
Christina Lambert	EMAIL:	
Susan Johnston	EMAIL:	, 2
Tim Johnson	EMAIL:	
Kell, DUPREY	EMAIL:	- Nali o
Michelle Haynes	EMAIL:	
Jim Loebe	EMAIL:	_
Chris Broady	EMAIL:	
Kathrine warren	EMAIL:	<u> </u>
Bill Kight	EMAIL:	
Julie Vergari	EMAIL:	
Jim Mahoney	EMAIL:	
John Miller	EMAIL:	
Jm Mahoney	EMAIL:	
She kunz	EMAIL:	
Chuck Tomlinson	EMAIL:	-

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NAME: (PLEASE PRINT !!)			
India Cauffetat (KOTD)	EMAIL:		
MAN	EMAIL:	5	
Tim Soukup	EMAIL:		
ROBERT STENHAMMAN	EMAIL:		
Flodie Jacobson	EMAIL:		
Tom RICILLEDS	EMAIL:		
Larry Gosby	EMAIL:	A	
Jonathan Green year	EMAIL:	0 0	
CATH JETT *	EMAIL:		
HERO MHARG	EMAIL:		
Chis Hastins	EMAIL:		
Sam stavr	EMAIL:		
Maire Baldwn	EMAIL:	9.1100.0011	
JAMES MIMORRAN	EMAIL:		
ELLEN KRAMER	EMAIL:		
Stef Salmon	EMAIL:		
Carlottattorn	EMAIL:	1 1	
Michael Kettell	EMAIL:	- 10-11-20 - 1	
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NAME: (PLEASE PRINT !!)	
Slohn Horn	EMAIL:
DAVID BALLODE	EMAIL:
Carol & Hank Hintermei	STEMAIL:
CHEIS HAVEN	EMAIL:
CHRIS Sommens	EMAIL:
Tonkenzelx	EMAIL:
Ale V Selfer	EMAIL:
Annes	EMAIL:
DavahasTadey	EMAIL: on File
Jerre as ferry	EMAIL:
Dett RAynd	EMAIL:
- ISII DENSEN	EMAIL:
Jun PAnker	EMAIL:
Lee Anne Pilson	EMAIL:
DAVID AVERILL	EMAIL:
Joyce Huang	EMAIL:
	EMAIL:



La Montagne

Town Council Conceptual Worksession July 18, 2019

- 1. Remove 75 hotel units, 17 employee dorms and three employee apartments.
 - Decreasing the actual unit density from 164 to 69 units 58% reduction.
- Reduce commercial space density from 38,656 sf to 3,000 sf 92% reduction.
- 3. Reduce the number of employees for the project reduction of approximately 185 employees.

- 4. Reduce gross square footage and above grade floor area (scale and mass) by approximately 50%.
- 5. Create a by right development with height, scale and mass per the Multi-family Zone District.
- Keep the platting and easements generally in place.
 Reduce construction impacts (length of time, construction vehicle trips, noise, etc.).

- 8. Reduce vehicle trip generation (Will provide traffic study).
- Design multi-family product that fits well with the neighboring property owners; The Peaks, See Forever, Lots 1222 & 123, and single-family Residential.
 Cooperate with neighbors to identify and reduce visual impacts.

11. We understand there is a safety issue - Work and participate with Town and other stakeholders (Town, TSG, surrounding property owners, etc.) to address all safety issues including auto, pedestrian and bicycle traffic; crosswalks; ingress/egress into and out of the project; snow removal; trail system; signage; speed limits; traffic calming; and improvement of Country Club Drive.

12. Work and participate with stakeholders to improve trail system, pedestrian walkways and connectivity to the Mountain Village Core.

La Montagne

- Market conditions have changed a hotel is not viable on the Property.
 - The rise of short-term rentals.
 - Very difficult to exceed 50% occupancy in this market.
 - Low occupancy makes hotel financially infeasible.
- Area neighbors desire the downzoning and reductions.
 - Is there a neighbor here that would like to see a hotel on the Property?

La Montagne

- Centrally managed and marketed project, with concierge and incentives to place units in the rental pool.
- Such projects provide meaningful lodging in Mountain Village.

<u>See Forever:</u> 41 free market units / 26 in a rental management program = 64%
 <u>Madeline:</u> 70 free market units / 14 owner occupied / Of the 56 non-owner occupied units, 54 are managed by Auberge = 96%

✓ Lumiere: 18 free market units / all managed =100 %

<u>Summary</u>: Excluding owner occupied at Madeline, 98 of 115 units are rented = 85%

So, total number of bedrooms x 85% = HOT BEDS!

Significant Downzoning

- Decreasing the person equivalent density from 355 to 207 (42% reduction).
- Decreasing the actual unit density from 164 to 69 units (58% reduction).
- Eliminating 35,656 sq. ft. of commercial area.
- Downzoning removes approximately 185 employees from the Property.
- > Significant reduction in trip generation.

Significant Downzoning

Significant reduction in scale and mass.

- Approx. 515,973 gross sq. ft. to approx. 250,000 to 275,000 sq. ft.
- Approx. 366,600 above grade sq. ft. to 175,000 to 200,000 sq. ft.
- Approx. 50% reduction
- Decrease in site coverage from approximately 66% to 43% (35% reduction)
- Increased private open space.

Significant Downzoning

Current density = 30 actual units/acre
 Proposed density = 13 actual units/acre

Property Zoning History

				1995 Town			
Lots	Lot 126 1984 Plat	Lot 152 1987 Plat	Lot 152 Replat 1990	Incorporation	Lot 126 1999 Replat	2006 Pre-Rosewood PUD	2007 Rosewood PUD
Lot 118				1 Single-family Unit		1 Single-family Unit	
					70 Hotel Units	70 Hotel Units	
	124 Hotel Units				25 Condo Units	25 Condo Units	
	2 Employee Apts.			200 Hotel Units	2 Emp. Apts.	2 Emp. Apts.	
	16 Employee Dorms			26 Condo Units	16 Emp. Dorms	16 Emp. Dorms	
Lot 126	Commercial			Commercial	Commercial	Commercial	
							56 Hotel Units 🔻
							19 Hotel Effic. Units
							44 Condo Units
							5 Emp. Apts.
Lot 126R (Includes Lots							17 Emp. Dorms
118 and 130)							34,001 sq. ft. Comm.
Lot 130				10 Condo Units		10 Condo Units 🔫	
Lot 152		18 Condo Units					
Lot 152-A			8 Condo Units	8 Condo Units		8 Condo Units	
Lot 152-B			6 Condo Units	6 Condo Units		6 Condo Units	
Lot 152-C			8 Condo Units	8 Condo Units		8 Condo Units	
							23 Condos
Lot 152R						-	4,665 sq. ft. Comm.

Property Zoning History

High density zoning has been in place for 35 years and was reaffirmed with Town incorporation, Comprehensive Plan and current zoning.

Several entities have bought the Property in reliance upon the zoning and density on the lots.

Cannot just wipe the slate clean and convert the Property to single-family without triggering a takings claim.

Multi-family Zone District Comparable Density

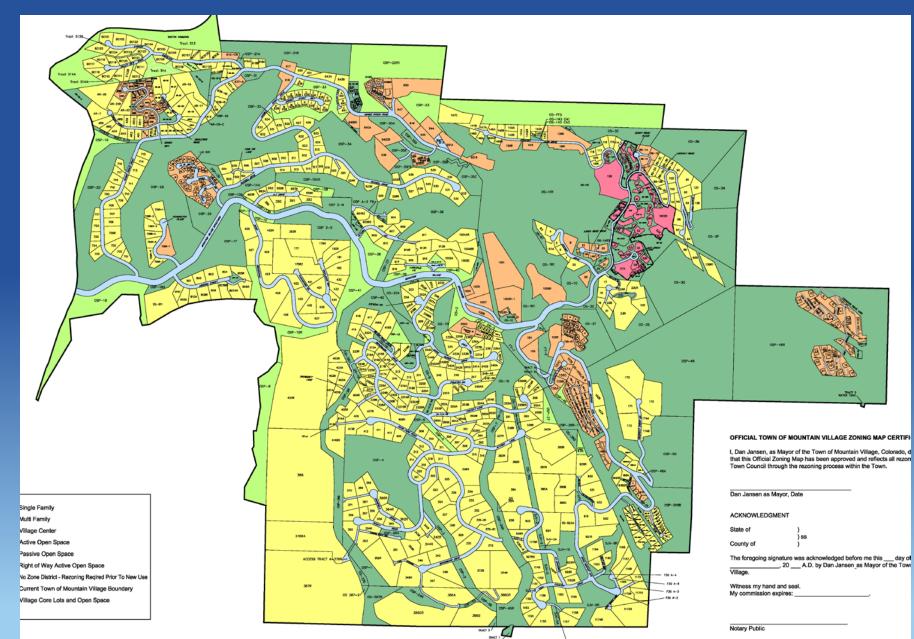
- Mountain Lodge: 24 units/acre
- Courcheval: 24 units/acre
- Elkstone: 16 units/acre
- Lorian: 8 units/acre
- Bear Creek: 43 units/acre
- Tristant: 18 units/acre
- Sundance Lodge: 6 units acre
- Lot 122: 85 units/acre (9 units/.106 ac)
- Lot 123: 78 units/acre (11 units on .141 ac)

Multi-family Zone District Comparable Density

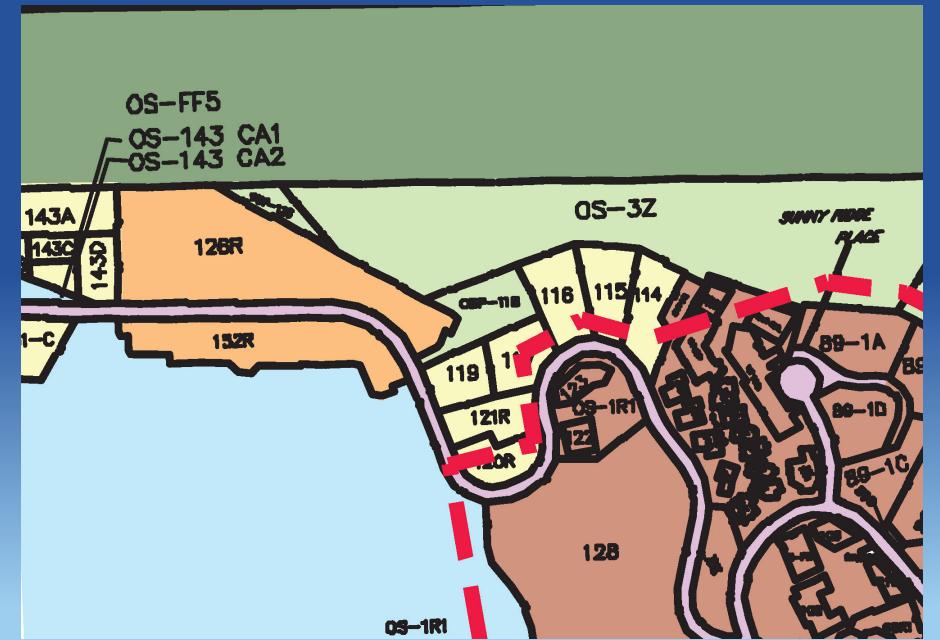
- Average built density in the Multi-family Zone District = 20 units/acre
- Proposed density of 13 units per acre is a transitional density.
- See Forever = 14 units/ac
- The Peaks = 36 units/ac

Areas within Mountain Village are planned with high density next to single-family zoning.

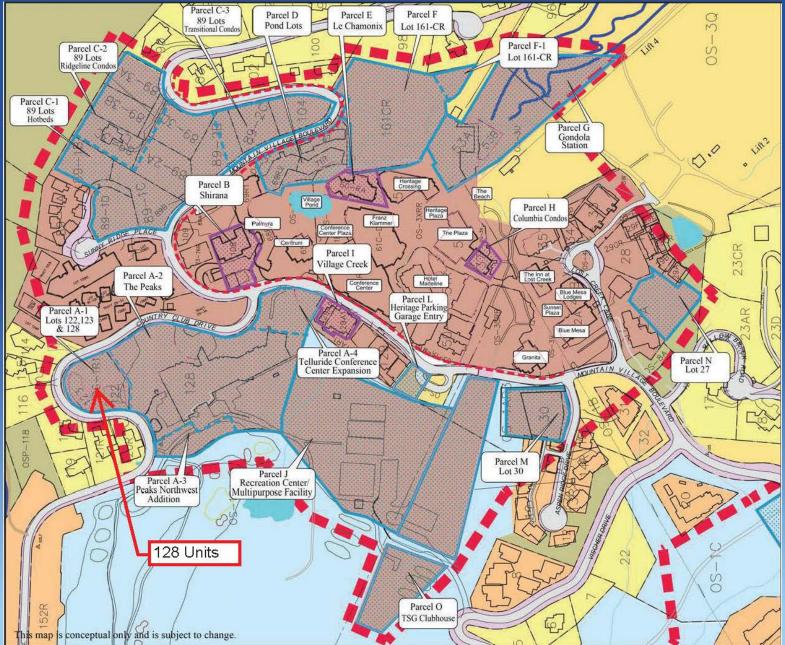
Zoning Map



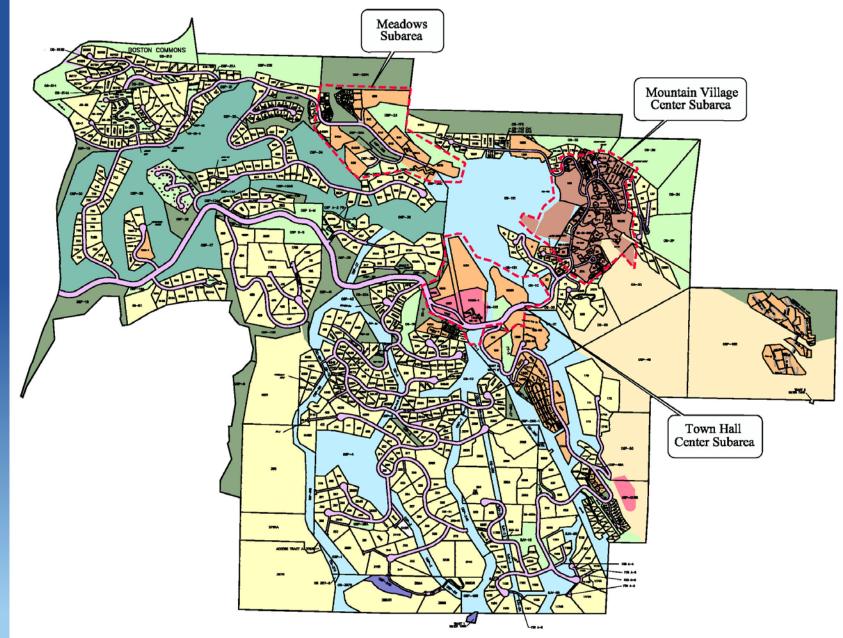
Zoning Map



Comprehensive Plan



Comprehensive Plan



Comprehensive Plan – Land Use Plan

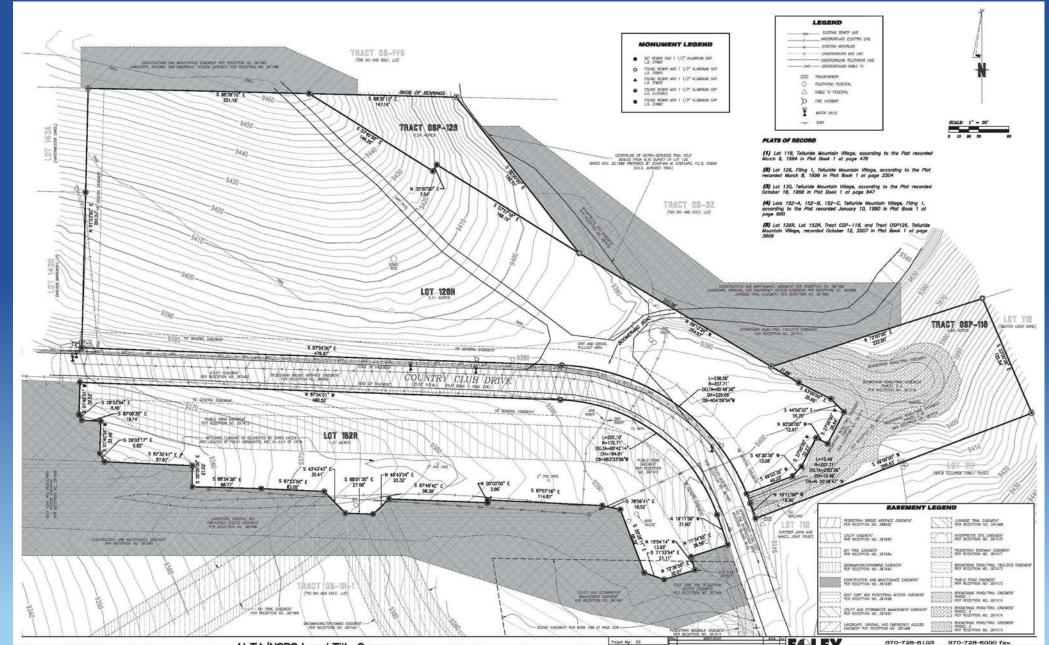
2. Multiunit

a. Allow mixed-use commercial development in multiunit projects in appropriate locations in Meadows, the Ridge, Lot 126, Mountainside Lodge and other locations where Town Council determines, in its sole discretion, that commercial development is appropriate and necessary to serve the project or the neighborhood.

