

Business and Government Activity Report

	For		ending: July 3				
	2()15	2014		Variance		
Activity		MONTH	YTD	MONTH	YTD	Variance	Variance %
Cable/Internet		1	7	1	-		
# Residential & Bulk Basic Cable		935	<u> </u>	926	<u> </u>	9	1.0%
# Premium Channel Residential & Bulk	Subscribers	490		485	<u> </u>	5	1.0%
# Digital Subscribers		300	<u> </u>	310	<u>.</u>	(10)	-3.2%
# Internet Subscribers		1,663	<u></u>	1,614	<u> </u>	49	3.0%
Average # Phone Subscribers		92		93		(1)	-1.1%
Village Court Apartments		ı	•	ı	•		,
Occupancy Rate	%	100.00%	99.23%	93.69%	94.08%	5.15%	5.5%
# Vacated Units		0	17	13	96	(79)	-82.3%
# Work Orders Completed		49	248	38	256	(8)	-3.1%
# on Waiting List		126		42		84	200.0%
Public Works							
Service Calls		398	2,562	465	2,657	(95)	-3.6%
Snow Fall	Inches	0	104	0	143	(39)	-27.3%
Snow Removal - Streets & Prkg Lots	Hours	0	1,691	0	2,227	(536)	-24.1%
Roadway Maintenance	Hours	396	1,876	627	2,824	(948)	-33.6%
Water Billed Consumption	Gal.	17,925,000	84,202,000	22,075,000	120,846,000	(36,644,000)	-30.3%
Sewage Treatment	Gal.	10,485,000	57,340,000	8,609,000	52,331,000	5,009,000	9.6%
Child Development Fund							
# Infants & Toddlers Actual Occupancy		20.91	137.02	17.32	127.07	9.95	7.8%
# Preschoolers Actual Occupancy		15.14	106.21	14.68	98.91	7.30	7.4%
Transportation and Parking							
GPG (noon snapshot)		3,216	16,307	2,291	15,440	867	5.6%
HPG (noon snapshot)		1,110	9,323	909	9,668	(345)	-3.6%
Total Parking (noon snapshot)		7,257	52,376	5,927	51,364	1,012	2.0%
Parking Utilization (% of total # of space	es occupied)	29.9%	30.8%	24.4%	30.2%	0.6%	2.0%
Paid Parking Revenues		\$48,080	\$224,856	\$38,183	\$190,496	\$34,360	18.0%
Bus Routes	# of Passengers	8,118	22,569	7,399	20,569	2,000	9.7%
Employee Shuttle	# of Passengers	1,775	11,026	1,841	9,972	1,054	10.6%
Employee Shuttle Utilization Rate	%	55.5%	52.6%	58.3%	59.7%	-7.10%	-11.9%
Inbound (Vehicle) Traffic (Entrance)	# of Cars	83,660	436,885	75,877	414,418	22,467	5.4%
H							
Human Resources		70	!	70	1	I -	0.20/
FT Year Round Head Count		79 -	<u> </u>	73	<u>.i</u>	6	8.2%
Seasonal Head Count (FT & PT)		7		9		(2)	-22.2%
PT Year Round Head Count	19		9		10	111.1%	
Gondola FT YR, Seasonal, PT YR Head	Count	53		58		(5)	-8.6%
Total Employees		158		149		9	6.0%
Gondola Overtime Paid	Hours	165	1119	113	1238	(119)	-9.6%
Other Employee Overtime Paid		176	709	89	405	304	75.0%
# New Hires Total New Hires		7	49	11	52	(3)	-5.8%
# Terminations		6	40	6	45	(5)	-11.1%
# Workmen Comp Claims		2	4	1	7	(3)	-42.9%
Workmen Comp Claims Costs		\$51,443	\$53,424	\$61,446	\$89,127	(\$35,703)	-40.1%
Community Relations		1	i I	1		1	1
Total Users/Total Sessions		1,265/1,616	8,547/11,915	924/1,131	2,353/3,532	6,194/8,383	263%/237%
Town Hosted Meetings		4	31	4	36	(5)	-13.9%
Email Correspondence Sent		10	78	13	42	36	85.7%
E-mail List	#	8079		990		7,089	716.1%
Press Releases Sent		3	21	3	17	4	23.5%
Gondola and RETA			s are unaudited			1	ı
Gondola	# of Passengers	398,988	1,656,356	348,008	1,512,773	143,583	9.5%
Chondola	# of Passengers	0	87,074	0	83,048	4,026	4.8%
RETA fees collected by TMVOA		304,872	2,499,162	473,367	1,980,194	518,968	26.2%

Police								
Calls for Service	#	601	3,399	431	2,259	1,140	50.5%	
Investigations	#	23	147	20	131	16	12.2%	
Alarms	#	24	150	16	90	60	66.7%	