Site Context



Site Context



Site Context

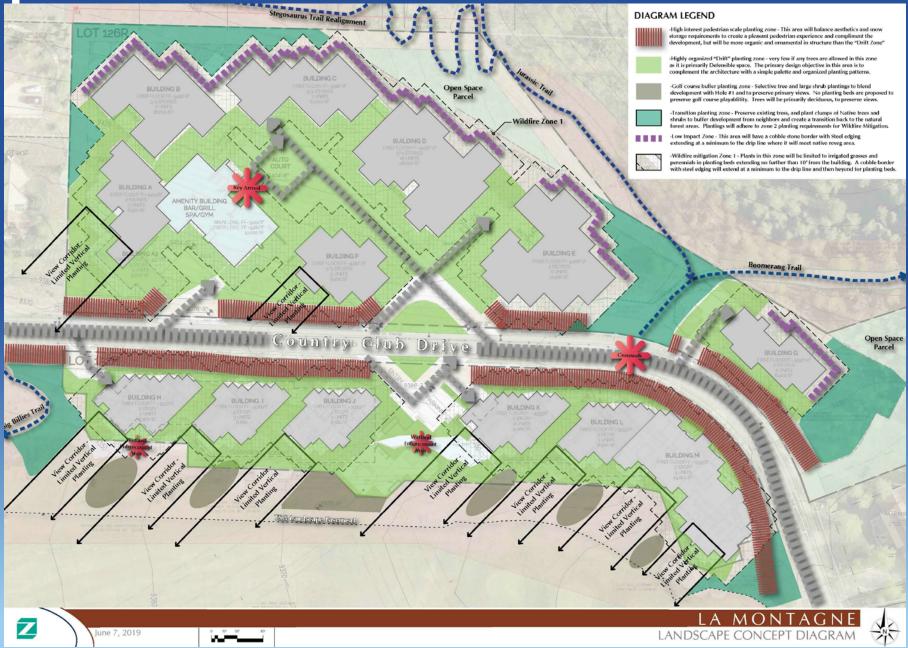
La Montagne Project

Lot	Acreage	Zone District	Zoning Designation Actual Unit		Density Per Unit	Equiv. Units
Existing Property Density						
126R 3.11 Multi-family		Condominium	44	3	132	
			Hotel	56	1.5	84
			Hotel Efficiency	19	2	38
			Employee Dorm	17	1	17
			Employee Apt.	5	3	15
			Commercial	34,001 sq. ft.		
152R	1.47	Multi-family	Condominium	23	3	69
			Commercial	4,655 sq. ft.		
OSP-118	0.65	Active OS	Open Space			
OSP-126 0.26 Passive OS		Passive OS	Open Space			
			Total Person Equivalent Density			355
Proposed I	Property Der	nsity				
126R	3.11	Multi-family	Condominium	46	3	138
			Employee Apt.	2	3	6
			Commercial	3,000 sq. ft.		
152R	1.47	47 Multi-family Condominium		21	3	63
OSP-118	0.65	Active OS	Open Space			
OSP-126	0.26	Passive OS	Open Space			
			Total Person Equivalent	Density		207
Density To	Be Transferr	red to the Densit	y Bank			
			Hotel	56	1.5	84
			Hotel Efficiency	19	2	38
			Employee Dorm Units	16	1	16
			Total Person Equivalent	Density		128





CONCEPTUAL TRAIL MAP







DRIVEWAYS PUBLIC SIDEWALK SITE WALLS REQUIRED FOR PUBLIC SIDEWALK

LOT 152R - LOT 126R



LOT 152R - LOT 126R

CONCEPTUAL VIEW - GOLF COURSE



LOT 152R - LOT 126R

CONCEPTUAL VIEW - GOLF COURSE



LOT 152R - LOT 126R

CONCEPTUAL VIEW - COUNTRY CLUB DR.



LOT 152R - LOT 126R

CONCEPTUAL VIEW - LOT 126R

DR204.20

Employee Housing

Current PUD Employees Generated

38,656 sq. ft. commercial = 38.656 X 4.5 = 174 employees 142 condos and hotel units = 142 X .33 = 47 employees 221 Employees Total

La Montagne Employees Generated

67 condos = 67 X .33 = 22 employees

3,000 sq. ft. commercial = 3 x 4.5 = 13.5

36 employees generated

Employee Housing

Reduction of 185 employees = 92% reduction **Rosewood PUD Employee Housing Requirement 17** employee dorms = **17** person equivalents 5 emp. apartments = 15 person equivalents 32 Person Equivalents $32 \times 0.92 = 29.44$ Leave 3 person equivalents or about one apartment. We are proposing two apartments.

Path Forward

- Rezoning and density transfer application for the Property.
- 2. Design Review Process only for Lot 152R.
- 3. Start building on Lot 152R in 2020.
- 4. No immediate plans to develop Lot 126R.

Country Club Drive - Safety

- We have retained LSC to complete traffic analysis on proposed downzoning and the design of Country Club Drive through the "S" curves.
- 2. There is an easement to allow for some widening the road in the "S" curves.
- 3. Future road design via traffic calming, and making bicycling and pedestrian a key part of the design.
- 4. Requires cooperation with TSG, Town and others Improvements should be proportionally shared.

Desired Meeting Outcomes - Consensus

- 1. Conceptual plans and proposed density.
- 2. Property line and wetland setbacks as proposed.
- 3. Wetlands avoidance and enhancement plan No wetland setback in Mountain Village.
- 4. Steep slope development.
- 5. Employee housing.
- 6. Other issues and considerations.

Questions?











Uncompahgre Engineering, LLC



STRATEGIC REAL ESTATE PARTNERS





La Montagne

PUD Revocation or Rescission Density Transfer and Rezone Design Review for Lot 152R

Address: 200, 208, 221, 223 & 225 Country Club Drive

Zoning: Multi-Family / Open Space

Lot Size: 5.49 Acres cumulative

Legal: Lots 126R & 152R Tracts OSP 118 & 126



 PUD Revocation or Rescission – Includes the removal of the existing PUD

2. Density Transfer / Rezone – Density allotted to the site is tied to the PUD approvals and the original platting

Requests:

3. Design Review for Lot 152R - Conceptual design based off the above proposed prerequisites.

Background and History

1

1984 & 1987 Plat Original Zoning	units	total density		
Hotel	120	180		
Condomin	36	108		
Employee Apt/Dorms	18	22		
Commercial	amount und	amount undesignated		
	174	310		

In 1984 and 1987, the properties that came to be known as "Rosewood" were originally platted as a mix of hotel, condo, commercial, and employee units with a total density of 310 units. The platting was executed by Ron Allred/Telluride Company, with approval by the Board of County Commissioners and the County Planning Commission.

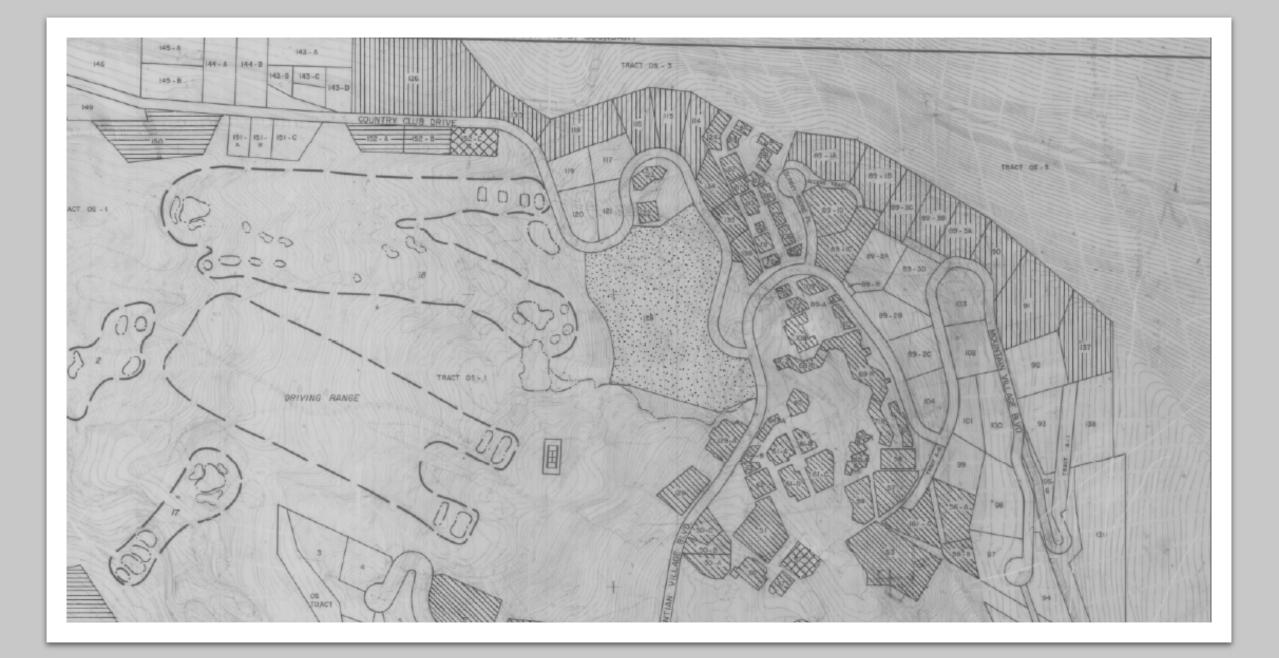
Original Zoning Assigned to Property The zoning history and density units are not solely a function of the 2007 PUD but also are <u>tied to the Original</u> Zoning that has run with these properties since they were first platted in <u>1984 and 1987</u>.

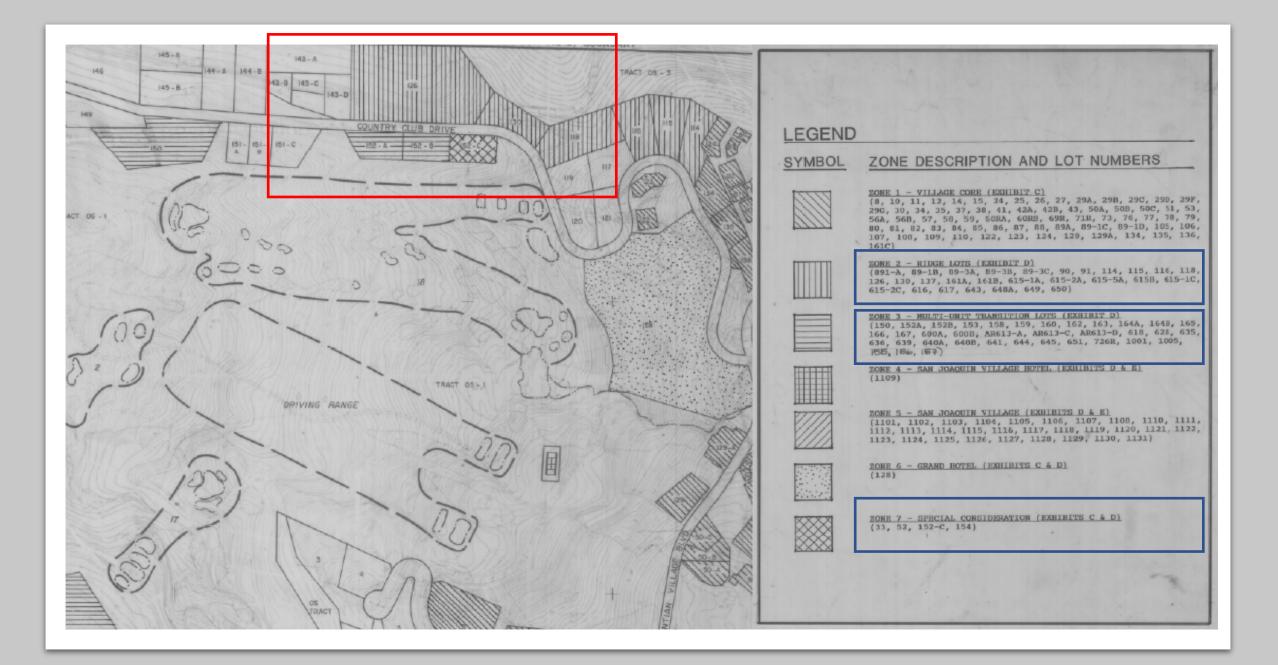
Telluride Company Zoning and Preliminary Plat Master Plan 1992

LOT NO.	FINAL ZONING & Designated use	NO. OF UNITS	ZONED POP.	ACREAGE	PLAT STATUS	PLAT DESIGNATION
115	Single Family	1	4	0.510	Platted	Filing 1
116	Single Family	1	4	0.540	Platted	Filing 1
11 7	Single Family	1	4	0.440	Platted	Filing 1
118	Single Family	1	4	0.860	Platted	Filing 1
119	Single Family	1	4	0.390	Platted	Filing 1
120	Single Family	1	4	0.460	Platted	Filing 1
121	Single Family	1	4	0.380	Platted	Filing 1
122	Condominium Employee Apt.	9 I	27 3	0.106	Platted	Filing 1
123	Condominium Employee Apt.	1	3	0.141	Platted	Filing 1
124	Commercial	NA	NA	0.160	Not platted	Lot 124
125	DELETED	D	D	D	DELETED	DELETED
126	Hotel Employee Apt. Employee Dorm Commercial	120 2 16 NA	180 6 16 NA	2.700	Not platted	Lot 126
127	DELETED	D	D	D	DELETED	DELETED
126	Hotel Condominium Commerciai	200 26 NA	300 78 Nia	5.559	Platted	Replat & Rezone of Lot 128
152A	Condominium	8	24	0.401	Platted	Replat of Lot 152
1528	Condominium	6	18	0.367	Platted	Replat of Lot 152
1 52 C	Condominium	8	24	0.368	Platted	Replat of Lot 152