				20	015	2014		Variance	
Activity			MONTH	YTD	MONTH	YTD	Variance	Variance %	
Arrests			#	4	12	1	8	4	50.0%
Traffic Contact	s		#	22	153	7	55	98	178.2%
Traffic Tickets	Traffic Tickets Written #				27	2	19	8	42.1%
Parking Tickets	Written		#	355	2,209	361	1,119	1,090	97.4%
Administrative	Dismissals		#	10	81	24	117	(36)	-30.8%
Building/Planning	g					•		•	
Community De	velopment Reve	nues		\$25,142	\$701,012	\$86,593	\$357,956	\$343,056	95.8%
# Permits Issue	d			9	53	6	44	9	20.5%
Valuation of Bu	uilding Permits I	ssued		\$287,829	\$20,797,440	\$471,002	\$5,531,936	\$15,265,504	276.0%
# Inspections C	ompleted			234	1,370	122	763	607	79.6%
# Design Revie	w/Zoning Agend	la Items		9	37	1	19	18	94.7%
# Staff Review	Approvals			25	110	19	63	47	74.6%
Recreation									
Mile of Trails N	Maintained			10.7	26.4	11.0	29.7	(3)	-11.1%
Adventure Rocl	k Registrations			472	1014	223	549	465	84.7%
Bike Park Waiv	/ers			1447	2502	935	1793	709	39.5%
Bike Park Trips	3			3343	5583	3301	5187	396	7.6%
Disc Golf Regis	strations			543	1437	505	1485	(48)	-3.2%
Platform Tennis	s Registrations			4	198	45	239	(41)	-17.2%
Plaza Services				Due to the timing	of the packet, trash	diversion rates are	for the previous me	onth.	
Snow Removal	Plaza		Hours	0	820	0	1063	(244)	-22.9%
Plaza Maintena	nce		Hours	181	1,959	260.25	1525	433	28.4%
Lawn Care			Hours	236	859	264.5	821	38	4.6%
Plant Care			Hours	580	1,687	573.75	1593	95	5.9%
Irrigation			Hours	59 97	361	86.25	444	(83)	-18.6%
	TMV Trash Collection Hours				720	113.5	651	69	10.5%
	Christmas Decorations Hours				539	0	443	96	21.7%
Residential Trash Pound				23,850	98,475	19,950	92,400	6,075	6.6%
Residential Recycle Pound				43,246	139,031	5,820	68,930	70,101	101.7%
Diversion Rate			%	64.45%	58.54%	22.58%	42.73%	15.81%	37.0%
Vehicle Maintena				I	1		1	II -	
	aintenance Perfo	ormed		20	138	21	135	3	2.2%
# Repairs Comp				36 7	189	33	207	(18)	-8.7%
	Special Projects				30	3	47	(17)	-36.2%
# Roadside Ass	ists			0	2	1	11	(9)	-81.8%
Finance	15	x 1		I 0		22	500	1 24	1 5.000
	sed Business Lic	enses Issued		9	624	32	590	34	5.8%
# Privately Licensed Rentals				5	57	0	57	0	0.0%
	# Property Management Licensed Rentals				335	252	321	14 107	4.4% 42.5%
	# VRBO Listings for MV # Paperless Billing Accts (YTD is total paperless customers)				521	252 13	339		53.7%
# of TMV AR I		is total paperi	css customers)	2,038	13,976	2,003	13,801	182 175	1.3%
# Of Tivi v Ziic I		ceivable - Tot	al Rad Debt Ro	eserve/Allowan		2,003	13,601	175	1.570
					1 1,201				
	TMV Operatir (includes Gon			Cable and r/Sewer	VCA - Village C	ourt Apartments	General F	und Investme	nt Activity
Current	\$ 541,233	93.1%	\$ 206,259	86.1%	\$ (13,661)	208.4%	Change in Value		(\$247,555)
30+ Days	15,469	2.7%	24,654	10.3%	(2,450)	37.4%	Ending Balance		\$6,498,314
60+ Days	19,524	3.4%	7,774	3.2%	(824)	12.6%	Investment Incon	ne	\$3,235
90+ Days	2,527	0.4%	830	0.3%	10,379	-158.3%	Portfolio Yield		1.03%
over 120 days	2,481	0.4%	-	0.0%	-	0.0%			
Total	\$ 581,235	100.0%	\$ 239,517	100.0%	\$ (6,555)	100.0%			
	Other Billings - CDF,		•		•				
	Construction Parking, Commercial Trash Total			4 II 4 D	Change Since Last Month I AR Increase (Decrease) in AR		Other Statistics		
G :				All AR		1	-		1,340
Current	\$ 36,495	62.8%	\$ 770,327	88.3%	\$ 58,072	66.3%	1 .		
30+ Days	12,184	21.0%	49,858	5.7%	(2,460)	-2.8%	Registered Voter		1,016
60+ Days	7,770	13.4%	34,244	3.9%	26,452	30.2%	Property Valuation)II	266,407,970
90+ Days	1,223	2.1%	14,960	1.7%	2,907	3.3%	1		
over 120 days	413	0.7%	2,894	0.3%	2,557	2.9%	1		
Total	\$ 58,085	100.0%	\$ 872,282	100.0%	\$ 87,529	100.0%			