Telluride Company Zoning and Preliminary Plat Master Plan 1992

L O T NO.	FINAL ZONING & DESIGNATED USE	NO.OF UNITS	ZONED POP.	ACREAGE	PLAT STATUS	PLAT DESIGNATION
115	Single Family	1	4	0.510	Platted	Filing 1
116	Single Family	1	4	0.540	Platted	Filing 1
117	Single Family	1	4	0.440	Platted	Filing 1
118	Single Family	1	4	0.860	Platted	Filing 1
119	Single Family	t	4	0.390	Platted	Filing 1
120	Single Family	1	4	0.460	Platted	Filing 1
121	Single Family	1	4	0.380	Platted	Filing 1
122	Condominium Employee Apt.	9 I	27 3	0.106	Platted	Filing 1
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126	Hotel Employee Apt. Employee Dorm Commercial	120 2 16 NA	180 6 16 NA	2.700	Not platted	Lot 126
127	DELETED	D	D	D	DELETED	DELETED
126	Hotel Condominium	200 26	300 78	5.559	Platted	Replat & Rezone of Lot 128
152A	Condominium	8	24	0.401	Platted	Replat of Lot 152
1528	Condominium	6	18	0.367	Platted	Replat of Lot 152
1 52 C	Condosinius	8	24	0.368	Platted	Replat of Lot 152





2007 Rosewood PUD Current Zoning	units	total density		
Hotel	56	84		
Hotel Efficiency	19	38		
Condominium	67	201		
Employee Apt/Dorms	22	22		
Commercial	38,66	38,666 sq ft		
	164	345		

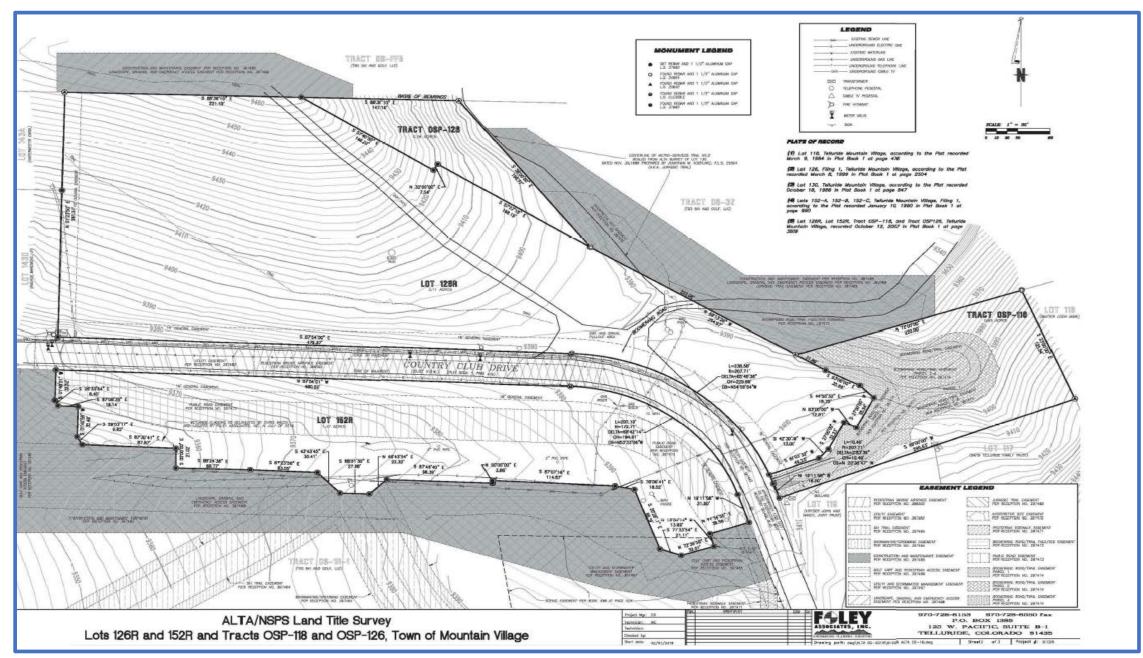
By 2007, through the course of land purchases and rezoning with the planned unit development (PUD) approval, this parcel of lots consisted of more condo units, fewer hotel units, and 38,666 square foot of designated commercial property with a combined density of 345 units.

2007 Rosewood PUD Zoning

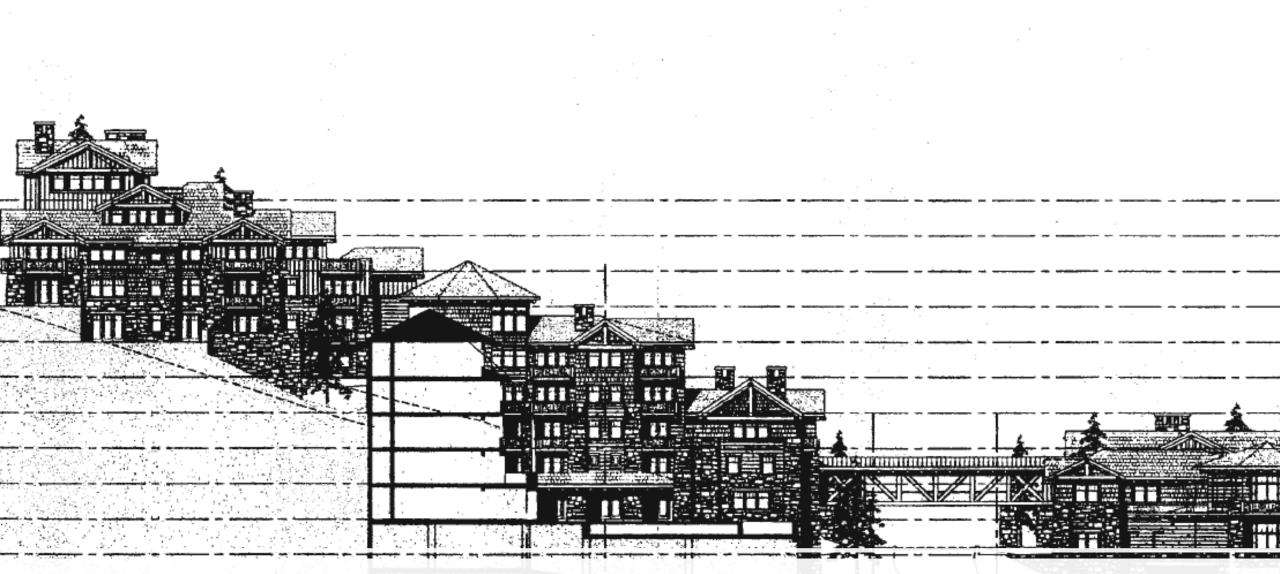
Historic Rosewood PUD

HARAN

Lots 126R and 152R; Tracts OSP-118 and OSP-126



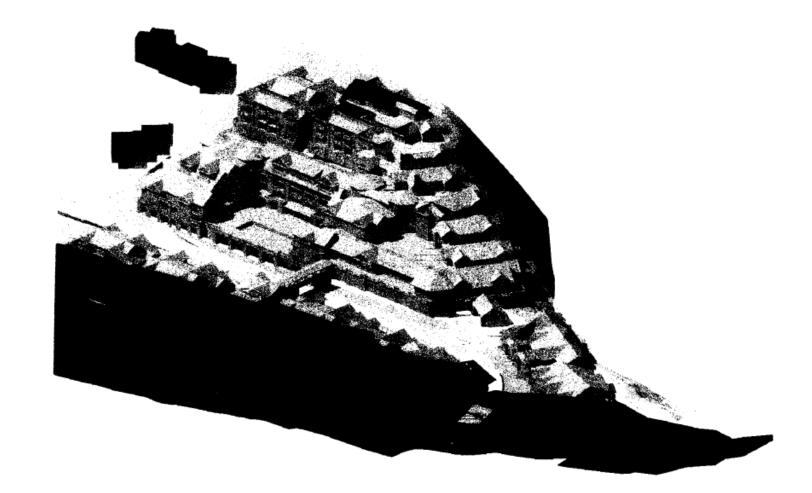




Site Section from Rosewood PUD

11

Massing and Height – Rosewood PUD



HEIGHT LIMIT STUDY

PUD Site Specific Allowances

- Increase maximum height for Lot 126R, Building A to increase height by 15 ft.
- Increase the maximum average height for Lot 126R and 152R by an average increase of 6.66 ft. on Bldg. A and 5.33 ft. on Bldg. B
- Variation to allow 51 tandem parking spaces
- Variation to Section 4-305 of the LUO to allow single family designation on former Lot 118 to be rezoned to hotel efficiency designation.
- Variation on Lot 126 to allow a portion of the building to be seen from San Miguel Canyon to be developed with a condominium zoning designation provided such units have an opportunity to b included in the rental pool.

Other PUD Allowances not liked to Public Benefit

- 56 Hotel Rooms
- 67 Condominiums
- 34,000 sq. ft of commercial space

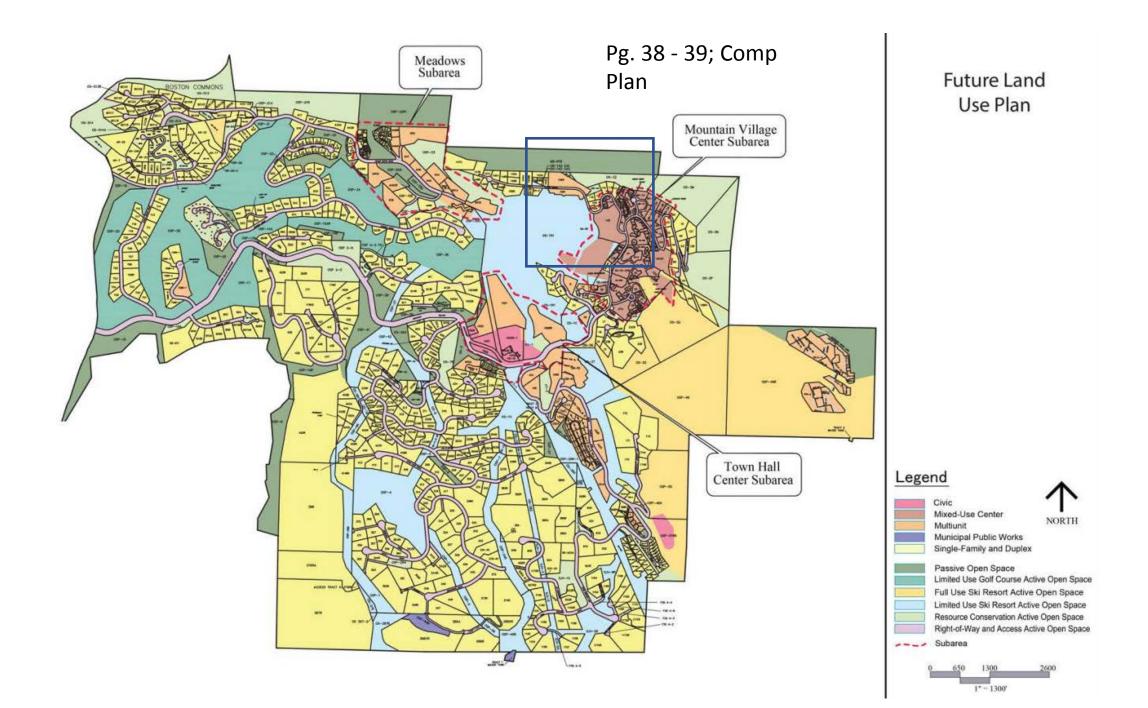
Other Guiding Documents

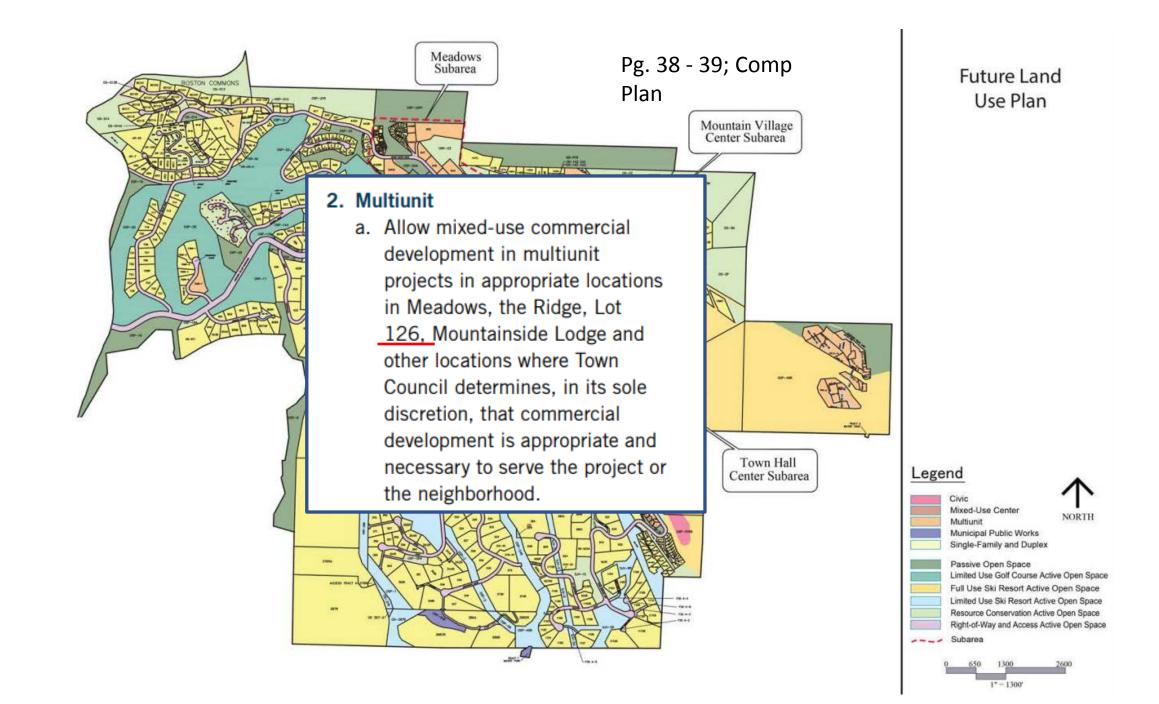
MOUNTAIN VILLAGE

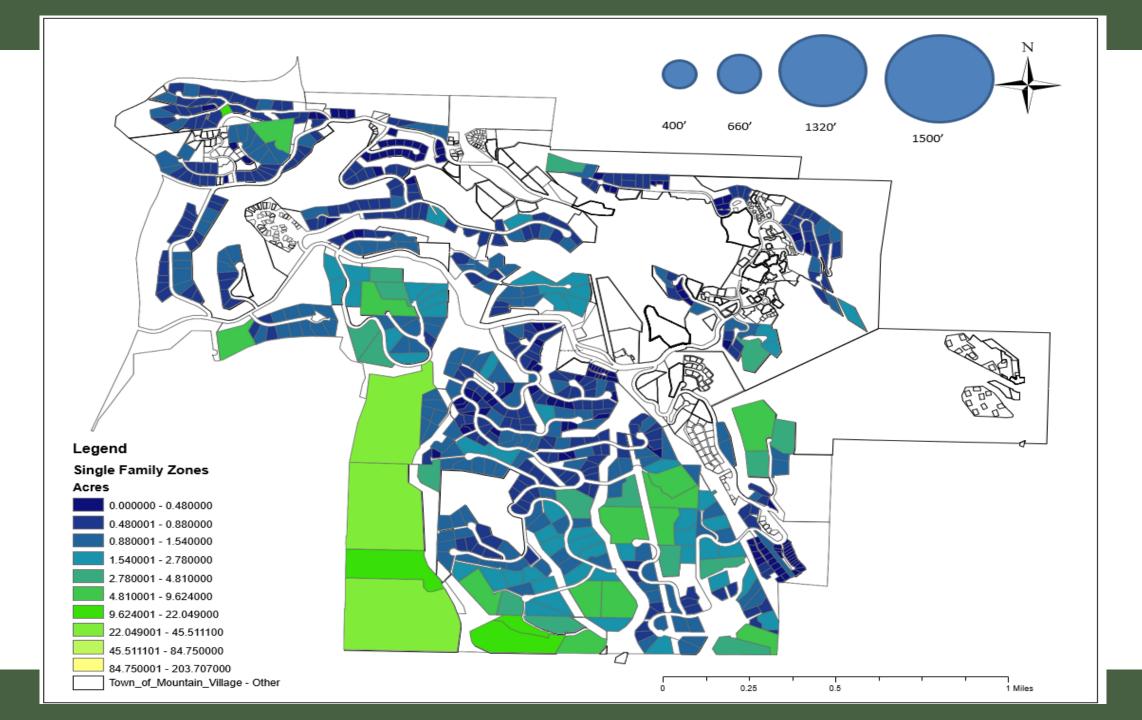
COMPREHENSIVE PLAN

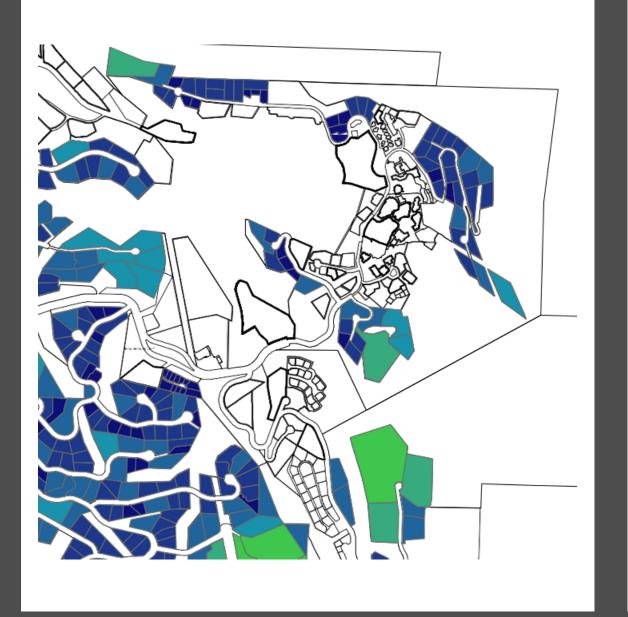
THE NEXT 30 YEARS

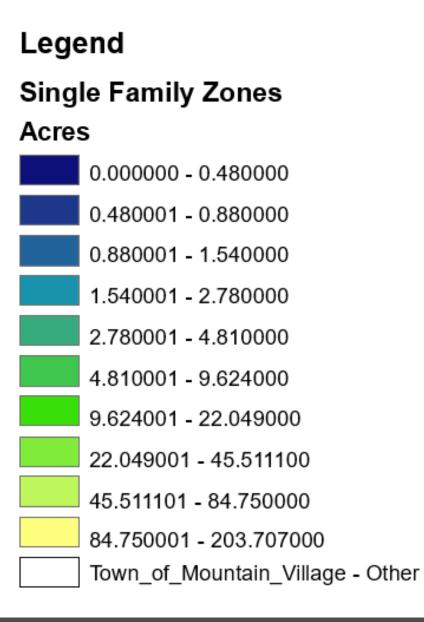
The Nuts & Bolts Historical Perspective Taking the Lead Mountain Village Vision Roadmap for the Future











Density Transfer and Rezone

Lot	Acreage	Zone District	Zoning Designation	Actual Units	Density Per Unit	Equiv. Units
Existing Pr	operty Dens	sity				
126R	3.11	Multi-family	Condominium	44	3	132
			Hotel	56	1.5	84
			Hotel Efficiency	19	2	38
			Employee Dorm	17	1	17
			Employee Apt.	5	3	15
			Commercial	34,001 sq. ft.		
152R	1.47	Multi-family	Condominium	23	3	69
			Commercial	4,655 sq. ft.		
OSP-118	0.65	Active OS	Open Space			
OSP-126	0.26	Passive OS	Open Space			
			Total Person Equivalent Density			355
Proposed I	Property De	nsity				
126R	3.11	Multi-family	Condominium	46	3	138
			Employee Apt.	2	3	6
			Commercial	3,000 sq. ft.		
152R	1.47	Multi-family	Condominium	21	3	63
OSP-118	0.65	Active OS	Open Space			
OSP-126	0.26	Passive OS	Open Space			
			Total Person Equivalent	Density		207
Density To	Be Transfer	red to the Densit	y Bank			
			Hotel	56	1.5	84
			Hotel Efficiency	19	2	38
			Employee Dorm Units	16	1	16
			Total Person Equivalent	Density		128

Density Transfer and Rezone

Lot	Acreage	Zone District	Zoning Designation	Actual Units	Density Per Unit	Equiv. Units
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			Hotel Efficiency	19	2	38
			Employee Dorm Units	16	1	16
			Total Person Equivalent	t Density		128



Lot 152 Design Review

Table 4. Project Summary

Geography and Zoning Require	ments			
	Existing/Requirement	Proposed		
Lot Size	North Site: 3.11 acres South Site: 1.47 acres	No Change		
Zone District	Multi-family Zone District	No Change		
Existing + Proposed Density	67 Condominium Units 56 Hotel Units 19 Hotel Efficiency Units 17 Employee Dorm Units 5 Employee Apartments 38,656 sq. ft. Commercial Space	67 Condominium Units 2 Employee Apartments 3,000 sq. ft. Commercial Area		
Maximum Building Height	53 feet for gabled roofs 68' Maximum Height for Building A	48 feet		
Average Building Height	48 feet + 5 feet for gabled roofs	48 feet		
Lot Coverage	65%	North Site: 38% South Site: 63%		
Setbacks North Site				
Front - South	16 feet (General Easement)	16 feet		
Rear - North	None Per PUD Development Plan	7' - 2" to 27'-11"		
Side - East	None Per PUD Development Plan	58+ feet		
Side - West	16 feet (General Easement)	16 feet		
Setbacks South Site				
Front - North	16 feet (General Easement)	16 feet		
Rear - South	None Per PUD Development Plan	0 feet to 17' - 9"		
Side - East	None Per PUD Development Plan	0 feet		
Side - West	None Per PUD Development Plan	5' - 1"		
Parking North Site				
Zoning Designation	Parking Requirement	Provided Parking		
Condominium	46 x 1.5 = 69 spaces			
Employee Apts.	2 x 1.5 = 3 spaces			
Commercial Area	1 space/500 sq. ft.; 3000/500 = 6 spaces			
Service Parking	1 space			
Total Parking	79 spaces	80 spaces		
Parking South Site				
Zoning Designation	Parking Requirement	Provided Parking		
Condominium	21 x 1.5 = 32 spaces			
Service Parking	1 space			
Total Parking	33 spaces	33 spaces		

Project Summary







Design Inspiration



Exterior Material Palette for Lot 152R

A. Fir SidingB. Hot Roll Steel CladdingC. Dry Stacked StoneD. Rough Sawn BeamsE. Simulated Steel



GRANDSTAND FIR - DOUGLAS FIR



HOT ROLLED STEEL CLADDING

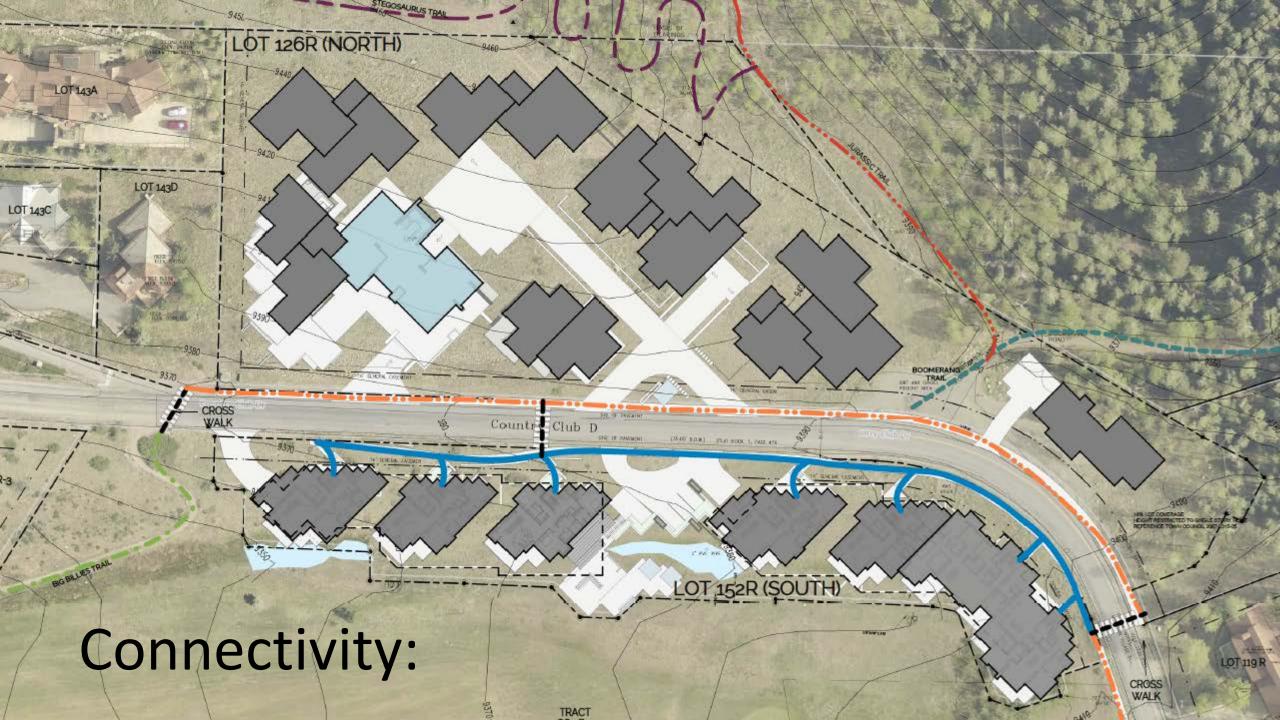


SIMULATED STEEL

STACK STONE

ROUGH SAWN BEAMS





Thank You

- John Miller; Senior Planner
- 970-369-8203
- ☑ johnmiller@mtnvillage.org
- 𝗞 Townofmountainvillage.org

TOWN OF MOUNTAIN VILLAGE DRAFT TRAILS MASTER PLAN

July 18. 2019

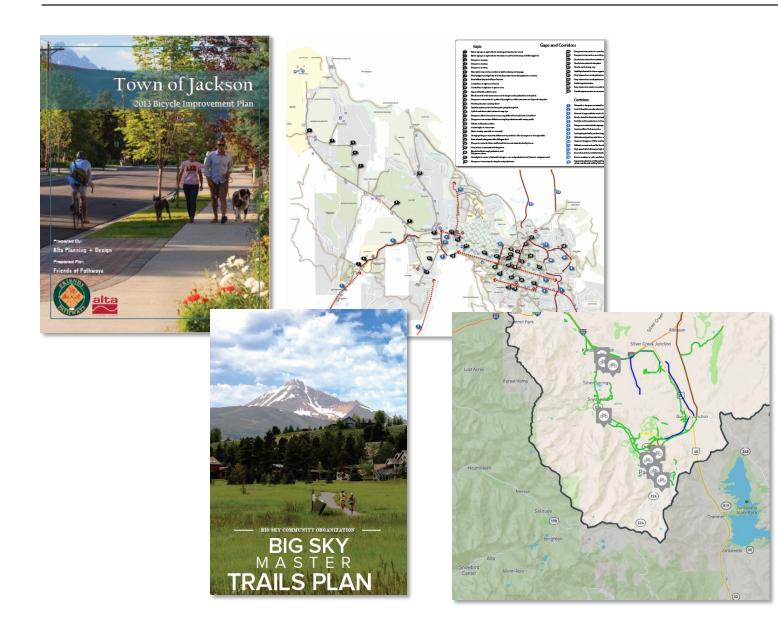
-BOULEVARD TRAIL





RESORT EXPERTISE





- Aspen, CO
- Glenwood Springs, CO
- Jackson, WY
- Big Sky, MT
- Park City, UT
- Mammoth Lake, CA
- Sun Valley, ID
- Lake Tahoe, CA

TRAILS



Trails come in all shapes and sizes:

- Hard surface trails
 - Paved
 - Concrete
- Soft surface trails
 - Crushed stone
 - Double track
 - Single track



HARD SURFACE TRAILS









Clockwise from Left:

- Paved
- Concrete
- Sidepath

SOFT SURFACE TRAILS









Clockwise from Left:

- Crushed Stone
- Double track
- Singletrack

BIKEWAYS AS ON-STREET "TRAILS"









Clockwise from Left:

- Bike Lane
- Shoulder Bikeway
- Shared Lane Marking

PROJECT STEERING COMMITTEE



- Jeff Proteau, Telluride Ski and Golf
- Garrett Brafford, TMVOA
- Patrick Berry, TMV Council
- Bob Gleason, Paragon / Bootdoctors
- Matt Zumstein, USFS
- Heidi Lauterbach, Telluride Mountain Club / Resident
- David Averill, SMART / Resident
- Max Cooper, San Miguel Bike Alliance
- Bill Kight, TMV
- Finn Kjome, TMV Public Works
- Michelle Haynes, TMV Planning and Development
- Jon Tracy, TMV Parks and Recreation
- Jim Loebe, TMV Parks and Recreation



MASTER PLAN STRUCTURE



- Outreach
- Introduction
- Existing Conditions
- Recommendations
- Implementation



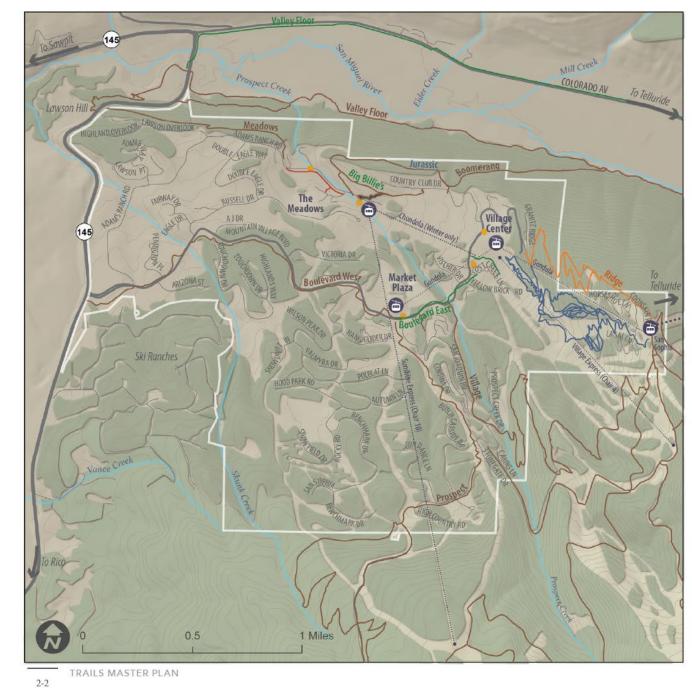


- Reviewed applicable planning documents like the Comprehensive Plan
- Identifies need and purpose
 - Desire for connectivity to Mountain Village hubs
 - Increasing demand for trails



A conceptual rendering from the Town Hall Subarea Plan envisions paved sidepaths along Mountain Village Blvd and a new community park (Image credit: AECOM)

EXISTING CONDITIONS



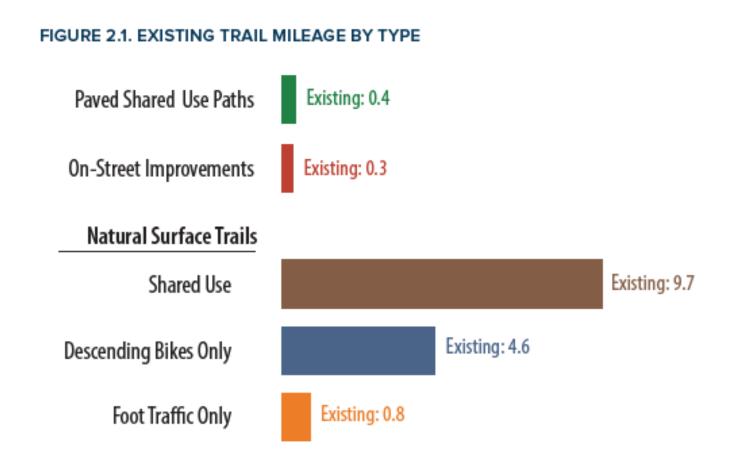


MAP 2.1 EXISTING TRAIL NETWORK*

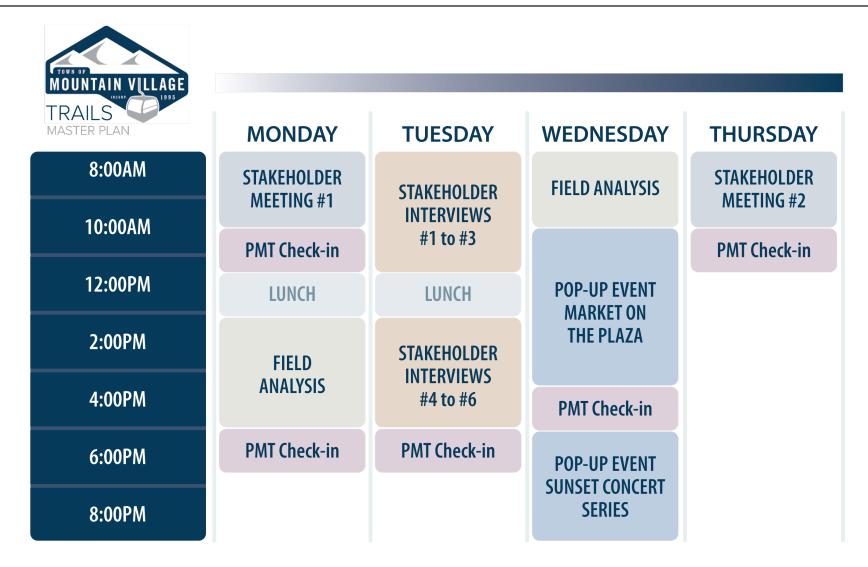
Bus Stop
 Gondola Station
 Contour Line (100 feet)
 Forest Cover
 Town of Mountain Village
 Shared Use Path
 On-Street Improvements
 NATURAL SURFACE TRAILS
 Shared Use
 Descending Bikes Only
 Foot Traffic Only

*Trails depicted in this map that are outside of the Mountain Village municipal boundary are not included in trail mileage mentioned elsewhere in this plan.







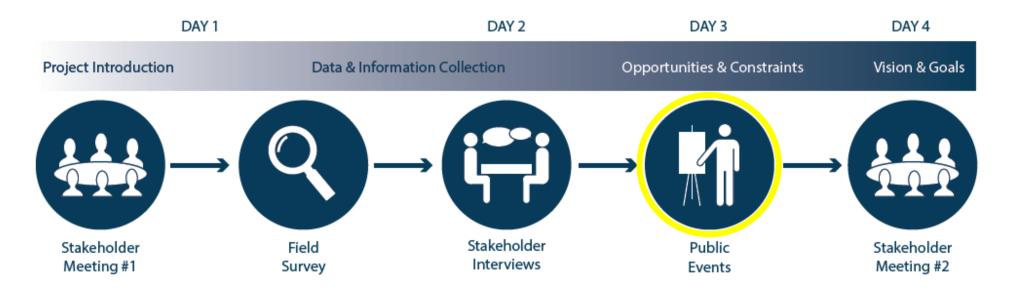






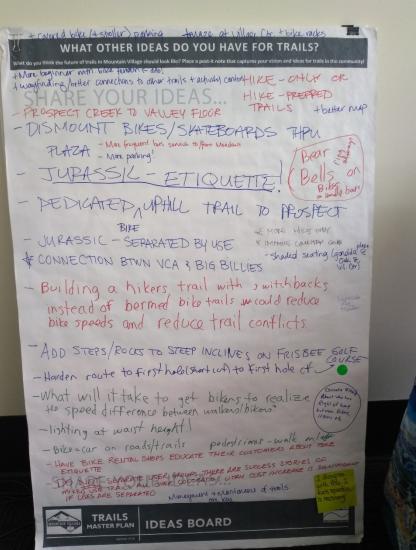
Town of Mountain Village Homeowners' Association Telluride Mountain Club San Miguel Authority for Regional Transportation (SMART) Town of Mountain Village Council US Forest Service San Miguel Bike Alliance Town of Mountain Village Planning Division Boot Doctors (Local Bike Rental Business/Outfitter) Telluride Sports (Local Bike Rental Business/Outfitter)





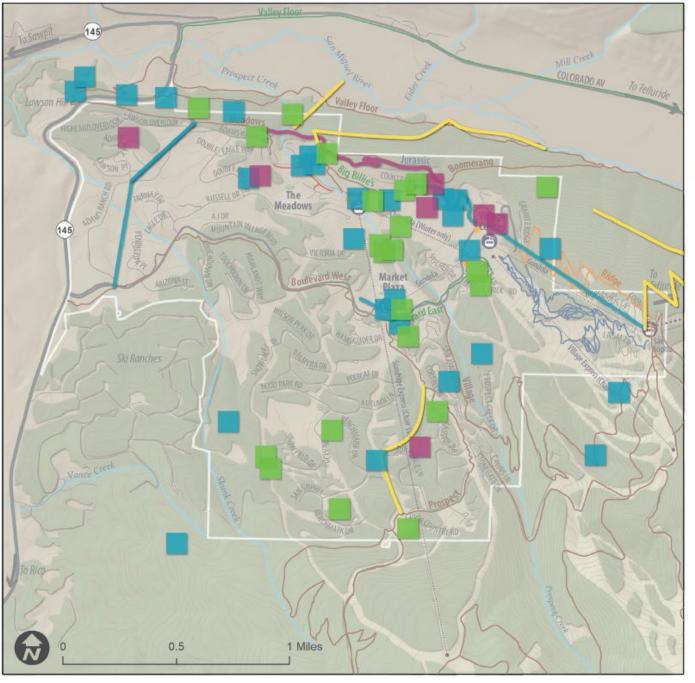














MAP 3.1 PUBLIC INPUT*



ONLINE INPUT COMMENTS

----- Walking

Bicycling

 General Suggestion
 *Trails depicted in this map that are outside of the Mountain Village municipal boundary are not included in trail mileage mentioned elsewhere in this plan.

CONSTRAINTS



2

Boulevard Trail ends at CO 145 with no connections other than the highway.

Bicyclists trying to reach the Valley Floor and Telluride often tra along CO 145, a high-speed, heavily trafficked highway with multiple blind spots and narrow shoulders, creating potentially hazardous situations.

3 Trail users wishing to access Lawson Hill must cross high-speec highway traffic at a blind curve.

Adams Ranch Rd is used frequently by pedestrians and bicyclists but has no dedicated space for non-motorized users.

5 There are frequent user conflicts on Jurassic Trail between downhill bicyclists and other trail users.

6 Country Club Road and Mountain Village Boulevard lack comfortable bicycle and pedestrian accommodations connecting Village Center to Jurassic Trail, Big Billies , and The Meadows.

The golf course is an obstacle to connectivity between the Meadows and the Village Center and Town Hall/Market Plaza.

8 Boomerang is one of the few trail connections to Telluride, but is uncomfortable even for experienced mountain bikers due to steep and rocky terrain.

9 High volumes of mountain bikers entering the Heritage Plaza create conflicts with pedestrians.

San Joaquin and Benchmark have moderate levels of bikers and walkers but lack dedicated facilities.

High speed mountain bikers on Village Trail often conflict with hikers or uphill users.

No intuitive connection between Mountain Village Center and Boomerang / Meadows / Big Billies



OPPORTUNITIES



A historic railroad bench above CO 145 may provide sufficient space for a new trail.

2 The Boulevard Trail is the spine of the community trail system that provides connections to other trails and activity centers and is a comfortable route for novice bicyclists.

- **3** The Ski Ranches trail network offers potential connections.
- The informal Stegosaurus trail represents a potential solution to eliminate conflicts between bicyclists and hikers on Jurassic Trail.

5 Non-TSG privately owned space may afford additional local and regional trail connections



SURVEY AND ONLINE INPUT MAP



Top 3 Trail-Related Activities	Top 3 Factors Preventing Trail Use
Hiking (82%)	Lack of wayfinding signage (32%)
Walking (51%)	Lack of access points (31%)
Intermediate Bicycling (49%)	Trail grade (30%)
Of respondents	
87% would like more trails in Mounain Village 67% consider natural surface friendly trails to be very importa	moderate to difficult trails



GOAL: Safety



Ensure that trail users feel safe and protected when on Mountain Village Trails.

Objective 2.1

Manage and design trails to limit conflicts between non-motorized trail users.

Objective 2.2

Design trail and roadway intersections to maximize the safety of trail users.

GOAL: Recreation

Provide a variety of year-round trail experiences র্তৃত্য that server users of all ages and abilities.

Objective 3.1

Develop a system of trails that provides transportation and recreation opportunities for varying types of trail users (hikers, mountain bikers, Nordic skiers, etc.) and ability levels.

Objective 3.2

Develop a trail system that provides transportation and recreation opportunities through all seasons.

GOAL: Partnerships

•	•
U	~5

Collaborate and maintain partnerships with neighboring jurisdictions, Telluride Ski and Golf, and federal agencies to realize shared interests regarding trails.

Objective 6.1

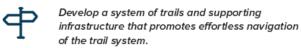
Pursue collaborative funding strategies to support implementation of the trail system.

Objective 6.3

Coordinate with partners to promote development of the regional trail network.

Objective 6.2 Seek out collaborative solutions that protect the interests of all partners whenever possible.

GOAL: Navigation



Objective 4.1

Provide seamless connections to destinations with consistent and recognizable infrastructure.

Objective 4.2

Develop a comprehensive wayfinding signage system that guides bicyclists and pedestrians throughout Mountain Village.

GOAL: Sustainability



Develop a sustainable trail system that respects and benefits Mountain Village's unique alpine environment.

Objective 5.1

Develop a trail system that encourages people to walk or bicycle for transportation instead of driving.

Objective 5.2

Construct and maintain trails according to sustainable trail planning and construction best practices to limit environmental impacts.



GOAL: Safety



Ensure that trail users feel safe and protected when on Mountain Village Trails.

Objective 2.1

Manage and design trails to limit conflicts between non-motorized trail users.

Objective 2.2

Design trail and roadway intersections to maximize the safety of trail users.

GOAL: Recreation

Provide a variety of year-round trail experiences র্তৃত্য that server users of all ages and abilities.

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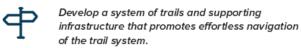
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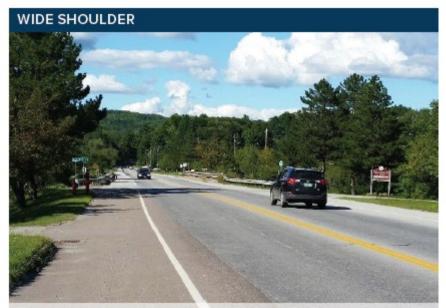
Boulevard Trail East is a shared use path that is also considered a sidepath because it is adjacent to Mountain Village Blvd.



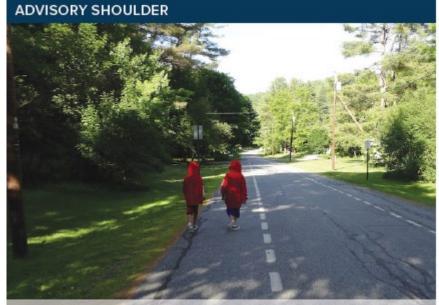
Big Billie's Trail is a natural surface trail that is currently open to all non-motorized users.

- Shared Use
- Foot Traffic Only
- Descending Bikes Only
- Uphill Bike / Multi-directional Hike

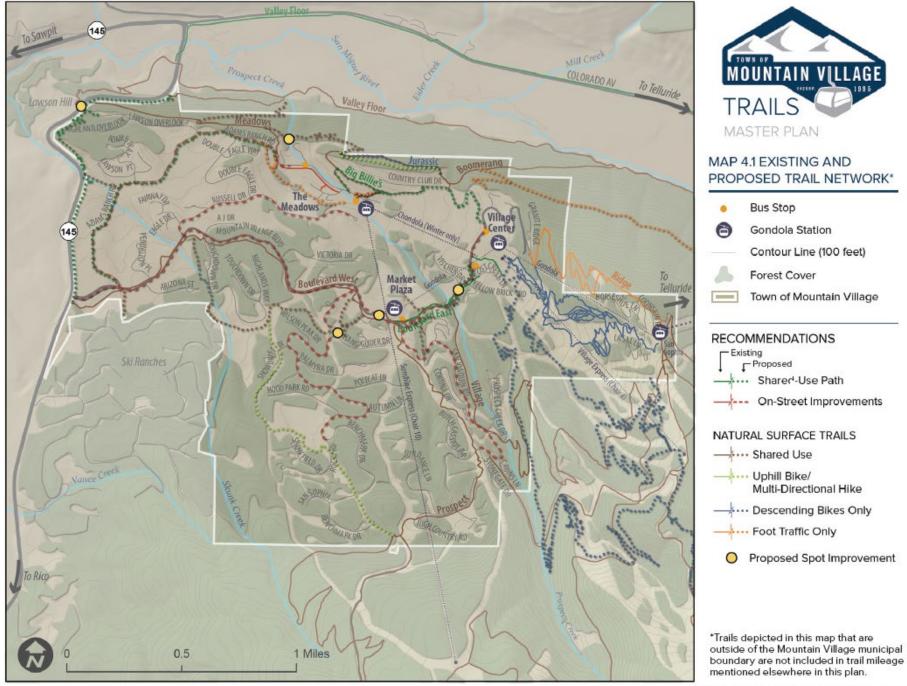




Wide paved shoulders provide pedestrians and bicyclists with usable space outside of the vehicle travel lane.



Advisory shoulders prioritize shoulder space for pedestrians and bicyclists on narrow roads.





boundary are not included in trail mileage mentioned elsewhere in this plan.



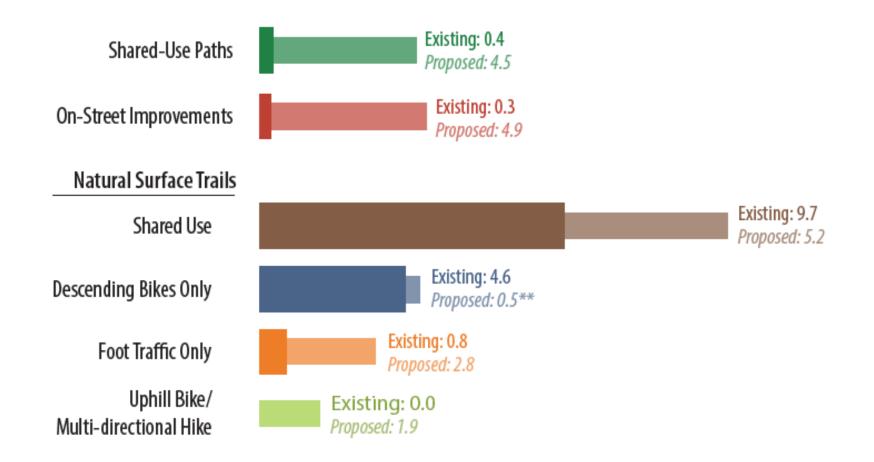




TABLE 4.1 NATURAL SURFACE TRAIL IMPROVEMENTS, CONTINUED

Trail ID	Trail Name	Trail Type	Description	Tread Width	Length (miles)	Stakeholders/ Partners
NS-7	O'Reilly Trail	Natural Surface - Foot Traffic Only	A foot traffic-only, natural surface trail connecting Mountain Village to the Town of Telluride. Trail could follow the old mine access via the historic O'Reilly Trail alignment. Coordination required with the USFS, TSG, and Town of Telluride.	40"	1.6	TSG, USFS, TOT
NS-8	Elk Pond Loop	Natural Surface- Shared Use	Natural surface trail connecting Elk Pond and the future community park to Russel Dr. Low angle trail provides a beginner-level hiking and mountain biking experience on a trail that cannot be shuttled via the gondola. Boardwalks may be required in some instances due to wetlands.	40"	1.5	TSG
NS-9	Boulevard Trail (renovation project)	Natural Surface- Shared Use	Improve the existing Boulevard Trail to a consistent 8'-0" tread width throughout the entirety of the natural surface section from SR-145 to Market Plaza.	8'-0"	1.9	TSG
NS-10	Tristant Trail	Natural Surface - Shared Use	Natural surface trail from the existing Bear Creek Lodge trail to the Tristant development. Trail would serve as a short-cut to Mountain Village Boulevard and an alternative to walking along San Joaquin.	40"	<0.1	TMVOA
NS-11	Ski Ranches Connector	Natural Surface- Shared Use	Construct a shared use natural surface trail from the Boulevard Trail to the cul-de-sac at the end of Meadow Dr. in the Ski Ranches. Coordinate with Ski Ranches to determine if connection is desired and feasible.	40"	0.1	Ski Ranches
NS-12	Boulevard to VCA	Natural Surface- Shared Use	Construct a shared use natural surface trail between the VCA and the Boulevard Trail across the Double Cabin ski run. Trail should avoid or construct boardwalk over any wetlands present. Existing social trail between VCA / Station Village parking garage and Mountain Lodge should be decommissioned.	40"	0.1	TSG
NS-13	Emergency Access Trail	Natural Surface- Shared Use	Construct a shared use natural surface trail along the proposed emergency access road connecting Adams Ranch Road to SR-145.	~10'	0.2	CDOT
NS-14	Meadows Hiking Trail- Connector	Natural Surface- Foot Traffic Only	Natural surface foot traffic only trail connecting Adams Ranch Road and Meadows Trail. Trail should be routed through the trees to limit visibility and exposure to golf course operations	30"	0.2	TSG, Adjacent apartments
NS-15	Banner Trail	Natural Surface- Shared Use	Natural surface shared use trail connecting Meadows Trail to the Upper Valley Floor trail. Trail would formalize and improve existing social trail that exists. This "rogue" trail is currently located on privately held open space.	40*	0.5	SMVC, USFS, TOT
NS-16	Big Billies- Hiking Connector (renovation)	Natural Surface- Foot Traffic Only	Improve and rehabilitate the existing steep section of Big Billies. Change the trail management to Foot Traffic only. Add stairs and crusher fines gravel to improve the commuting function of the trail.	30"	0.2	TSG
NS-17	Jurassic (renovation project)	Natural Surface- Descending Bikes Only	Change the management of Jurassic to support downhill bikes only. Hikers and uphill bicyclists (eastbound) will be accommodated via a new trail (Stegosaurus, NS-6) slightly upslope from Jurassic.	40"	0.5	TSG

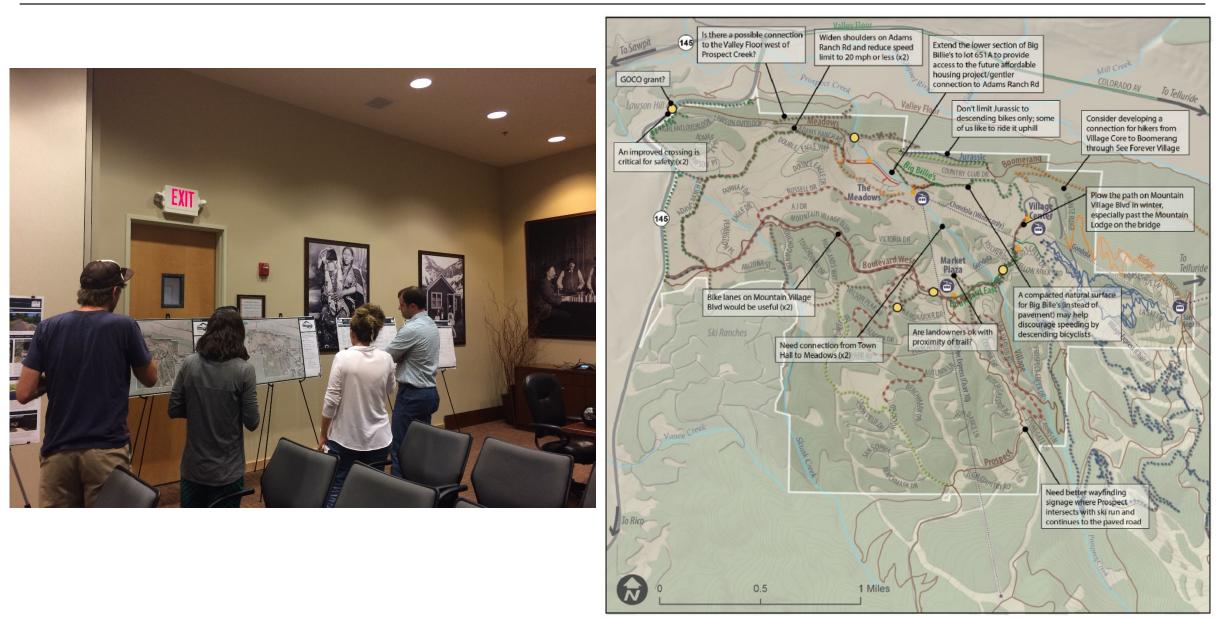


Policy Recommendations

- Heritage Plaza Dismount Zone*
- Comprehensive Trail Wayfinding System*
- Comprehensive and coordinated trail etiquette campaign
- All-season trail system
- Trail amenities- bike racks, repair stations, etc...
- Micro-mobility ordinance

2ND PUBLIC MEETING

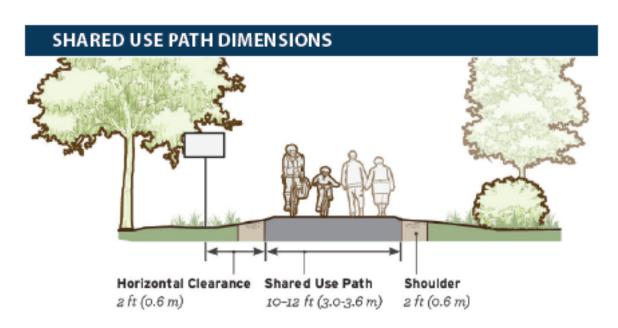


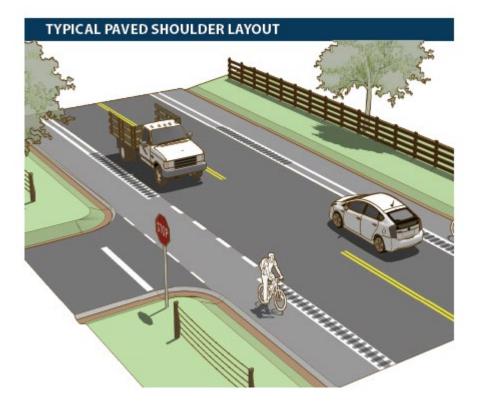


IMPLEMENTATION



Design Guidelines







Maintenance Recommendations

TABLE 5.1 SHARED USE PATH AND SIDEPATH ROUTINE MAINTENANCE

Maintenance Activity	Function	Frequency	Est. Annual Cost (per mi.)
Path sweeping	Keep paved surfaces debris free	Twice annually (once in spring and once in fall)	\$140 (x2)
Litter and trash removal	Keep path clean and maintain consistent quality of experience for users	Annually, or as needed	\$70
Mowing path shoulders (native opens space areas)	Increases the effective width of the path corridor and helps prevent encroachment	Twice annually, in late spring and mid- to late-spring	\$100 (x2)
Tree and brush trimming	Eliminate encroachments into path corridor and open up sight lines	Annually, or less frequently as needed	\$100
Weed abatement	Manage existence and/or spread of noxious weeds, if present	Twice annually, in late spring and mid to late summer	\$140 (×2)
Safety Inspections	Inspect path tread, slope stability, and bridges or other structures	Annually	\$20
Snow removal/grooming	Limited to sections of the path where year-round access is desired	As needed (assume 20 events)	\$480
Sign and other amenity inspection/replacement	Identify and replace damaged infrastructure	Annually (assume 2 sign replacements)	\$100
Crack sealing and repair	Seal cracks in asphalt to reduce long term damage	Annually	\$250

PHASE I

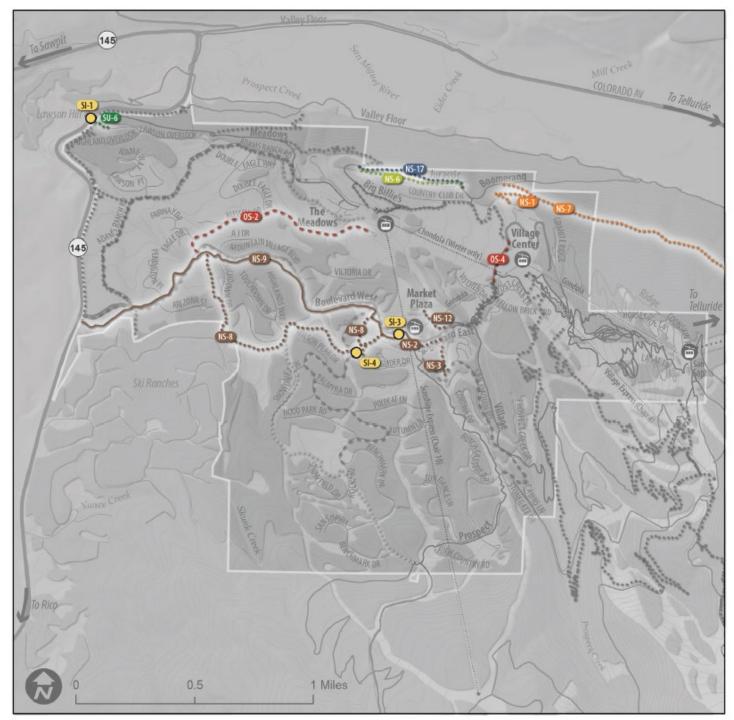
The projects identified for Phase I are those which are considered to be most critical to meet immediate needs. Ideally, Phase I will be completed in one to three years.

TABLE 5.5 PHASE I IMPROVEMENTS

Trail ID	Trail Name	Improvement Type	Length	Planning-Level
			(miles)	Cost
NS-1	See Forever Hiking Trail Connector	Natural Surface- Foot Traffic Only	0.3	\$12,672
NS-2	Bear Creek to Market Plaza	Natural Surface - Shared Use	0.1	\$4,224
NS-3	Bear Creek Extension	Natural Surface - Shared Use	0.1	\$4,224
NS-6	Stegosaurus	Natural Surface- Open to All Uphill Users/Downhill Bikes Prohibited	0.5	\$21,120
NS-7	O'Reilly Trail	Natural Surface- Foot Traffic Only	1.6	\$67,584
NS-8	Elk Pond Loop	Natural Surface- Shared Use	1.5	\$63,360
NS-9	Boulevard Trail (renovation project)	Natural Surface-Shared Use	1.9	\$40,128
NS-12	Boulevard to VCA	Natural Surface-Shared Use	0.1	\$4,224
NS-17	Jurassic (renovation project)	Natural Surface-Descending Bikes Only	0.5	\$0**
SU-6	Lawson Hill Connector	Shared Use Path (paved)	0.1	\$105,600
OS-2	Russell Dr	Shoulder Widening/Advisory Shoulders†	0.9	\$685,555
OS-4	Mountain Village Blvd to Country Club Dr	Advisory Shoulders (interim recommendation)	0.2	\$1,478
SI-1	SR-145 Grade-separated trail crossing	Grade-separated trail crossing	n/a	\$2,000,000
SI-3	Boulevard Trail Undercrossing	Construct a new trail undercrossing from the proposed park at Elk Pond to Town Hall consistent with the Town Hall small area plan.	n/a	\$2,000,000
SI-4	Elk Pond Trail Undercrossing	Construct a trail undercrossing below Benchmark to facilitate the proposed Elk Pond Trail.	n/a	\$800,000
Phase I To	otal			\$5,810,170

*Reconstruction assumed to be \$4.00/LF

**Management change only *One-third of project assumed to require shoulder widening

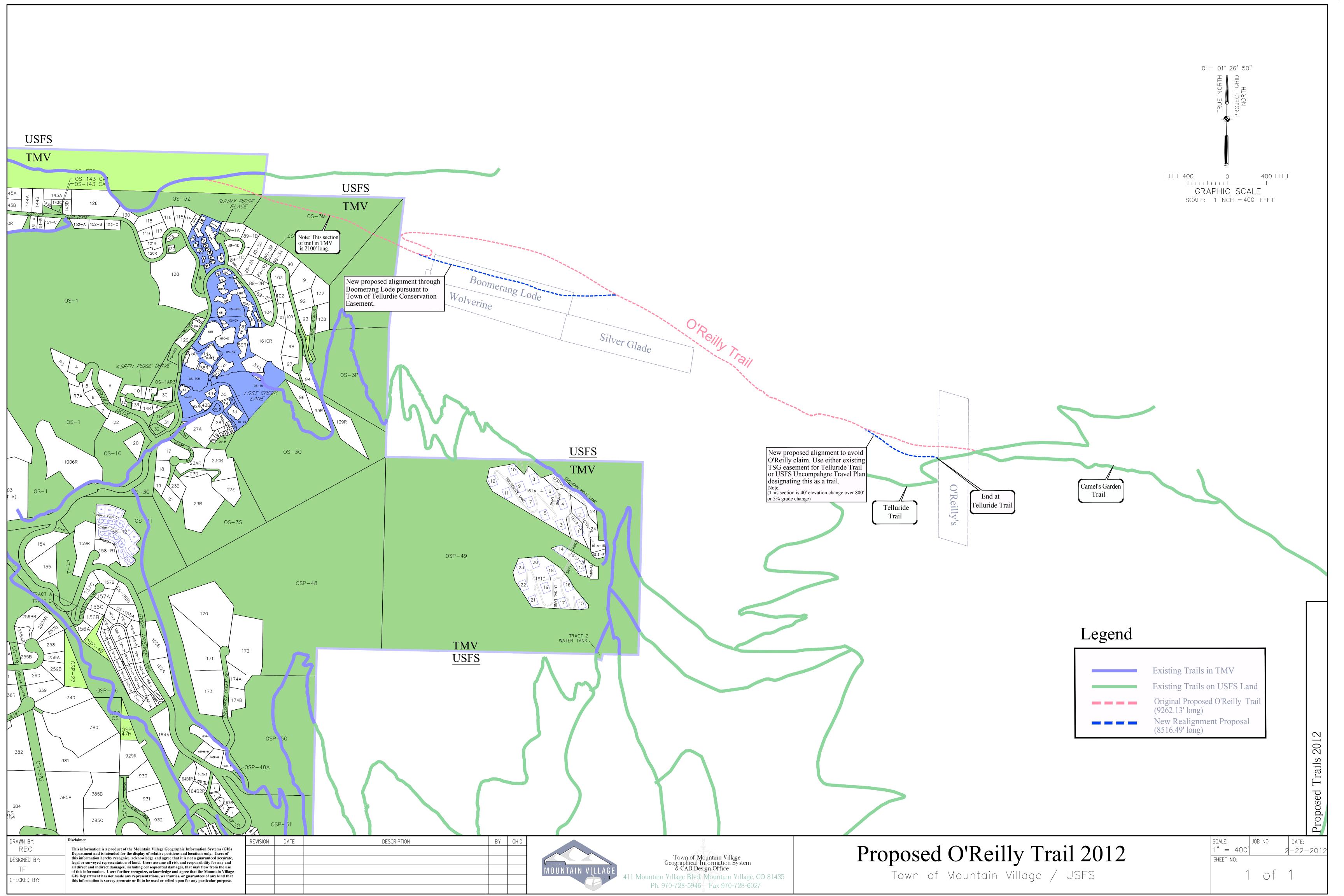


TOWN OF MOUNTAIN VILLAGE DRAFT TRAILS MASTER PLAN

-BOULEVARD TRAIL









Town of Mountain Village

VCA Phase IV

49 Unit Apartment Expansion

Proposal:

 Mountain Village Housing Authority is requesting to build two employee apartment buildings with a total of 49 additional employee units.

- Design Review: Approved July 11, 2019
- Town Council: First Reading of Density Transfer and Rezone to be heard July 18, 2019
- Town Council: Variance to be heard July 18, 2019

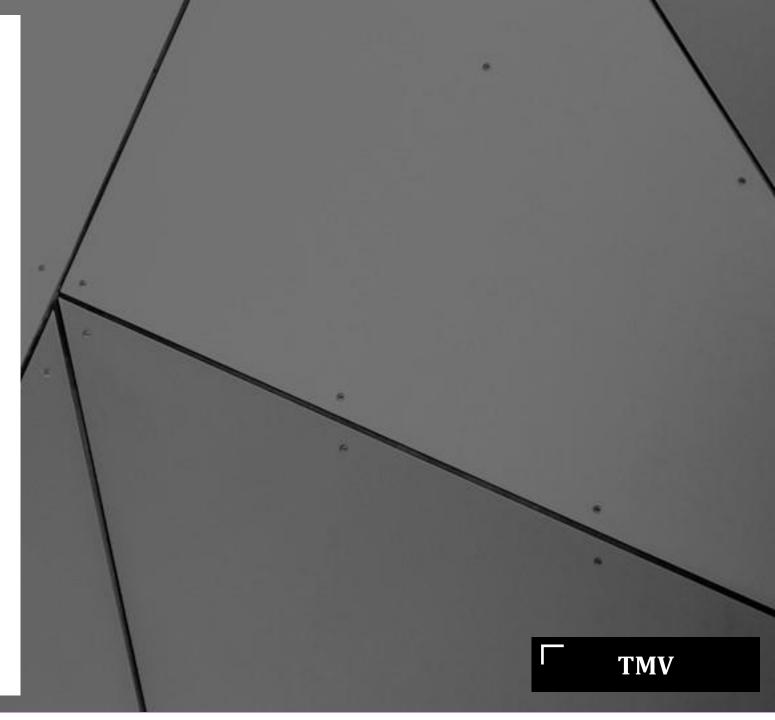


The buildings are referred to as the "East Building" and "West Building"





Density Transfer and Rezone



Density Transfer / Rezone

The Town is able to create density not subject to our county mandated density limits



- Envisioned by Comprehensive Plan
- Clustered due to site constraints



- O Current Site Density
- Remaining 8 Density Units are on 1005R

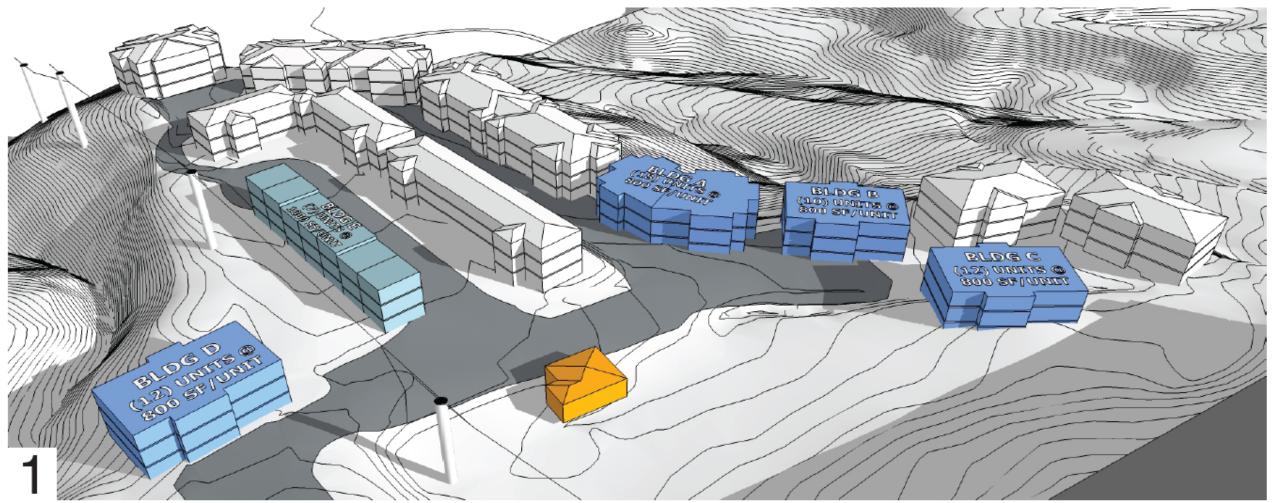
VCA Property	Existing Density Employee Apartment Unit Designations	Added Density Unit Designations	Total Density Unit Designations
Lot 1001R	192	42	234
Lot 1005R	30	8	38
Total Combined	222	50	272

Lot Overview and History



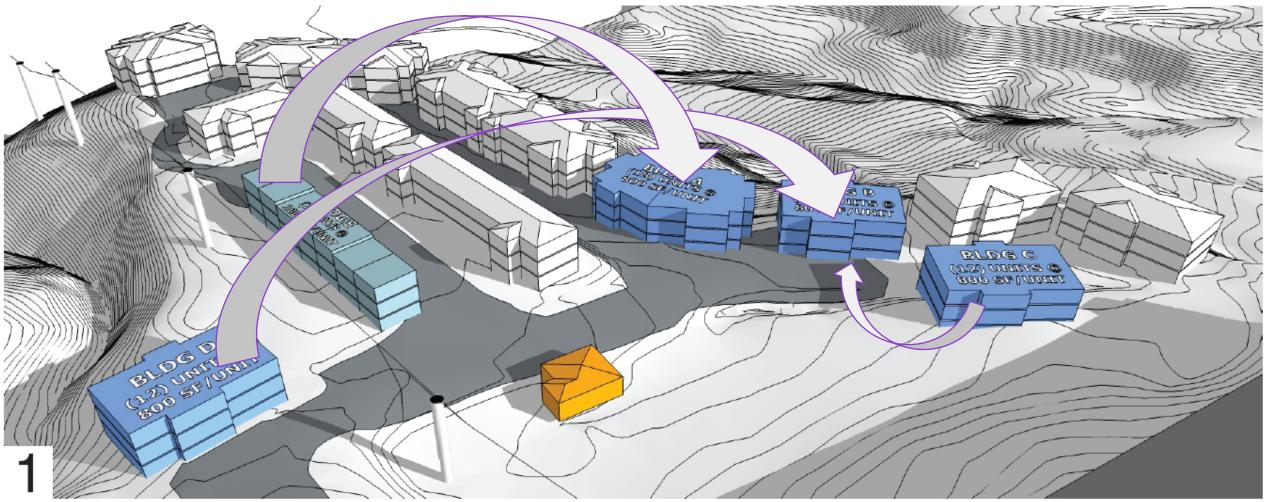






South West Birdseve Perspective



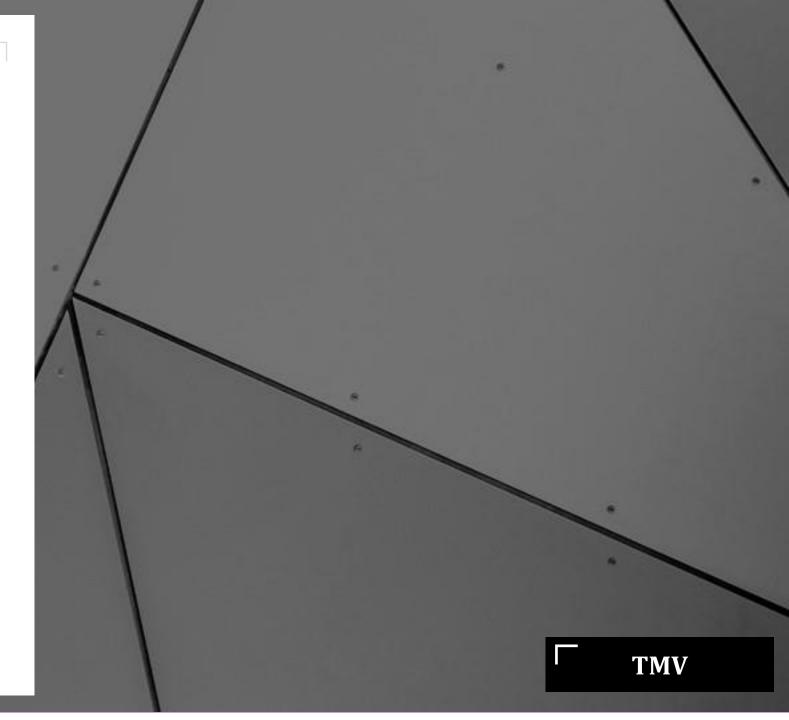


South West Birdseve Perspective

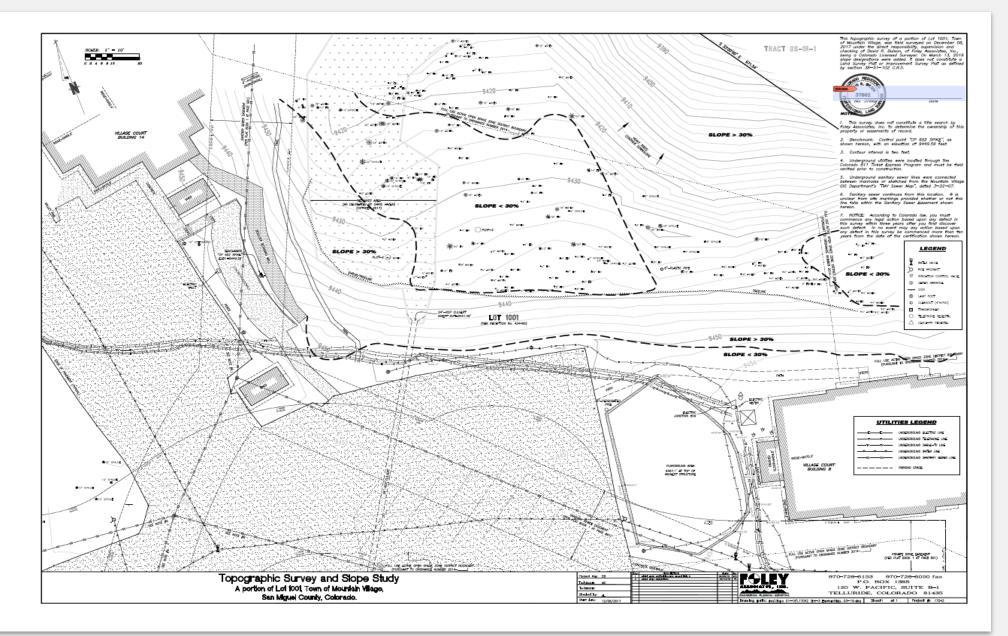


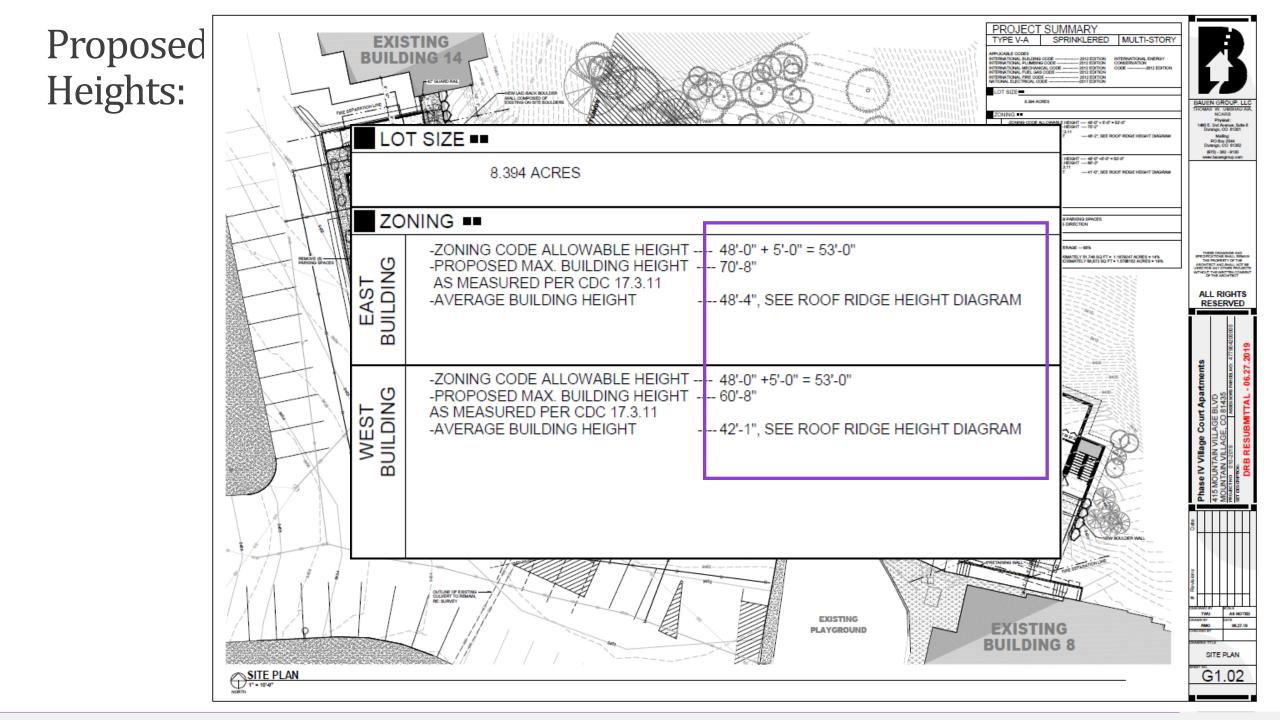


East and West Building Variances



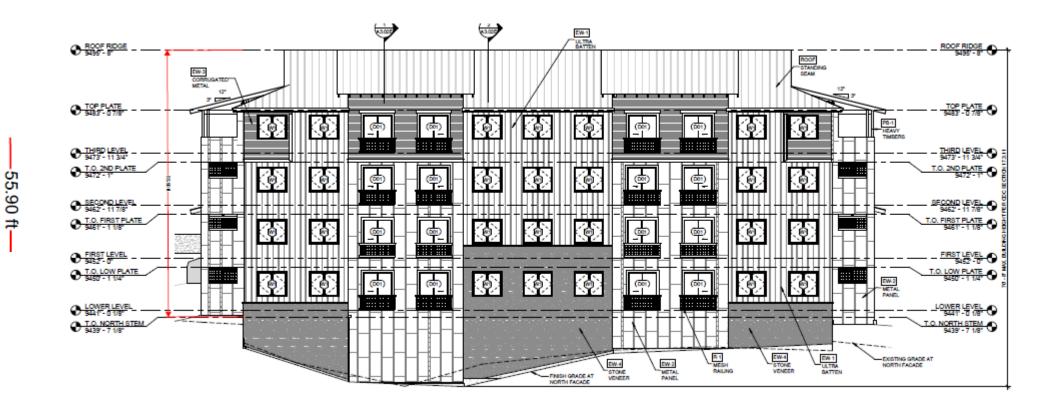






Building Height

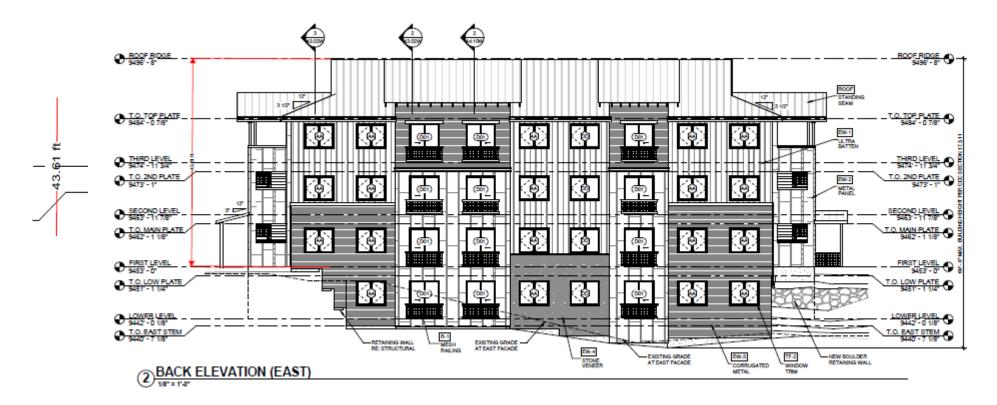
Both the East and West Buildings exceed the CDC allowance for height and will require a variance



East Elevation – Max = 70'-8"

Building Height

Both the East and West Buildings exceed the CDC allowance for height and will require a variance



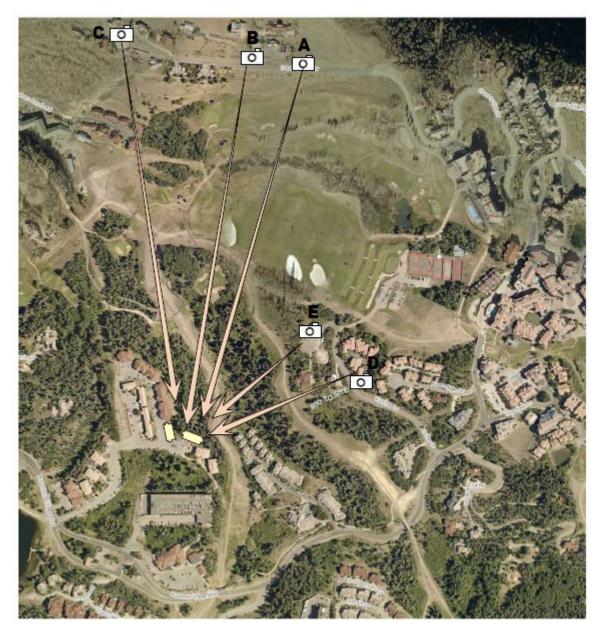
West Elevation – Max = 60'-8''



14

Viewshed Analysis

Views from adjacent properties



VIEWS TO SITE FROM KEY LOCATIONS

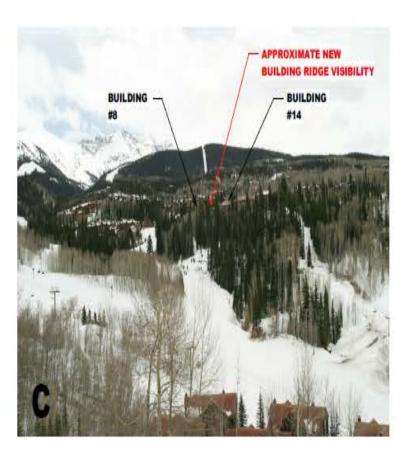


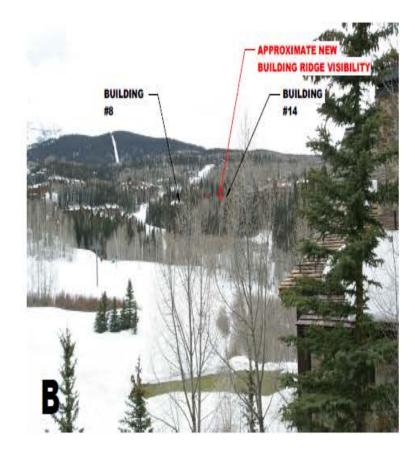


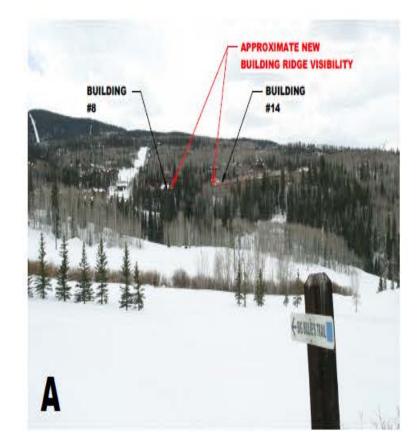


Viewshed Analysis

Views from adjacent properties



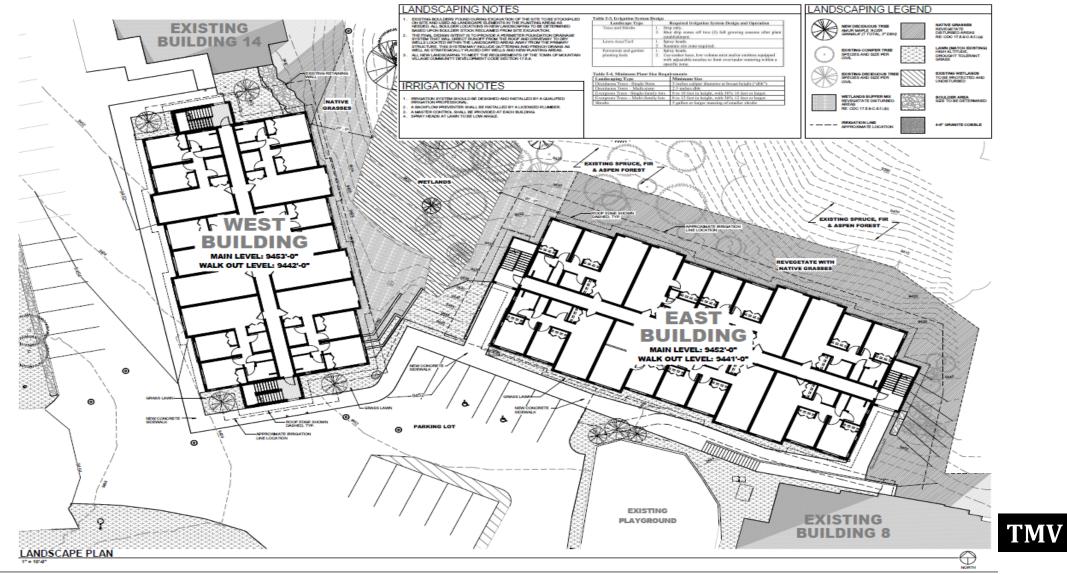




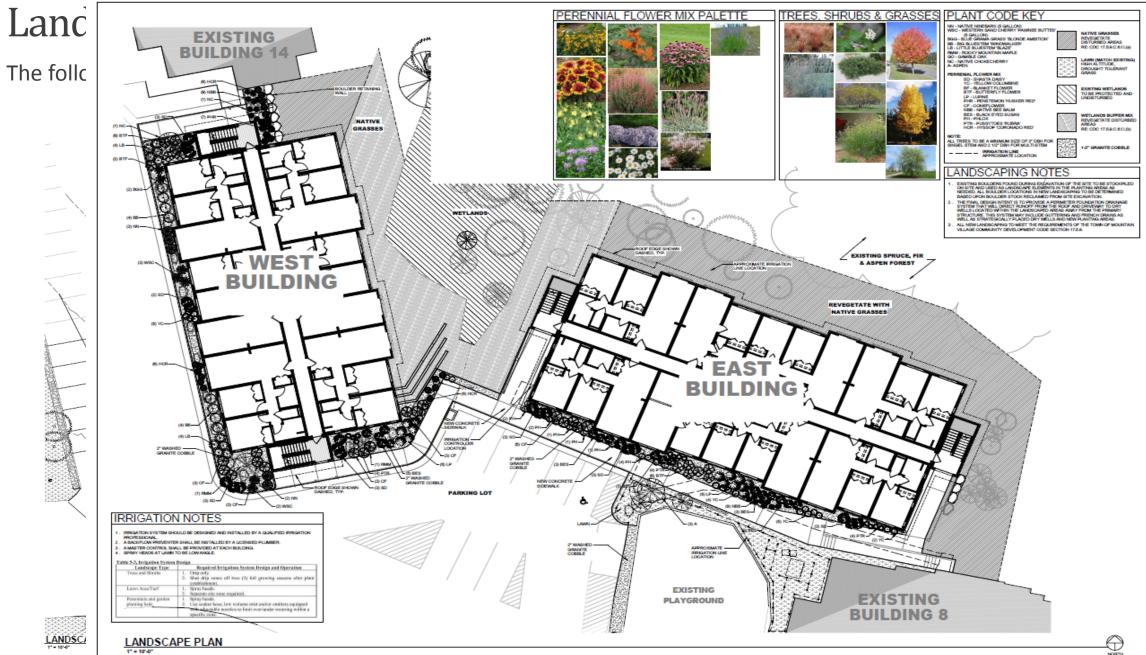


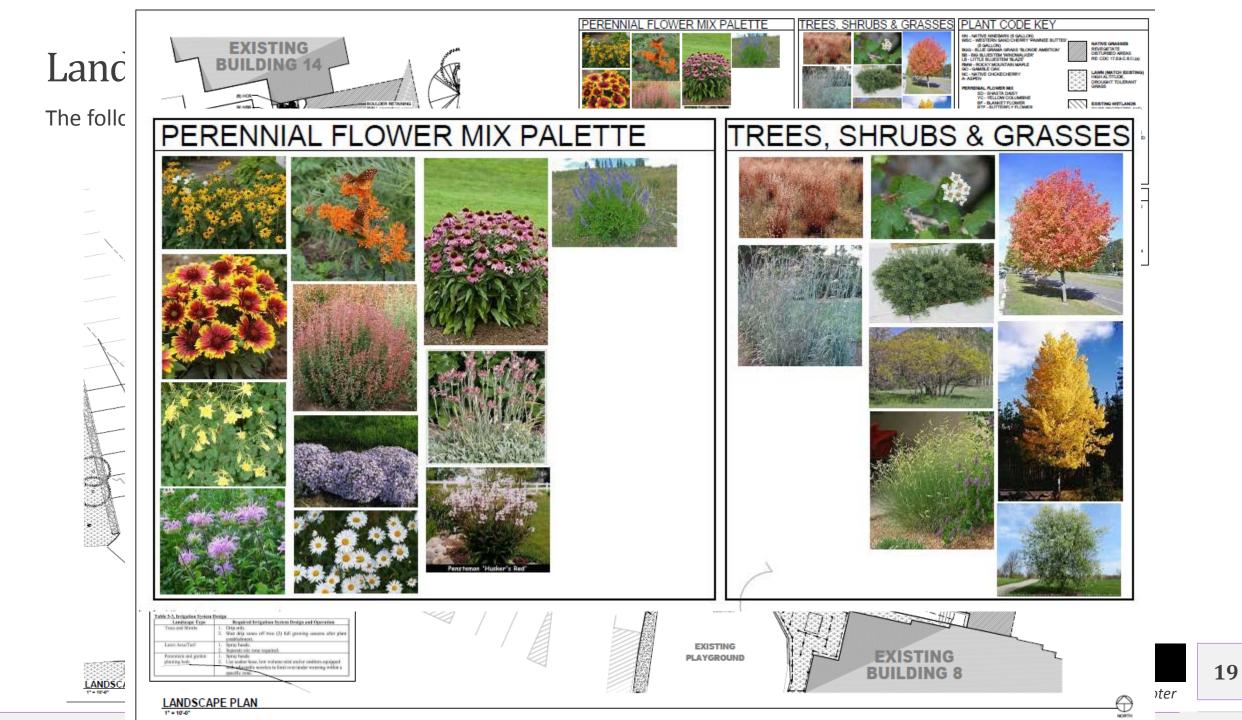
Landscaping Plan

The following is the proposed Landscaping Plan



17





TMV

Thank You

- John Miller; Senior Planner
- 970-369-8203
- ⊠ johnmiller@mtnvillage.org
- 𝗞 Townofmountainvillage.org

